



WAIS Inc.



WAISserverTM Administration Manual

Version 2.1
June 1995

A Wide Area Information Server System

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How to Use This Manual

The *WAISserver Administration Manual* describes how to use the WAIS™ Server for UNIX®. It includes step-by-step procedures for how to set up your WAIS network publishing system.

Who Should Read this Manual

The *WAISserver Administration Manual* is intended primarily for administrators of large data sets who wish to make this data available online over a local or wide-area computer network. Some familiarity with the UNIX operating system is required.

Organization

The *WAISserver Administration Manual* will help you build WAIS databases and help you to set up and maintain a WAIS server. The major sections are:

- *Chapter 1: Introduction* - an overview of the WAIS software suite.
- *Chapter 2: Installation* - how to set up the WAIS software.
- *Chapter 3: The WAIS Directory Structure* - A guided tour of how the databases and the server are organized.
- *Chapter 4: Building a WAIS Database* - an introduction to setting up WAIS databases.
- *Chapter 5: Setting Up a WAIS Server* - how to run a server for your databases.
- *Chapter 6: Customizing a WAIS System* - how to use additional features of the WAIS software to meet the unique needs of your database.
- *Chapter 7: WAISgateII* - how to install, configure, and use the WAISgateII product.
- *Chapter 8: Monitoring WAIS Usage* - how to keep track of your server.

- *Chapter 9: Clients and Queries* - how a WAIS database is used.
- *Chapter 10: Command Reference* - a short reference section on each of the WAIS programs.
- *Appendix A: WAIS Quick Start* - a crash course in WAIS software installation.
- *Appendix B: Recommended Reading* - a list of helpful references for UNIX administration.
- *Appendix C: Default Stopword List* - a list of the default stopwords used by the software.
- *Appendix D: WAIS Freeware Information* - Lists of unsupported freeware.
- *Appendix E :Glossary of WAIS Terms* - a list of the most frequently used WAIS terms and their definitions.

This manual will lead you through the steps of setting up and maintaining a WAIS server, and will introduce some of the considerations required in managing a server. If you are an experienced UNIX user, you may want to skip ahead to Appendix A: WAIS Quick Start. Appendix A is a crash course on getting a server up and running. Once it is set up you can return here to get a better understanding of the WAIS network publishing system.

The *WAISserver Administration* manual is organized as an extended tutorial. If you follow it from start to finish you'll have a working WAIS server, and a good understanding of the WAISserver software. Later you can come back to it and use it as a reference manual.

Conventions Used in this Manual

In this manual, command names and their literal arguments are printed in boldface fixed-width font, and non-literal arguments are printed in italics. For example:

```
waisreporter log-file-name -d /wais/data/mydata
```

Non-literal arguments, such as *log-file-name*, should be filled in with the value most appropriate for you. Lines printed by the computer are in fixed-width font:


```
parsing /wais/data/jargon.231.text
```

Actual commands typed at a UNIX prompt are shown preceded by the % character prompt, where the prompt character is not typed. An example usage of the **waisreporter** command might be displayed as:

```
% waisreporter /wais/logs/server.log
```

If an actual command requires more than a single line to display, multiple lines may be used to clearly illustrate the usage. In this case, it is assumed that the line is treated as a single command, with no intermediate carriage return characters. For example.

```
% waisparse -parse text /wais/data/resumes/Smith.txt  
           -parse tiff /wais/data/resumes/Smith.tif
```

is meant to be interpreted as a single command line.


Software Release Naming Conventions

WAIS software releases are named using the following conventions:

```
product-majorversion-minorversion-platform
```

For example, **srvr-2-1-sunos** is version 2.1 of the **WAISserver** product for Sun computers.

At most sites, the **/wais/current** directory contains a symbolic link to the most recent **WAISserver** software release, as detailed in Chapter 2, "Installation." Therefore, throughout this manual, we will use the **/wais/current** directory name when giving file path names included in the **WAISserver** software release. If your installation procedures differ from those suggested in Chapter 2, substitute the appropriate directory name for your site.



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1

Introduction

What is WAIS?

WAIS is a network publishing system that helps users find answers to questions from information sources over a computer network. The question may be expressed quite simply in natural language. Optionally, it may include a quoted literal string, use Boolean syntax, or search for specific field values. The information sources may be local or remote, highly structured or free-form text. WAIS is the mechanism whereby a user can search and retrieve documents from information sources all over the world, simply by posing a question.

WAIS Architecture

The WAIS network publishing architecture has four main components: the client, the protocol, the server and the database. The client is a user-interface program that requests services from remote or local servers. The server is a program that services these requests. The server generally runs on a machine physically connected to disks containing one or more information sources, or database. The protocol is used to connect WAIS clients and servers and is based on the NISO Z39.50 standard.

The goal of the WAIS network publishing system is to create an open architecture of information servers and clients by using a standard computer-to-computer protocol that enables users to find and question servers.

The WAIS Software

The process of creating a WAIS database, and serving it to remote clients is illustrated in *Figure 1*. Following the black arrows from left to right, the flow of information can be traced from its original repository, to its destination in response to a client's search. Taken together, the original data and the WAIS index make up a complete WAIS database. The **waislookup** command can be used for testing the database. The server executes the **waisserver** program which references the WAIS database, and returns answers to the user's question. The server also writes logs that are summarized by the **waisreporter** program.

Now consider the alternative path, from the client, asking a question of the server. The dotted arrows illustrate how a user's question and relevant documents are fed to the server. The server examines the index, which refers it to the original data. This produces a list of headlines which the server returns to the client. The same path is followed when the client makes a retrieval request. This time however, actual records from the original data are returned.

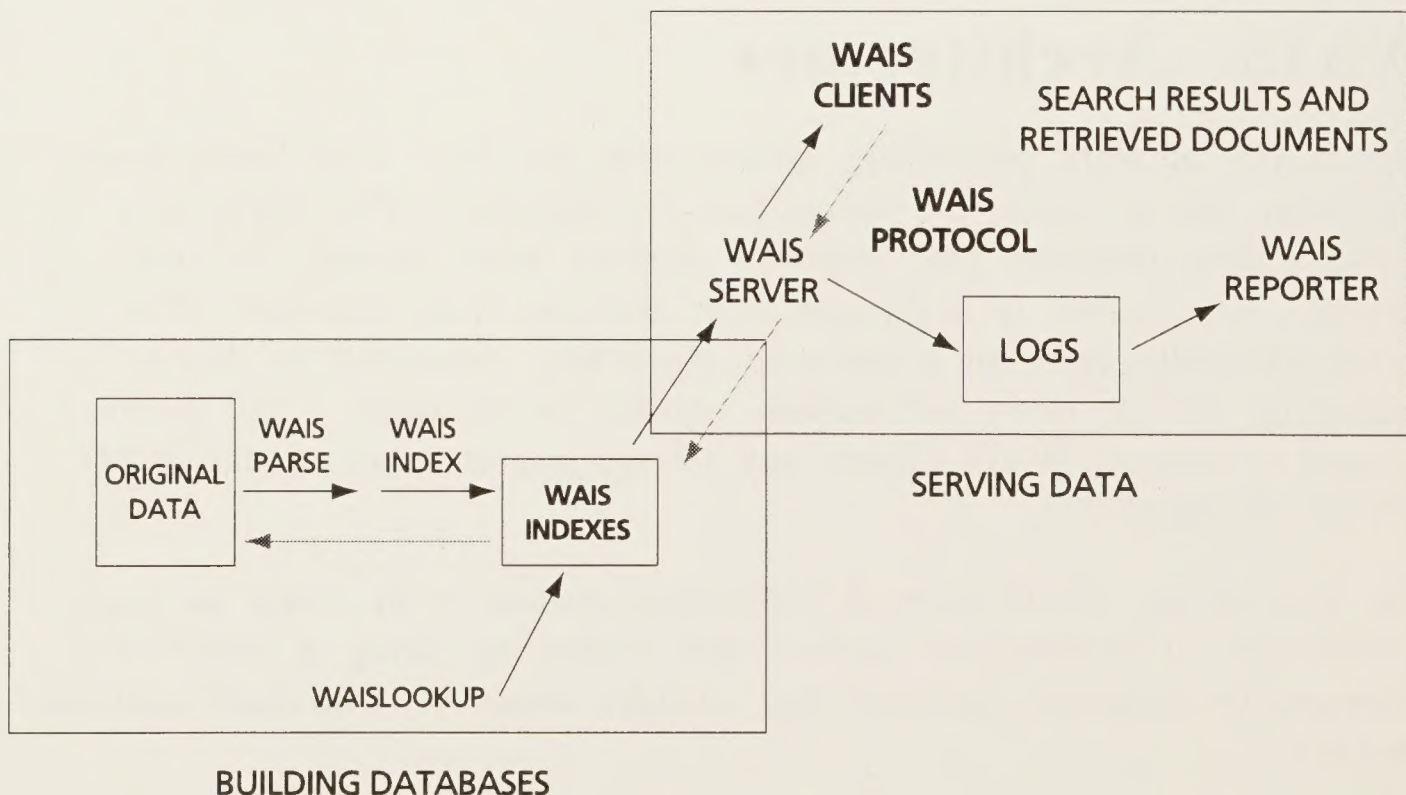


Figure 1: Components of a WAIS System

The important relationships are as follows:

- The **waisparse** and **waisindex** programs build a WAIS database from one or more data files which you provide.
- WAIS clients and servers communicate using the WAIS protocol.
- The **waisserver** program examines the WAIS index and the original data when it responds to a user's question.
- The WAIS database is based on the original data, and must be updated whenever that data is modified or moved.

The rest of this manual will describe how these parts fit together in the WAIS system. You will find sections on how to build and customize your WAIS database, install a server, and monitor the usage of your server.

Getting Help

If you have problems or questions regarding the installation or use of the WAIS software, please contact us at:

WAIS support through electronic mail: **support@wais.com**

WAIS support hotline for **WAISserver** customers:

Phone: 415-356-5439 or 415-356-5400

WAIS Fax: 415-356-5444

Address: WAIS Inc., 690 Fifth St., San Francisco, CA 94107

Electronic Services

There are several electronic mailing lists available to users of the WAIS software. With these mailing lists, you can receive assistance from the WAIS Inc. technical support staff, and from the experienced users of the WAIS software.

support@wais.com: Prompt online technical support for the WAIS Inc. product line. WAIS Inc. actively encourages administrators to use this list to seek help on any issue related to the WAIS Inc. products. This mailing list welcomes suggestions, comments, questions, and bug reports.

wais-talk@wais.com: An interactive list for WAIS software developers wishing to share their insights and questions with other developers. Requests for inclusion to this mailing list should be made to **wais-talk-request@wais.com**.

comp.infosystems.wais: A network news discussion group on WAIS issues. All postings to **wais-discussion@wais.com** go to this group as well.

2

Installation

This chapter describes the contents of a WAIS software release, and shows you how to set up WAIS software on your machine.

Getting Started

Installing WAIS software is fairly easy, but there are a few considerations you must keep in mind before you get started. This chapter identifies them, and you can use it as a worksheet as you do your installation. Don't worry if you don't know the answer to some of the questions. You can revisit this section once you've read more of the manual.

Before you start, make sure that you have the following:

- A UNIX machine running an operating system supported by WAIS.
- Disk space of approximately 5 megabytes in which to load the WAIS software.
- Basic knowledge of UNIX. Appendix B includes references on UNIX administration that you may find useful.
- An account on a UNIX server machine.
- Superuser access to the UNIX server machine. This is only required for running the server in daemon mode. For more information, see Chapter 5, Setting up a WAIS Server.
- A TCP/IP network to connect WAIS clients.

During the installation, you'll need to make the following decisions. The questions will be fully explained in following sections. They are listed here to help you plan your installation.

- Where should the software be installed?

- What data would work best in your WAIS database?
- Which machine should you use as your WAIS server?
- What TCP/IP port should the server run on?
- Who should have access to the databases?

Checking the Contents

Before you begin the software installation process, make sure you have a full WAIS release. It should contain the following documentation:

- *WAISserver Administration Manual* (this manual)

The software package itself is released in one of these forms:

- If you've **ftp**'d the software from WAIS Inc.'s **ftp** site, it will be in a compressed archive file on your hard disk. The name will be something like *product-majorversion-minorversion.tar.Z*.
- If you've received a tape from us, the software will be in an archive on the tape.

If any of these components are missing, please contact us at your earliest convenience.

Unpacking Your WAIS System

The first step is getting the WAIS software onto your UNIX machine. At this point you'll need to decide which machine should become the WAIS server, and which directory (and disk) should hold the software. There are several considerations in deciding which machine to use as the server.

- The machine's network location should match your distribution plans. If you intend to publicize your WAIS servers to the Internet community, the machine should be directly on the Internet. If you are setting your server up for use as a confidential resource, you may want to put it on a network that is protected from the Internet by a firewall machine.
- The machine's network location and name should be fairly stable, since hundreds or thousands of clients may come to depend on the server running on the machine.

- We highly recommend that the WAIS databases be located on disks mounted directly (locally) on the server machine. The **WAISserver** software can use databases on disks remotely mounted through NFS, but performance is greatly reduced.
- The data which is indexed by WAIS should also be locally mounted, although this is less of a concern than the location of the WAIS index files.
- The class of machine and amount of memory should be appropriate for the server task it is to perform. Requirements are highly variable depending on the number of users and the size and character of the database. As a general rule, server machines should have at least 16 Megabytes of RAM. If the server is used lightly, other processes can easily share the machine.

Once you've decided on a machine to run the WAIS server, you'll need to decide where to put the software release. Our recommended directory layout is described in detail in the next chapter. The directory you're building now will be the root of the WAIS software tree. Here are the criterion for making your decision.

- The release itself requires about 5 megabytes. You may want to leave some spare room on the release disk for future WAIS releases and upgrades. You don't need to have room for all your databases on a single disk.
- The name of the release directory should be fairly stable, as clients will come to depend on it.

In our examples we'll use `/wais` as the WAIS directory. Whenever you see `/wais`, substitute the name you've chosen.

Once you have made your decision, create the directory, and move into it. If it already exists you won't need to do the **mkdirs** again.

```
% mkdir /wais
% cd /wais
```

If you've **ftp**'d the software over the Internet, you'll need to uncompress it and unpack it. The file is compressed if its filename ends in `.Z`, and it is an archive if it has a `.tar` extension. The UNIX **zcat** program uncompresses the file, and passes the results on to **tar**, the UNIX Tape ARchive utility. Here's the line that does the work:

```
% mv wais-majorversion-minorversion.tar.Z /wais
% cd /wais
% zcat wais-majorversion-minorversion.tar.Z | tar -xvf -
```

If the software is on a tape, you'll have to copy the tape onto your hard disk. That means you will need to know which UNIX device describes the tape drive on your system. Your system administrator should be able to help with this. We will use a typical one in this example; it is the first tape drive on the system, called `/dev/rst0` on SunOS 4.1.x, and `/dev/rdisk/c0t4d0s2` on SunOS 5.1. The WAIS software tape is not compressed, so all you need to do is **tar**.

```
% cd /wais
% tar -xvf /dev/rst0
```

In either case, the computer should print a list of the contents of the WAIS release.

Preparing for Upgrades and Releases

Before we examine the release itself, let's take a look at how WAIS releases are organized. This is just a suggested organization, if your site has different requirements, feel free to modify this structure as you see fit.

As it is shipped, each WAIS release fits completely into one directory structure. The name and version number of the release is encoded in the name of the directory. In our example, the name is *wais-majorversion-minorversion*. As future releases are made, the version number is incremented. This way, you can have several versions of WAIS available on your system at the same time. Furthermore, you don't need to worry about overwriting old releases when you upgrade.

When you set up your WAIS server and WAIS databases, you won't want to encode the version number in each configuration file, since that would mean reconfiguring each file when a new release is installed. Instead we recommend making a symbolic link which maps the name of the release directory into a standard name used by the configuration files. In our example, we'll use `current` as the standard name.

Make sure you are in the top level WAIS directory, and type:

```
% cd /wais
```

and make a link

```
% ln -s wais-majorversion-minorversion current
```

When a new release is installed (e.g. wais-2-1), you can switch over to the new software by removing the old link, and making a new one.

```
% rm current
```

```
% ln -s wais-newmajorversion-newminorversion current
```

This procedure makes sure you have a symbolic link from the /wais/current directory to the most recent **WAISserver** software release.

Throughout the rest of this manual, we will use the /wais/current directory name when giving file path names included in the **WAISserver** software release. If you choose a different directory for your **WAISserver** software, substitute the appropriate directory name for your site.

Installing the WAIS Programs & Online Manuals

To make the WAIS programs available to you on the command line without having to type the full path name of each program, you will need modify your **PATH** environment variable.¹ To make the online reference manuals accessible through the UNIX **man** command, you will also need to change the **MANPATH** environment variable. It is advisable to do this after making the link described in the previous section, so that you don't have to do it again every time new software is installed. To modify these environment variables, you will need to edit your .cshrc file, which is found in your home directory. Add the following line to the bottom of the file:

```
setenv PATH /wais/current/bin:$PATH
setenv MANPATH /wais/current/man:$MANPATH
```

Make sure the .cshrc file is saved, then use the following command to load the new version into your UNIX shell:

¹The installation described applies to C shell (csh) users only. If you use another shell (eg. borne shell, korn shell, etc), you will need to modify installation to suit your shell.

```
% source ~/.cshrc
```

You can then try using one of the WAIS programs by typing:

```
% waissserver
```

```
USAGE: waissserver
```

```
    [-port] (the tcp-ip port, defaults to 210)
```

```
    [-directory] (use directory as the source of databases)
```

```
    [-e logFile] (the file to write log info to)
```

```
    [-u user] (if started as root, setuid to user after
```

```
startup)
```

```
    [-v] (print the version of the software)
```

You can then type,

```
% man waissserver
```

to view the manual page on **waissserver**. For your convenience, the UNIX manual pages are reprinted in Chapter 10, entitled "Command Reference."

If you want other users to be able to use the WAIS programs and manuals too, ask your system administrator to include the **setenv** command in your site's shared **.cshrc** file.

3

The WAIS Directory Structure

This chapter is a guided tour of the WAIS release structure. It will give you a feel for where the software components can be found, and it will serve as an introduction to administering the WAIS system as a whole. The directory structures are simply our recommendations. Feel free to adjust them to meet your own needs. If you are not sure what your needs are, don't worry, it's easy to set up a system in the default configuration, then change it around once you understand your unique constraints.

There are five main components in a WAIS installation. Each WAIS component is located in a separate directory under the root directory. In our example installation, we have selected `/wais` as our root directory.

`/wais/current`

This directory contains the most recent release of the WAIS programs, the WAIS documentation, the UNIX-formatted manual pages, some sample databases to play with, and utilities. The contents of this directory is supplied for you with each new release.

`/wais/data`

This directory consists of your original data which is supplied and maintained by you. If your WAIS server will be handling multiple databases, this directory is typically organized as a set of subdirectories, one for each data set.

`/wais/indexes`

This directory contains WAIS indexes. The indexes help the WAIS server to quickly search and retrieve documents from your databases. For each database in the `/data` directory, a corresponding index directory is created and maintained by you

using the `waisparse` and `waisindex` programs. Thus this directory mirrors the subdirectory structure of the `/data` directory.

/wais/logs

Your WAIS server records all client transactions in the log files of this directory. This information can be used for billing and statistical analysis.

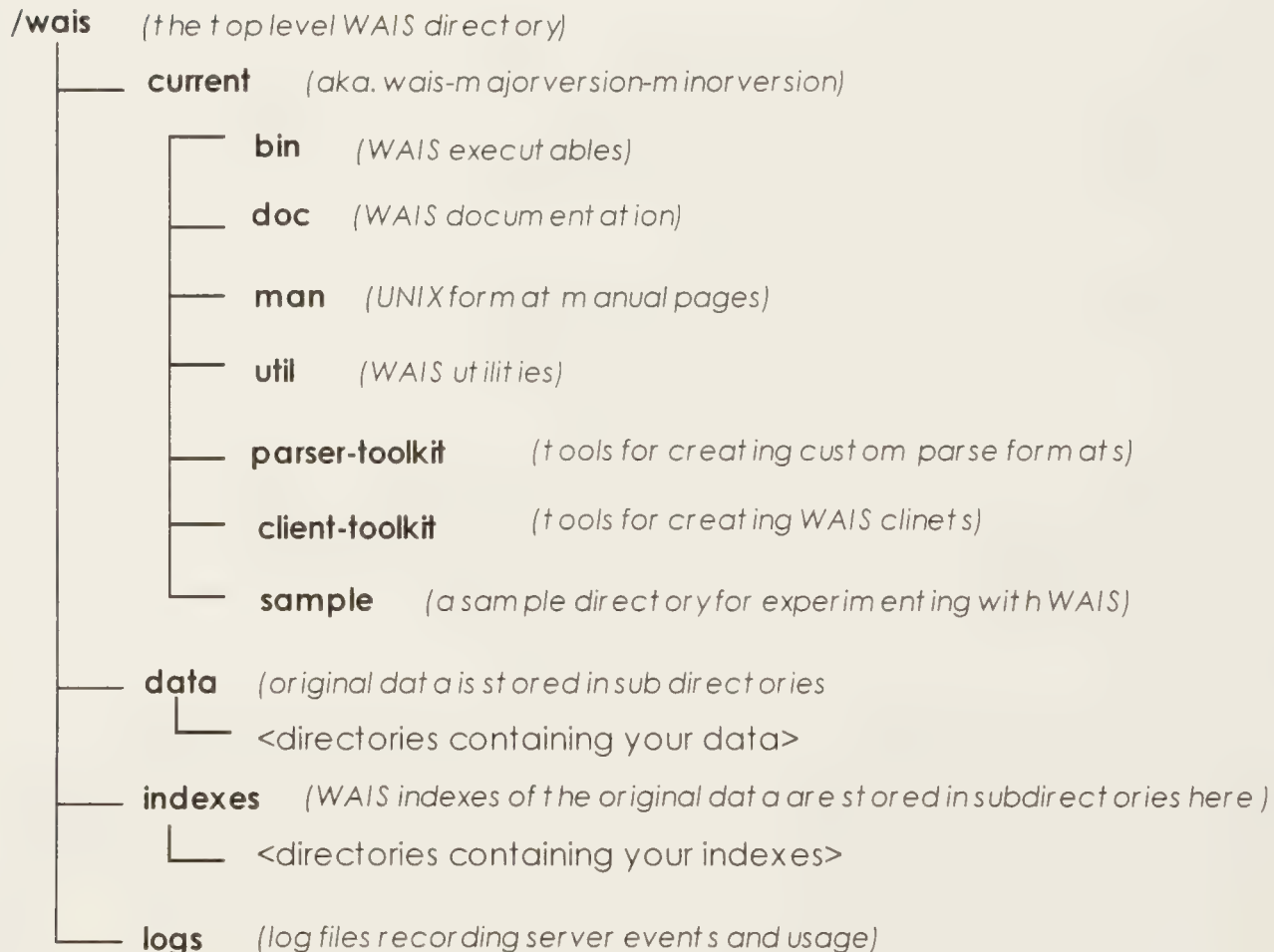


Figure 2: The WAIS Directory Structure

This chapter describes these directories in detail. While working through this chapter, refer to *Figure 2* for a close-up view of the overall structure.

The current Directory

The `/wais/current` directory has the WAIS software installation. Included are the following subdirectories:

bin

This directory contains the WAIS programs: `waisparse`, `waisindex`, `waisserver`, `waislookup`, `waisreporter`, `waisgate`, and `waisdelete`.

doc

This directory contains the *WAISserver Administration Manual*.

man

This directory contains the UNIX-formatted command reference pages (known as man pages) for each of the WAIS programs located in the `/bin` directory.

util

The utility directory contains programs and data you may find useful.

The data Directory

The `/wais/data` directory is the home of your original data collection. You can store these files anywhere, but if they are moved or modified, the index will need to be rebuilt.² Files that are already part of your system need not be moved, but if you are collecting a new batch of files for indexing, it's convenient to have a standard place to put them.³ Our convention is to collect the data files in the data subdirectory of the main WAIS root directory (e.g. `/wais/data`). If this is the first time you are installing WAIS, this directory will not exist yet. You can create it with the following commands.

²Even after indexing, the original data files are critical to the functioning of a database. These are the files from which data is retrieved when a user requests a document. Therefore they must not be moved or modified without an accompanying index rebuild. Furthermore, their names must stay the same so that the server find them.

³The contents of `/wais/data` could be large, and may not fit on one disk. To solve this, you may put the data on another disk, and make a symbolic link to the files.

```
% cd /wais
% mkdir data
```

Within the data directory, build a subdirectory for each set of data files you will serve. For example, if you have a set of files containing information on customer contacts, make a special directory for it. It can be called contacts (/wais/data/contacts). You could also have a directory for your staff mailing list (/wais/data/staff), and another for your company's proposals (/wais/data/proposals).

The indexes Directory

Just as the data is usually stored in its own directory, the indexes are also stored in their own directory. Besides convenience, this organization makes serving the data easier (for more information, see the Chapter 5, Setting Up a WAIS Server). In our examples we will call the directory /wais/indexes. If this is the first time you are installing WAIS, the indexes directory will not exist yet. You can create it with the following commands.

```
% cd /wais
% mkdir indexes
```

When you run the waisindex program as described in the next chapter, it will automatically create one subdirectory within the /wais/indexes directory for each database that you have stored in a /wais/data directory. The /indexes subdirectories will have the same names as the /data subdirectories. For example, if you have the contacts, staff, and proposals databases described above, waisindex will create directories named /wais/indexes/contacts, /wais/indexes/staff, and /wais/indexes/proposals. When you follow the instructions in Chapter 4, "Building a WAIS Database," the index directories will be created and given contents.

The logs Directory

The server logs should all be kept in a single directory. We suggest /wais/logs. If this is the first time you are installing WAIS, the log directory will not exist yet. You can create it with the following commands.


```
% cd /wais  
% mkdir logs
```

The server records entries in the log file located in this directory. Chapter 8, Monitoring WAIS Usage, will introduce automated scripts which keep a separate log file for each day, and send a daily usage report to the system administrator.

4

Building a WAIS Database

This chapter describes how to create a WAIS database, starting with a collection of data. WAIS is an extremely flexible system that accommodates data in any format. Therefore, different command options are used depending on the nature of the database you are building. It is important to decide which options are best suited to your particular database.

Before using the commands explained here, read through this chapter and decide which of the several kinds of databases described you will be building. Also, look through the section entitled “Indexing Customizations,” in Chapter 6, “Customizing a WAIS System.” You may also want to incorporate some of advanced features described there.

What is a WAIS Database?

A WAIS database is made up of two main components: the original set of data, and a WAIS index of this data. The original data set is supplied by you. The WAIS index is a series of files generated by the WAIS programs. The WAIS index files facilitate fast search and retrieval of the data. Taken together, the data set and the WAIS index are the essential ingredients making up a complete WAIS database system.

Typically, the original data is made up of a set of documents, headlines, and words. A document is the smallest retrievable element of the database. For example, a database may contain a volume of journals, where each article of the journal is a separate document. Another example is electronic mail, where each mail message is a different document. A document may also be made up of text, images, or video, or a combination thereof. In a database of resumes, for instance, each document may contain a resume of a person in your company's

technical marketing division, a picture of that person, and possibly even a short video of a marketing presentation done by that person.

Each document has a headline. A headline is one or more words that embody the main idea behind the document. When a client sends a question to a server, the server responds with a list of headlines that represent the most relevant documents related to the client's question. Each headline is automatically extracted for you from the data.

In addition to a headline, each document is also associated with one or more words. These words constitute the text of the document. Together, the headline and the words are used to determine how relevant a document is to a client's question.

A WAIS index is constructed by using the **waisparse** and **waisindex** programs to create a WAIS Index. The parser takes the original data and separates it into documents, headlines, and words. The indexer takes the information generated by the parser and creates the WAIS Index. The **waislookup** program is used to check the search and retrieval of information in the database.

What's in a WAIS Index?

A WAIS index is made up of several index files created by the **waisindex** program and several auxiliary files created by the WAIS administrator. They are all stored together in a common directory. This section describes each of these files and explains how they are used for the search and retrieval of documents in a database.

Index Files

Unless otherwise noted, index files are binary files and cannot be edited by hand.

Dictionary (.dct)

The Dictionary File contains a list of all the words used in a database.

Inverted File (.inv)

The Inverted File contains a list of all the words in the database, and for each word, it lists all the documents which contain that word.

Document Table (.doc)

The Document Table contains a record of each document in the database.

Headline Table (.hl)

The Headline Table contains headlines of all the documents in the database.

Filename Table (.fn)

The Filename Table contains a list of the filenames of the original data files.

Catalog (.cat)

The Catalog File contains a human readable list of headlines and document identifiers for some or all of the documents in the database. This list may be returned to a user whose search has gone poorly, as an aid to help them understand the contents of the database.

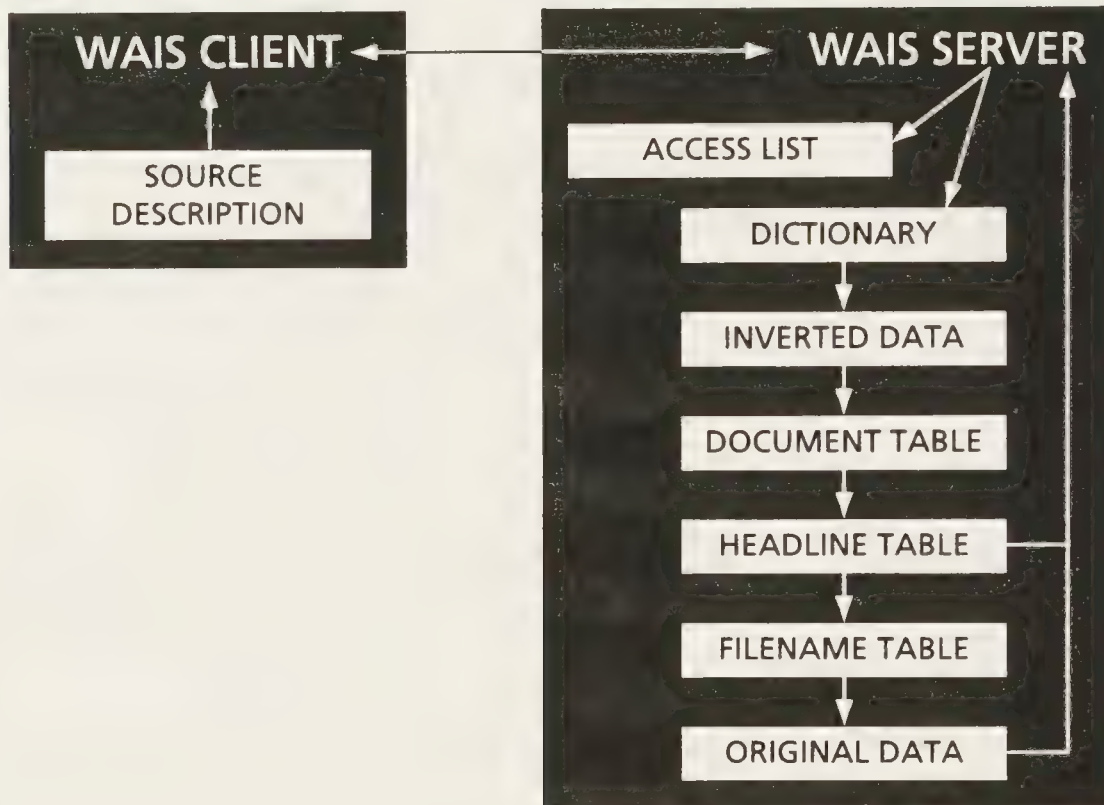


Figure3: How Index Files are Used During a Search

The interaction between the WAIS index files is illustrated in *Figure 3*. A client process uses information from the source description file to find and contact the server. The server checks the access list to make sure the client has permission to access this database. If so, the server process takes the words from the client's query and looks them up in the database's dictionary file. The dictionary file provides pointers into the inverted file, where, for each word, there is a list of pointers into the document table corresponding to the documents that contain that word. The information from the inverted file is used to look in the document table, which gives a pointer to the headline table, which in turn gives a pointer to the filename table. Finally, the information from the filename table is used to access the original data. A list of headlines and relevance scores is returned to the client process for display to the end user.

Auxiliary Files

The index directory can also include auxiliary files, which are optionally created or modified by the WAIS Administrator. Unlike the index files proper, none of these auxiliary files are overwritten if the database

index is updated or rebuilt. They are all ascii files that may be edited with any text editor.

Source Description (.src)

The Source Description File describes the database and the server. It is used by the client process to contact the server and search the database. Source description files are distributed to clients by the directory-of-servers. They are ASCII files created in template form by **waisindex** and must be edited by hand. The administrator corrects the automatically generated information as necessary and adds a textual description of the data set. The source description file is the default file returned when an end user types 'help' as a query.

Access List (.acc)

The Access List contains the addresses of all machines that are allowed to search the database. It is an editable file that you create as described in detail in Chapter 6, "Customizing a WAIS System."

Notices File (index.not)

This file contains special notices from the WAIS database administrator that are displayed at the beginning of every results list.

Help File (index.hlp)

When a WAIS client user types **help** as the query, or issues an empty query, if the file **index.hlp** is present in the WAIS index directory, its contents — instead of the .src file contents — will be returned to the client for display to the user.

Configuration File (index.wc)

The database-specific WAIS configuration file, **index.wc**, defines various run-time parameters such as the headline for query reports, the email address of the administrator, and whether or not the multi-database mechanism is in use.

It is also possible to define a global configuration file that is shared by multiple databases. See the section entitled "Configuration Files," in Chapter 6, "Customizing a WAIS System."

Preparing to Make an Index

Before creating a WAIS index, there are several decisions that you will need to make.

- How much disk space your original data requires, and how much additional space you will need to perform indexing and to store your WAIS index.
- The best location for your WAIS index. This decision consists of selecting the directory for your index, and the machine on which the index will be stored.
- Where the documents, headlines, and words exist in the original data format. This will determine the selection of the parse format for the files in your database.
- The format your data should be displayed in to a client. Examples of display formats include ASCII text, Microsoft Word and GIF Images.

Each of these issues is addressed in detail in the following sections.

Disk Space Requirements

To create a WAIS index for your data, you will need to ensure that you have enough free disk space to build the indexes and to store the resulting index files. This section provides guidelines for roughly calculating your storage requirements. The calculation is broken into three parts: storage of the original data, storage during the process of building the index files, and storage of the index files.

First, you will need to measure how many megabytes of storage your original data requires. To do this, use the **du -s** command on your database directory to summarize how much disk space your database currently requires.

```
% du -s /wais/data/mydata
534073
```

In this example, approximately 534 megabytes of disk space is required to store the data in the directory called `/wais/data/mydata`. To generalize the calculation, let us assume that the amount of disk space required is n megabytes.

Next, you will need to determine how much space is required during the creation of the index files. In general, building an index for n megabytes of data requires an additional n megabytes of disk space. Half of this space is necessary for temporary storage during the building process, and the other half is required to store the finished index files.

After the index files have been built, the amount of disk space required to store the index files is $1/3$ to $1/2$ of n . Thus, the total amount of disk space required to store a full WAIS database is usually no more than $1.5n$. This corresponds to the sum of the space required to store the original data, n , plus the space required to store the index files, which is typically less than $0.5n$.

Index Location

When deciding on the location of the index files, there are two issues to consider. The first issue concerns the directory in which the indexes are stored, and the second issue concerns the machine on which these indexes physically reside. Both issues are discussed in detail below, with our recommendations on how you can best address these issues at your site.

For public or shared databases, we recommend storing the indexes in one common directory. As described in Chapter 3, The WAIS Directory Structure, the suggested location of this directory is `/wais/indexes`. If your indexes are stored on different disks, you can use symbolic links to make it appear that the indexes are located in the same directory.

The reason for placing the indexes in a common directory is so that clients requesting information from a database do not have to know the full path name of the index for that database. When the server is set up as described in Chapter 5, "Setting Up a WAIS Server," this common directory is specified with the `-d` switch. When a client requests information from a database on the server, only the name of the database is required and not the full path name. This allows you to change the location of the index directory without having to notify the clients. Instead, you only need to update the server's `-d` switch.

Within the `/wais/indexes` directory, there should be one directory for each database that you index. Index files may be moved around, as long as

all the files for a given database are in a single directory, and a link to the directory is maintained in /wais/indexes. This means that indexes can be created on disks other than the one containing the WAIS software. This is very important when building large databases.

It is highly recommended that indexes be physically located on the disks of the server machine. This strategy is recommended primarily for performance reasons. When a client sends a request to a server machine, the server searches through the index files to determine which documents are most relevant to the information request. This process is most efficient if the index files are local to the server.

Parse Format

The parse format tells the WAIS parser how each file in your database is organized. More specifically, the parse format specifies how the parser should distinguish each document in your database. For each document, it also specifies how to determine the headline, content-bearing words, and fields. For example, the parse format determines if a file contains a single document or a set of documents. It also determines if the headline is the filename or a string embedded in the document.

A parse format which best matches your database should be selected from the formats described in this section. In most cases, the format required by your database will be a supported format. In other cases, you may need to reformat your data to match an existing format, or build your own parse format.

dash

The **dash** parse format is useful if a single file contains multiple distinct documents. In the dash format, each document is separated by a line containing a minimum of 20 dash characters, "-". The line following the dashed line is expected to contain a headline, followed by the text of the document.

dvi

The **dvi** parse format is for Device Independent Printer Output files. The filename is used for the headline, and the contents of the file supply the words of the document.

filename

The **filename** parse format treats each file as a single document, and uses the filename as the headline. The contents of the file however are not parsed unless the **-contents** switch is present. This format is useful for databases constructed of many individual binary files, for example, whose contents are not words.

first-line

The **first-line** parse format specifies that each file contains a single document, and that the first non-blank line of the file is the headline, and the remainder of the file is parsed as words.

first-words

The **first-words** parse format is similar to first-line, except that the headline is the first 100 non-whitespace characters in the file.

gif

The **gif** parse format is for Graphics Interchange Format files. The file is considered to be a single document where the filename is used as the headline, and there are no words in the document. Image files, such as gif, can be associated with a text file and considered as a single document by the WAIS parser, indexer, and server. (See the **-assoc** option to **waiparse**).

html

The **html** parse format is for files using the Hyper-Text Markup Language. This is the standard format for files used by World Wide Web servers and clients.

mail-digest

The **mail-digest** parse format is for standard Internet mail digest files. A mail-digest file contains one or more electronic mail messages, in which each mail message is parsed as a separate document. The subject line of the mail message is the headline, and the body of the message contains the words of the document. In addition, from, to, cc, subject, sender, and date are recognized as fields.

mail-or-rmail

The **mail-or-rmail** parse format is used for UNIX mail files that conform to RFC822. A mail file is a single file containing one or

more electronic mail messages, where each mail message is parsed as a separate document. The subject line of the mail message is the headline, and the body of the message contains the words of the document. In addition, from, to, cc, subject, sender, and date are recognized as field names and their contents as field information.

netnews

The **netnews** parse format is used for Internet Network News, where each Network News or Read News file contains one or more news messages. Each news message is parsed as a document, where the subject line is the headline, and the body of the message contains the words of the document. In addition, subject, newsgroup, from, and date are recognized as field names and their contents as field values.

one-line

The **one-line** parse format is a simple format that treats each line of a file as a separate document. The line also forms the headline for that document.

paragraph

Like the dash format, the **paragraph** parse format is useful if a single file contains multiple distinct documents. In the paragraph format, each paragraph is separated by one or more blank lines. The first line of each document is the headline, which is followed by the text of the document.

pict

The **pict** parse format is for Apple PICT image file formats. The file is considered to be a single document where the filename is used as the headline, and there are no words in the document. Image files, such as pict, can be associated with a text file and considered as a single document by the WAIS parser, indexer, and server. (See the **-assoc** option to **waiparse**).

ps

The **ps** parse format is for PostScript files. The filename is used for the headline, and the contents of the file supply the words of the document.

source

The **source** file format (.src) is a file format generated by the WAIS indexer and used for the directory of servers. The file typically contains information about the database, and is parsed exactly like the text file format.

text

In **text** format, each file is treated as a single document, the filename is used as the headline, and the contents of the file is parsed as words. This format is useful for databases constructed of many individual files. This is the default parse format.

tiff

The **tiff** parse format is for tagged interchange file formats. The file is considered to be a single document where the filename is used as the headline, and there are no words in the document. Image files, such tiff, can be associated with a text file and considered as a single document by the WAIS parser, indexer, and server. (See the **-assoc** option to **waiparse**).

The display format determines how a client should display a retrieved document. In many cases, the document is a simple text file, and thus has no special display needs. In other cases, the document may be in a specific format that should be displayed with a special display program. For example, suppose a document was generated using Microsoft Word. The client that retrieves this document must be told that the document is in Microsoft Word format in order to display it correctly. To do this, a display format of MS-WORD is given to the parser by using the **-display** option to **waiparse**.

The parser associates a display format with each document. The parser passes the display format through to the indexer, which in turn stores it for later use by the server. When a client initiates a query, the server sends the client both a list of headlines and a list of display formats in which the documents are available. It's up to the client to decide which, if any, of the display formats it can display.

Examples of display formats supported on many existing WAIS clients are described in Table 1.

Display Format	Description of Format
DVI	Device-Independent Printer Output
GIF	Graphics Interchange Format CompuServe Images
HTML	Hyper-Text Markup Language
MIME	AT&T Multimedia Document
MS-EXCEL	Microsoft Excel Spreadsheet
MS-POWERPOINT	Microsoft PowerPoint Slides
MS-WORD	Microsoft Word Document
PERSUASION	Aldus Persuasion
PICT	Apple PICT Image
PS	PostScript
QUICKTIME	Apple Quicktime Movie
TEXT	ASCII Text
TEXT-FTP	Special FTP File Format
TIFF	Tagged Interchange File Format (.tif) A Universal Raster Image Format
WQST	WAIS Question Format (.qst)
WSRC	WAIS Source Format (.src)

Table 1: Display Formats

The exact display format you select depends on the display format supported by the WAIS clients that will be accessing your database. For this reason, you may want to check with the client program to determine what display formats it supports.

If a display format is not specified, the default value of the display format is dependent on what is specified as the default for the parse format. If the parse format is **gif**, for example, then the display format defaults to **GIF**. Otherwise, the default display format is **TEXT**.

Building an Index

A WAIS index is created from your original data using the **waisparse** and **waisindex** programs. See the UNIX manual pages for these commands in the last chapter of this manual, entitled “Command Reference,” or type

```
% man waisparse
```

and then

```
% man waisindex
```

for a complete description of all the options available with these commands.

The **waisparse** program takes a collection of documents in the form of files and directories or as a stream of data. It separates the data into distinct documents and outputs them as a stream. A stream is, as it sounds, a continuous flow of data.

For each document, the parser identifies a headline, the most recent modification data, and the content-bearing words. Optionally, fields and document keys may also be identified.

The **waisindex** program takes the stream of documents output by **waisparse** and creates an index for fast search and retrieval of these documents. Properly executing these two programs will complete the building of your WAIS database.

To build a WAIS index, use the **waisparse** command piped into the **waisindex** command. The command line is:

```
waisparse -parse parse-format filespec | waisindex -d database-indexdir
```

where *parse-format* is the parse format for your data, *filespec* identifies the data files, and *database-indexdir* is the path name of the index files. If the directory specified by *database-indexdir* does not exist, the indexer creates it. If it already exists, the indexer overwrites the index files — but leaves the auxiliary files unchanged.

Single-Document Files

In the simplest case, a database may consist of one document per file, where the headline of each document is the same as the filename. The command line

```
% waisparse /wais/data/resume/*.txt |  
    waisindex -d /wais/indexes/resume
```

is an example of building an index from data stored in single-document files. Here, the **waisparse** command takes only a *filespec* argument: */wais/data/resume/*.txt*, which specifies all files in the */wais/data/resume* directory that have the *.txt* filename extension. The *|* character is a *pipe*; it instructs UNIX to send the output of **waisparse** directly to **waisindex**. The **waisindex** program then builds a index in the specified directory, */wais/indexes/resume*.

Notice that no `-parse` or `-display` options are used. Instead we let **waisparse** use the default parse and display formats: **text** and **TEXT**, respectively.

Now, if you wanted to index all the files in the resume directory as well as all the files in all its subdirectories, you would do the following:

```
% waisparse -r /wais/data/resume |  
    waisindex -d /wais/indexes/resume
```

The optional `-r` switch tells the parser to recursively descend the `/wais/data/resume` directory, visiting each subdirectory in turn.

As another example, consider indexing a set of C source code files. In this case, programmers can use the WAIS system to quickly search through large amounts of source code spread across multiple development directories. As above, each source code file is considered a single document.

The command line

```
% find /dev/src -name '.*[ch]' -print | waisparse - |  
    waisindex -d /wais/indexes/source-code
```

first finds all the files under `/dev/src` and the subdirectories of `/dev/src` that end in `.c` or `.h`. It then pipes the names of those files to **waisparse**. The `-` option tells **waisparse** to read the list of files to be parsed from the standard input. (Additional data files may be specified after the `-` character.) Finally, the stream of documents produced by **waisparse** is piped into **waisindex**, which creates a set of index files and places them in the directory specified by the `-d` option `/wais/indexes/source-code`.

A Multi-Document File

Consider the case in which several documents are contained in a single file. Only the single filename needs to be specified in the call to **waisparse**. For example, the following command will index a personal electronic mail file.

```
% waisparse -parse mail-or-rmail /usr/smith/RMAIL |  
    waisindex -d /usr/smith/indexes
```

Notice that Smith did not use the `/wais/indexes` directory as the argument to the **waisindex -d** switch. This is important if you wish to maintain your own personal WAIS database.

Multiple Parse Formats

If your database requires multiple parse formats, you can specify each format in the command line. For example, consider a collection of resumes in which a subset of the resumes use the filename as the headline and another subset are in Microsoft Word format. The command line might look like this:

```
% waisparse -parse first-line
             /wais/data/resume/*.txt
             -parse text -display PS
             /wais/data/resume/*.doc |
             waisindex -d wais/indexes/resume
```

The first set of resumes have a parse format of **first-line** and a default display format of **TEXT**, and the second set of resumes have a parse format of **text** and a display format of **PS**. Each time a new **-parse** switch is encountered, the display format is reset to the default value for that parse format. Thus, in the event that your display format is different from the default value, it is important to list the parse format before specifying the display format.

Multi-Display Documents

A single document may be made up of multiple files, where each file has a different display format. One of the files is designated as the primary file. It contains the headline and the words that are parsed and indexed. The other files of the document are called the supporting files, and are specified with the **-assoc** switch to **waisparse**.

For instance, you may want to associate an image file with a text file describing it. When a client retrieves the document, the client may give the user the choice of viewing the image format, the text format, or both. The command line for this might look like:

```
% waisparse -parse first-line
             -assoc tif TIFF
             /wais/data/resume/*.txt |
             waisindex -d /wais/indexes/resume
```

Here the **-assoc** switch is used to associate a TIFF image, stored in files with a **.tif** extension, with a text file, where the text files are designated as the primary files. For example, the primary file `/wais/data/resume/joe.txt` is matched with the image file `/wais/data/resume/joe.tif`.

Multiple display formats are equally useful in cases where documents exist in multiple formats. A technical report, for example, may be available in text, Postscript, and Microsoft Word format and you may want to make all three formats available to the user. This can be done with a command such as:

```
% waisparse -assoc ps PS -assoc doc MS-WORD
    /wais/data/tech-reps/*.txt |
    waisindex -d /wais/indexes/resume
```

Here, the first **-assoc** switch indicates that Postscript files use the file extension **.ps** and the **PS** display format. The second **-assoc** switch identifies Microsoft Word files as those with **.doc** extensions and using the **MS-WORD** display format. The files that are parsed and indexed are specified as **/wais/data/tech-reps/*.txt** using the default **text** parse format. The Postscript and Microsoft Word format files, **/wais/data/tech-reps/*.ps** and **/wais/data/tech-reps/*.doc**, respectively, are associated with these text files.

The .src File and the Directory of Servers

A directory of servers is a WAIS database made up of **.src** files. Each *database.src* file contains information about a particular database. Once you have built the index for your database, there will be a *database.src* file in your index directory. Using your favorite editor, open it and take a look. A sample *database.src* file is shown below.

```
(:source
  :version 3
  :ip-address "129.362.28.5"
  :ip-name "server-name:whereever.com"
  :tcp-port 210
  :database-name "/wais/indexes/mydata"
  :maintainer "whoever@whereever.com"
  :description
  "This is where you put a textual description of the
  database you are defining. Be sure to include a description of
  any tagged fields you may have defined for the database. This is
  the information users will turn to decide whether or not to
  search your database."
)
```

The values in each field will be different from those shown above. Check them and correct any incorrect values. The **waisindex** program does its best to fill in the correct information, but you probably need to change something. In particular, be sure to check the **ip-address**, **ip-name**, and **tcp-port** values. Also check the email address for the official maintainer. Next, add a textual description of the database. It should be placed after the information about when and by whom the database

was created and within the final quotation marks. The text you put here is displayed to end users who are consulting a directory of servers looking for databases to search. If your database contains fields, list and describe them. (For more about fielded databases, see the section “Tagging Database Fields,” in Chapter 6, “Customizing a WAIS System.”)

You can create your own directory-of-servers database by parsing and indexing the *database.src* files in your index directory. For instance in the command line:

```
% waisparse -parse source /wais/indexes/*/*.src |  
    waisindex -d /wais/indexes/directory-of-servers
```

tells **waisparse** to use the source parse format to parse all the files */wais/indexes/*/*.src*. Then, **waisindex** creates an index to allow all the source information to be searched and places it in */wais/indexes/directory-of-servers*. Now, when a user specifies the directory or servers as the database to search, her query will be run against this database of databases.

There is a public directory of servers database that lists all publicly available WAIS databases. Both commercial and non-profit databases are listed. Client processes extract information from the directory of servers in order to find and connect with WAIS servers. To request that your database be added to the master list, send an email message to **directory-of-servers@wais.com**. Your message should contain an exact copy of your *database.src* file. Please send one message for each *database.src* file you would like included in the directory. The public directory of servers may be retrieved periodically by running the */wais/current/util/get-remote-dbs* script.

Database Testing and Troubleshooting

The **waislookup** program can be used as an interactive interpreter for performing search, retrieval, and relevance feedback directly on a database without using the server. When bypassing the server in this way it is used to test and troubleshoot WAIS indexes. To test your newly built WAIS index, type


```
waislookup -d index-path
```

at the UNIX prompt, where *index-path* is the same directory name that you specified in the **-d** switch to **waisindex**. If a search fails, check for errors from **waisparse** or **waisindex**.

Database Maintenance

Using Cron to Do Your Work

Depending on the nature of your database, a number of the tasks described in this section may need to be performed on a periodic basis — perhaps daily. Almost any command you can issue at the command line can be wrapped into a shell script and executed on a regular basis by the UNIX cron facility. We recommend this approach if you are maintaining a database that requires predictable, repetitive updates on a regular basis.

Creating Additional Databases

To create additional WAIS databases, simply follow the same procedure you did to create the first database. The server does not require any modifications. Remember, however, you will need to reindex your local directory-of-servers database and — if you want to make a WAIS database publicly accessible, notify the public directory of servers.

Using **-nice** when Indexing a Data Set

The **waisindex** command has a **-nice** option that keeps it from hogging the computer on which you run it. This can be especially useful if, for example, you need to index a large set of data during a time when users need quick response time from the server you are using. The syntax for the **-nice** option is:

```
% waisindex -nice how-nice -d database-index-path
```

where *how-nice* is a number between -20 and 20. The higher the number, the nicer the process — in the sense of relinquishing more time to other processes. Only a UNIX superuser (someone with permission to log in as root) can successfully specify a negative number (effectively *not* being nice).

Moving a Database

Moving a database involves two main issues: moving the original data, and moving the WAIS index. If you move the original data, reindexing is required — unless you create a symbolic link from the old location to the new location. If a data set is moved without reindexing and without being replaced by a symbolic link to the new data location, then subsequent queries will always result in one document with the headline *document not available* and length 0, but the correct score. The log file will record "Search returned document in unreadable file *filename*". For more information about log files, see Chapter 8.

Moving a WAIS index does not require reindexing. All that is required is renaming the directory and modifying the dbname field in the .src file. If the database is part of a directory of servers database, you will need to reindex the directory of servers database. In any event, you will also need to check that the permissions for accessing the new location are still valid for the original data and for the WAIS index.

Incremental Indexing

If you need to add, delete, or modify the documents in a WAIS database, there are a variety of WAIS commands that allow you to update your database index without reindexing all the data and without requiring that users stop using the database.

The **waisindex** command has an **-append** option, which is used when new files are added to a data set or when old files are modified. Also, there is a **waisdelete** command that goes into the WAIS index and selectively “turns off” all references to designated data documents.

For those who are administering a very volatile set of information files, advanced options to **waisindex** offer more fine-grained control over updates. These include the **-merge**, **-replacewith**, **-lock**, and **-unlock** options.

Adding or Changing Files in a WAIS Database

Suppose you would like to add more documents to your WAIS database without having to reindex the entire database. First, add the new documents to your data set. Then update the WAIS index by using the optional **-append** switch to **waisindex**. The command syntax is:

```
waisparse filespec | waisindex -d existing-index -append
```

where *filespec* specifies the files to be considered and *existing-index* specifies the path name of the existing index files. A command line of this form tells **waisparse** to parse the list of files specified by *filespec*. It then pipes the resulting stream of documents to **waisindex**, which modifies the existing index files. Note that any files included in *filelist* that have already been indexed in *existing-index* and that have not been modified since, are not reindexed. Only the members of *filelist* that are new or modified files are parsed and indexed.

Let's look at an example.

```
% waisparse data/books/*.txt | waisindex -d indexes/books -append
```

This command line updates the index files in the `indexes/books` directory to account for any `.txt` files that are new or changed since the index files were last modified.

If you need to append to your database on a periodic basis, this procedure can be wrapped into a shell script and the UNIX **cron** facility can be used to periodically execute the script.

Caution: During an append operation, **waisindex** creates a temporary index file and then merges it with the original before overwriting the original index files. Be prepared for this sequence to require approximately twice the disk space of the original index file.

Removing Files from a WAIS Database

Suppose documents in your data set become obsolete from time to time. If you need to remove or exclude documents from your database, you can update the WAIS index without suspending your users' service. First, use the **waisdelete** command as described in this section to

strike the obsolete documents from the WAIS index. Then, you may optionally delete the files or portions of files containing the documents.

The **waisdelete** command does not delete data, nor does it compress the index files. It simply “turns off” specific documents so that they are invisible to the **waisserver** program. The **waisdelete** syntax is:

```
waisdelete -d dataindex -x docspec [optional:startbyte len]  
                  -x docspec [optional:startbyte len]  
                  ...
```

Here, *dataindex* is the path name of the directory containing the current WAIS index. The *docspec* argument is one of two things, depending on whether your data is file-based or DBMS-based.

If your data is file-based, the **waisdelete -x** switch must be followed by the full path name of the file containing the document to be removed. If a file can contain more than one document, you must also specify the starting byte of the document within its file (the *startbyte* parameter), and the length of the document in bytes (the *len* parameter).

If your data is DBMS-based, the **-x** switch must be followed by only one parameter: the document key (doc-key). This is a unique identifier that has been assigned to the document by the custom parse format developed to handle your DBMS format. The assignment of doc-keys is site-specific and therefore keeping track of them is a WAIS administrator's responsibility. (For more information on DBMS-based data, see Chapter 6, “Customizing a WAIS System.”)

In either case, one **-x** switch argument is needed for each document to be removed from the WAIS database.

The **-** option to **waisdelete** causes it to read its arguments from standard input. This is especially useful if you want to read deletion requests from another program. Also, if you have many deletions to make, the **-** option sidesteps the UNIX command line limit.

For example, in

```
% cat delete-args-file | waisdelete -d dataindex -
```

the **delete-args-file** is the name of a file containing lines of the form shown below.

```
-x
doc-id-1
start-byte
len
-x
doc-id-2
start-byte
len
...
```

Notice that each argument must be placed on a separate line. Thus, in a file-based system, **delete-args-file** might look like this:

```
-x
/usr/martin/mail-archive
4041968
24601
-x
/usr/martin/mail-archive
4121861
94309
```

Here we see Martin has kept mail archives with multiple documents in each file and provided the offsets and lengths of the ones to be ignored by the WAIS server.

Merging and Replacing WAIS Databases

Two other **waisindex** options that help manage changing databases are **-merge** and **-replacewith**.

The **-merge** option joins two sets of index files. It takes two arguments, the path names of the index directories to be combined. For example,

```
% waisindex -d final-db -merge db1 db2 -finalize
```

will merge the `wais/indexes/db1` and `wais/indexes/db2` index files into `wais/indexes/final-db`. Notice that the destination index directory is specified as an argument to the `-d` switch. In addition, the `-finalize` switch is required when using `-merge`; it makes the resulting, merged index searchable.

The **-replacewith** option is used to replace the database currently being used with a new database. The syntax is:

```
waisindex -d current-db-index -replacewith new-db-index
```

As an example of using these two options, consider a situation in which you need to make massive updates to a database because a whole new

set of informational files has been obtained. You could use the **-append** option and simply issue the command

```
% waisparse *.txt | waisindex -d db/index -append
```

But suppose there are so many files that you need to process them in batches.

This command sequence accomplishes the same thing:

```
% waisparse [A-Z]*.txt | waisindex -d db/tmp1
% waisparse [a-z]*.txt | waisindex -d db/tmp2
% waisindex -d db/update -merge db/tmp1 db/tmp2
% waisindex -d db/merge -merge db/update db/index
% waisindex -d db/index -replacewith db/merge
```

Two temporary indexes are made by parsing and then indexing the new data files in two portions. The temporary indexes are then merged—first with one another and then with the original index. Finally, the original index is replaced with the newly updated one.

Locking a WAIS Database

When **waisindex** is executing, it is careful to make sure that: 1) no two processes are modifying the WAIS index at the same time, and 2) users are not accessing the index files while they are being overwritten.

The **-append**, **-merge**, and **-replacewith** options to **waisindex** as well as the **waisdelete** command automatically take care of these checks. If another WAIS process had started modifying the same database before your process did, your WAIS process will wait until that other process has finished. It will write out messages that look like:

```
% 3540: 11: Aug 25 11:37:49 1994: -2: this database is already
being updated
waiting for lock on database, still trying... (^C to abort)
```

until it has permission to start appending, or until you kill it. The locking mechanism used to accomplish this is available to you with the **-lock** and **-unlock** options described below.

The **-lock** options to **waisindex** provides an explicit means of locking out users and processes at times when reading or writing the WAIS database files could compromise their validity or yield invalid results. Each lock option is described below.

-lock read

The read lock is used while reading the WAIS index. It prevents any other process from modify the index. The read lock prohibits write locks from being placed on the database. However, multiple read locks can be put on the same database.

-lock update

The update lock is used while updating the WAIS index. It prevents any other process from attempting to simultaneously modifying the index. The update lock prohibits write locks and other update locks from being placed on the database. However it allows read locks to be placed by other processes.

-lock write

The write lock is used while writing to the WAIS index. It prevents any other process from accessing the index. This is an exclusive lock: the write lock prohibits any other locks from being placed by other processes.

-unlock

The unlock option is used to kill update and write locks. For example, you need to remove the locks left behind when indexing processes have died.

The syntax for a lock option is:

```
waisindex -lock read-write-update -d index-pathname
```

where *read-write-update* specifies the kind of lock and *index-pathname* is the path name of the WAIS index.

When you invoke any of the **-lock** options, simply type the command line followed by a carriage return. To end the lock, type another carriage return.

You can run a lock in the background or in another shell while you're reading from or writing to the WAIS index. Simply add the ampersand (&) character to the end of the command line. When you are done with the operation you want protected by the lock, simply move the lock process to the foreground: at the UNIX prompt, type `fag` followed by a percent sign (%) and the background process's ID. Then enter a carriage return to end the lock.

As an example, suppose you need to copy a WAIS index in order to move it from one machine or directory to another. The command

```
% waisindex -lock read -d /wais/indexes/currentdb &
```

locks out modifications to the `/currentdb` files and yields this response:

```
Lock established. It is only valid for the duration of this  
process.Press return to continue.  
[1] + Stopped (tty input) waisindex -d /wais/indexes/currentdb -  
lock read
```

The line beginning with `[1]` indicates that the lock has been assigned background process ID of 1 and reiterates what it is doing. When the UNIX prompt appears, you can copy the index files, secure in the knowledge that they can not change until you are done.

```
% cp -r /wais/indexes/currentdb /wais/indexes/olddb
```

This line recursively copies the contents of `/currentdb` and all its subdirectories into `/olddb`. After this command completes, bring the lock process to the foreground. At the UNIX prompt, type

```
% fg %1
```

UNIX responds:

```
% waisindex -d /wais/indexes/currentdb -lock read
```

indicating that the lock process has been brought back into the foreground. Now enter a carriage return to end the lock on the index files.

Consider next a situation requiring the **-unlock** option. The syntax for the **-unlock** option is simply:

```
waisindex -d index-pathname -unlock
```

where *index-pathname* is the path name of your WAIS index files.

Suppose a **waisindex** process has died while doing an incremental indexing **-append** operation. Perhaps there was a power outage. After the power is reinstated, you unlock the database and start again.

First you invoke an append.

```
% waisparse /wais/data/*.txt | waisindex -d /disk/db1 -append
```

But the power goes out before the process has completed. When the power resumes, you once again invoke an append. But append left its lock behind:

```
3540: 11: Aug 25 11:37:49 1994: -2: this database is already
being updated
waiting for lock on database, still trying... (^C to abort)
waiting for lock on database, still trying... (^C to abort)
waiting for lock on database, still trying... (^C to abort)
```

You abort and issue the unlock command.

```
% waisindex -d /disk/db1 -unlock
```

UNIX responds

```
unlocked
```

Now, incremental indexing can succeed.

```
% waisparse /wais/data/*.txt | waisindex -d /disk/db1 -append
```

```
4438: 0: Aug 25 12:31:29 1994: 7: parsing /wais/data/text1.txt
4439: 0: Aug 25 12:31:29 1994: 100: updating
/wais/data/text1.txt
...
```

The **waisparse** and **waisindex** programs execute while outputting their normal status messages.

5

Setting Up a WAIS Server

This chapter describes how to bring up a WAIS server. WAIS is an extremely flexible system. Therefore, different command options are used depending on the nature of the database you are serving. It is important to decide which options are best suited to your particular database.

Before using the commands explained here, read through this chapter and decide which of the modes of operation described you will use. Also, look through the section entitled “Server Customizations,” in Chapter 6, “Customizing a WAIS System.” You may also want to incorporate some of advanced features described there.

What is a WAIS Server?

The **waisserver** is a process that runs on a machine containing one or more WAIS databases, and services requests from client processes. The operation of the server is very simple. First a WAIS client initiates a request to a server machine. Next, the server machine responds by creating a new server process to handle the client's request.

Once created, the server process reads the client's question, performs a search on the requested databases, and returns a relevance-ranked list of document headlines to the client. If the user wants to view one of the documents, a retrieval request is sent from the client to the server. The server verifies that the document requested is in the database, and if so, retrieves the data from the original file that was indexed. Finally, when the client has completed all requests from the database, the server process terminates.

Preparing for Server Set-Up

Before setting up your WAIS server, you will need to decide on the items described below. Where appropriate, we have also included our recommendations for how to approach each item.

- The port number on which to run the server. This is a number that is agreed upon between the WAIS server and WAIS client programs that wish to communicate with it. It is common practice for public WAIS servers to use port number 210.
- The root directory where the indexes of your server's databases are located. The suggested location is in a directory named `/wais/indexes`.
- The name and location of the log files. The recommended location is in the file named `/wais/logs/server.log`.
- The user that will run the server. Typically, this is the superuser, the user named `root`.
- The mode the server will run in, either standalone mode or daemon mode. In practice, standalone mode is only used for debugging purposes, and daemon mode is recommended for long term use. Setting up the server for standalone and daemon mode are described in this chapter.
- The Internet addresses (IP address) of those machines having access to your server's databases. Setting up restricted access lists for these machines is detailed later in this chapter.

To set up your WAIS server, we begin first by describing how to run your server in standalone mode. Once you feel confident that the server has been correctly set up in standalone mode, we then present how to set it up in daemon mode for long-term usage. In Chapter 6, we describe how to set up an access security list to provide restricted access to each of your databases.

Standalone vs. Daemon Mode

For each new client requesting services, the responsibility for creating a new server process depends on whether the server is being run in standalone or daemon mode. In standalone mode, a WAIS server process is always in existence and continually running in the

background. For each new client requesting service, this process forks off a new child server process to handle the client.

In daemon mode, the Internet network daemon, **inetd**, is responsible for creating a new server process for each new client requesting service. The **inetd** daemon manages many network services according to the configuration specified by the `/etc/inetd.conf` file. The **inetd** daemon runs in the background and manages client requests by spawning off a child server process to service these requests.

We suggest that you initially try running the server in standalone mode because the server is much easier to test in standalone mode than daemon mode. In standalone mode, the server is started directly from the shell. This output allows you to easily detect if anything goes wrong with the server. On the other hand, in daemon mode there is much less feedback in the event of an error, and it is thus more difficult to debug.

Once the server has been tested in standalone mode, the WAIS server can then be set up to run as an new network service of the **inetd** daemon. Running the server in daemon mode eliminates the need to have a separate server process to spawn off child servers for each new client process. Instead, the **inetd** daemon services these requests itself by forking new child servers, one for each new client.

Standalone Mode

To run the WAIS server in standalone mode, you can invoke the **waisserver** program either at a UNIX prompt, or through a shell script. To run the program, use the following command:

```
waisserver -p port -d directory
```

where *port* is the port number through which the server communicates with the client, and *directory* is the root location of the index files.

If the port number is less than 1024, the command must be run as superuser. It is common practice to use port 210 for public WAIS servers, but for testing purposes, you may want to choose a different port number that does not require you to be superuser. If you choose to select a port number other than 210, first check the `/etc/services` file to ensure that this port number is not being used by any other network service.

An example usage,

```
% waisserver -p 8000 -d /wais/indexes &
1: 0: Jun 7 05:09:43 1995: 100: running server WAIS Inc.
```

selects port number 8000. The **&** at the end of the command line tells the UNIX shell to run the command in the background. This allows you to type other commands at the prompt while the server process is running. Once you have started the server, check to see that the server process has started:

```
% ps -auxww | grep waisserver
margaret      3207    0.0   2.2  2.16M   360K p4 S        0:00
waisserver -p...
margaret      3212    0.0   1.3  1.52M   208K p4 S        0:00 grep
waisserver
```

In this example, the server's process identification (PID) number is 3207. You may want to keep track of the PID number in case you need to kill the process.

And for the final step in the testing process, you may want to run **waislookup** to verify that the data in each of your databases is accessible through the server. This is described in the section, Testing Your Server.

Once you have completed and verified that the server runs in standalone mode, you may then want to kill your server process and try running the server in daemon mode. For the **kill** command, use the PID number that you recorded from running the **ps** command.

```
% kill 3207
2: Terminated waisserver -p 8000 -d /wais/indexes...
```

If you decide to continue to run the server in standalone mode, keep in mind that the server will need to be restarted every time the machine is rebooted. This can be facilitated by putting the command in your `/etc/rc.local` file — or the equivalent local startup file.

Daemon Mode

To run the server in daemon mode, you must log on as superuser and modify two files: 1) the `/etc/inetd.conf` and 2) the `/etc/services` file.

A sample entry for setting up the server in the `/etc/inetd.conf` file follows:

```
z3950 stream tcp nowait root /wais/current/bin/waisserver
waisserver.d -e /wais/logs/server.log -d /wais/indexes/my-db
```

The entry must be specified as a single line in the `/etc/inetd.conf` file (no carriage returns). Each item in this entry is described below:

z3950

The service name is `z3950`. The service is typically named after the protocol used, but it can be any alphanumeric symbol. The same service name must be used in the `/etc/services` file described later in this section.

stream

The socket type is `stream`. A socket is a bi-directional connection between processes. A stream is a continuous flow of data. This means that other processes contacting the server will expect to send and receive data streams.

tcp

The transport protocol is `TCP`. This is the fundamental Internet protocol.

nowait

After starting up a new server process, `nowait` specifies that the **inetd** daemon should not wait for it to complete before servicing another request from a new client.

root

The user running the server program is `root`.

/wais/current/bin/waisserver

This is the name of the command to run to invoke the server.

This should be set to the complete path name of the **waisserver** executable at your site.

waisserver.d

When a server program is activated by the **inetd** daemon, the name of the server program is **waisserver.d**. This is a required field and must not be changed.

-e /wais/logs/server.log

The **-e** argument to the **waisserver** program specifies the filename for where the server should log its information. See Chapter 8, Monitoring WAIS Usage, for more information on the log file and generating WAIS Usage Reports.

-d /wais/indexes/my-db

The **-d** switch to the **waisserver** program specifies the directory containing the database index files.

Additional switches may also be specified to the **waisserver** program by appending them to the **inetd** entry.

Be careful, however, because some **inetd** programs will only allow a limited number of arguments in the daemon command. To get around this restriction, use the **-args** option to **waisserver**. This option takes one argument, the name of a file containing the optional switch arguments to **waisserver**. For example, to use the **-args** option in the **inetd.conf** daemon command described above, we would write

```
z3950 stream tcp nowait root /wais/current/bin/waisserver
waisserver.d -args /wais/indexes/my-db/argsfile
```

and the **argsfile** contents would look like this:

```
-e
/wais/logs/server.log
-d
/wais/indexes/my-db
```

Notice that an **args** file must have only one symbol per line.

The next step required for daemon mode setup is to add an entry to the **/etc/services** file. The new entry to this file looks like:

```
z3950 210/tcp # Wide Area Information Server (WAIS)
```

This entry tells the **inetd** daemon what port number and protocol to use for the service defined in the **/etc/inetd.conf** file. Each item in the **services** file entry is described below.

z3950

This must be the same service name as specified in the **/etc/inetd.conf** file.

210

The port number that a client process should use to talk to the server is port 210. This is the standard port number for public WAIS servers.

tcp

The protocol to use for communicating is **tcp**.

Wide Area Information Server (WAIS)

Anything after a **#** character is interpreted as a comment. This comment lets other system administrators know about this service and corresponding port number.

Whenever you modify either the `/etc/inetd.conf` file or the `/etc/services` file, you need to restart the `inetd` daemon so your modifications will take effect. This can be done by rebooting, or by finding the **inetd** daemon PID number with **ps** and sending a HUP signal to the process.

```
% ps -auxww | grep inetd
root      136  80 330 17 ?        S   Jun 7 0:04 /usr/sbin/inetd -s
morris    2734 12 135 95 pts/2  S   00:31:45 grep inetd
% kill -HUP 136
```

The line `kill -HUP 136` sounds drastic, but it simply tells process number 136 to reread its `inetd` configuration file.

At this point, you may also want to update your NIS or NIS+ server.

Note that, if you use the `-args` option to **waisserver**, you can alter the daemon's behavior simply by modify the argument file: you need not edit the `inetd.conf` file, nor login as superuser, nor send a `kill -HUP` signal to make your changes take effect. Instead, each time a client newly connects to the Z3950 service, `inetd` will start up a new **waisserver** process which will reread the `args` file.

Once the `inetd` daemon is using your modified `/etc/inetd.conf` and `/etc/services` files, you are ready to test the WAIS server in daemon mode. As in the standalone mode, try performing a search and retrieval using the **waisslookup** client.

When the server is running in daemon mode, the server is automatically started whenever a client connects to it. You do not need to do anything special, even after rebooting the machine.

Testing Your Server

The **waislookup** program can be used for testing and troubleshooting WAIS servers. To test a database using **waislookup**, use the following command line:

```
waislookup -d database-name@server:port
```

With this command, you should be able to successfully run queries. For more information about **waislookup**, see Chapter 9 and Chapter 10.

If you are not able to run queries, there are several possible causes. Check the **inetd** entry, making sure that the files exist, permissions are correctly set, and the user you selected exists. Check that **inetd** has been restarted, and reboot if necessary. Make sure the machine you are using is capable of communicating with the machine the server is running on. Finally, try running the server in standalone mode, with the same arguments you used in the `inetd.conf`.

Once you get this working, try connecting using the Macintosh or other WAIS clients.

6

Customizing a WAIS System

Three categories of customization are explained in this chapter.

- **Meta-Document Customizations**

Meta-documents are documents that help a WAIS client user use your database. The WAIS Administrator can create various meta-documents in files that are returned to end users at appropriate times to tell them about the unique aspects of a particular WAIS database. For example, the `index.hlp` file provides on-line help.

- **Indexing Customizations**

When building an index for your WAIS database, there are a number of optional features you can use. In addition, the nature of the data may require that you undertake some customization, such as writing a custom parse format.

- **Server Customizations**

When bringing up the WAIS server, a variety of optional features are available, each of which will change the operation of the server to some degree. In certain cases, the nature of your database requires that you add customizations to the server. For example, if you are serving data that resides in a non-WAIS database, writing a custom filter program is necessary.

Meta-Document Customizations

Online Help and Notice Files

There are two ASCII text files you can create to keep your WAIS database users well informed:

- 1) The custom help file named **`index.hlp`**

2) The custom notices file named **index.not**

If you put these files in your index directory, the **WAISserver** will, at the appropriate times, send their contents to the client process for display to end users.

Help

A WAIS client user can request help by typing the single word **help** as the query, or by issuing an empty query.

As described in Chapter 4, “Building a WAIS Database,” the database description in the *database.src* file is returned by default (unless **waisindex** was run with the **-nosrc** option). However, if the file **index.hlp** is present in the WAIS index directory, its contents will be returned to the client for display to the user instead.

In addition, the *.cat* file is returned to the client user in response to a help request (unless **waisindex** was run with the **-nocat** option).

Use the *index.hlp* file to provide your users with information about the contents of the database, how to search it, its price structure, and whatever else you know they will find helpful. WAIS, Inc. provides a sample text file describing how to perform WAIS searches. You may want to include some or all of this text in your *index.hlp* file. Its path name is *wais/current/doc/howtosearch.txt*.

Notices

A special notice can be displayed at the beginning of every results list that the **WAISserver** returns in response to a query. If you have a special legal notice or another notice you'd like conveyed in this manner, simply put them in a file named **index.not** in the WAIS index directory.

Indexing Customizations

The optional features described in this section will affect the results of running **waisparse** and **waisindex** to build a WAIS index.

Before building your index, look through both Chapter 4, "Building a WAIS Database," and this section. Decide which optional features, if any, you will use. Then, return to Chapter 4 and follow the instructions there, supplemented by selected portions of the instructions in this section.

Stopword List

A stopwords is a frequently used word that, when encountered in a user question, is ignored. For example, since the word "the" commonly appears throughout the English language, it is typically regarded as a stopwords. You can specify a customized file of stopwords as an optional argument to the **waisindex** program using the **-sw** switch.

```
waisindex -d database-name -sw filename
```

where *filename* is the path name of the file containing your customized list of stopwords. Each stopwords in this list is separated by a carriage return. A different stopwords list may be specially customized for each database you maintain.

If a stopwords list is not specified, the WAIS indexer uses a built-in list of approximately 300 stopwords. This default list is provided with the installation in the file `/wais/current/util/stopwords.txt`.

The stopwords list is also included in Appendix C. You may use this file as a template for creating your own stopwords list. If you do not want any stopwords, you can create one empty stopwords file, or use `/dev/null`, which is the name of a special empty file on most UNIX systems.

Note: If you plan to merge databases or to use a multi-database, be careful to use the same stopwords for all the databases involved.

Stemming

Stemming is a technique used to automatically derive variations of a queried word. These variations are then used as part of the search. If a question contains the word "skate", for example, stemming is used to find documents that may also include "skates", "skated", and "skating".

Two types of stemming are supported: Plural and Porter stemming. Plural stemming attempts to determine the plural form of a word. Porter stemming attempts to find the real base, or stem, of a word and derive any possible alternate variations.

You can specify the stemming algorithm as an optional argument to the **waisindex** program with the **-stem** switch as follows:

```
waisindex -d database-name -stem stemmer-name
```

where *database-name* is the path name for the database directory, and *stemmer-name* is one of **plural** or **porter**. A different stemming algorithm may be used for each database you maintain. If this option is not specified, the default is to use no stemming. Example uses include:

```
% waisindex -d /wais/indexes/resumes -stem plural
```

```
% waisindex -d /wais/indexes/jargon -stem porter
```

Note: If you plan to merge databases or to use a multi-database, be careful to use the same stemmer for all the databases involved.

Custom Parser Toolkit

There are a large number of built-in parse formats shipped with the **WAISserver** software. To see a list of the parse formats supported in the current release, type

```
% waisparse
```

with no arguments at the UNIX prompt. To see a list of parse formats contributed by customers and the freeware community, type

```
% waisparse -c
```

If your data type is not covered by a provided parse format, you will need to write a custom parse format to enable the **waisparse** program to distinguish the headline, body, words, and possibly the fields represented by your data format. Custom parse formats installed at your site are listed if you type

```
% waisparse -l
```

The Custom Parser Toolkit is a well documented C program that includes pseudo code for all the customized functions you may need to write to define a new parse format. The toolkit is included with **WAISserver** software, Version 2.0 or higher. For instructions on how to use the Custom Parser Toolkit, see the file `wais/current/parser-toolkit/parser-manual.txt`.

Alternatively, WAIS Inc. can provide consulting services to develop and maintain customized parse formats to recognize your data. Please contact WAIS Inc. if you would like to purchase custom programming services on a contract basis.

Tagging Database Fields

For data sets containing documents that are structured in a semi-regular format, the regular portions of the documents can be tagged as fields during index creation. A query can then restrict the search to given field values. Performing a restricted search based on the value of a field or set of fields is called *fielded search*. In its simplest form, a query containing a fielded search is specified as follows:

```
field-name = field-value
```

A query of this form tells the WAIS server to only search for documents whose field, specified by *field-name*, contains the value specified by *field-value*. The WAIS parser can support up to 254 unique fields.

Within each field, the WAIS search engine carries out a natural language search. Note however that fielded searches are not required when querying a fielded database. Unlike a DBMS, the WAIS search engine can perform searches over data stored in any format using simple natural language, literal, and Boolean queries.

If your database contains fields, use the Custom Parser Toolkit described above to help you create a custom parse format that recognizes the fields. Note that it is possible to tag more than one field from the same line in a data file.

Once you have created a parse format to identify the fields in your database, be sure to list the field names and their allowable values in the textual database description you add to the *database.src* file. That way, users browsing the directory of servers will know what fields they can use when searching the database.

The **mail-or-rmail** parse format is a good example of a parse format in which fields are tagged. Using this parse format, the WAIS parser detects the **To** and **CC** fields, the **From** and **Sender** fields, the **Subject** field, and the **Date** field. As an example of a query using fielded search,

subject = tee shirts AND from = david

would return documents that contain both a **Subject** field value of tee shirts and a **From** field value of **david**, where **AND** is a Boolean operator for set intersection.

For the date field, a range of dates may be specified, using the syntax

data *comparison-operator* *value*

where the *comparison-operator* may be one of the following symbols:

Comparison Operator	Meaning
>	greater than
<	less than
>=	greater than or equal to
<=	less than or equal to
=	equal to

Comparison Operators for Range Queries

The *value* argument in a date range query may be a date specification in one of the following formats:

7-4-94	7/4/94
07/04/94	7.4.94
07-04-94	7-4-1994
today	yesterday

Date Formats for Range Queries

If the comparison-operator is =, then a range may be specified using the **TO** operator, as in

date = 1/6/96 TO 6/6/96

Here, both ends of the date range are inclusively specified.

Date ranges may be searched in the manner described above for WAIS databases using the **mail-digest**, **mail-or-rmail**, or **netnews** parse formats.

These three parse formats are built-in parse formats that support fielded searches.

Range searches using the same comparison operators and **TO** syntax as described above for dates are supported for any positive integer field values. To enable positive integer range searches over your database, use the Custom Parser Toolkit to define a parse format that includes the appropriate integer field definitions.

Server Customizations

The optional features described in this section will affect the results of running **waisserver** to bring up your WAIS server process.

Before bringing up your server process, look through both Chapter 5, “Setting Up a WAIS Server,” and this section. Decide which optional features, if any, you will use. Then, return to Chapter 5 and follow the instructions there, supplemented by selected portions of the instructions in this section.

Setting Up Security

The **WAISserver** software uses an access-list security system to limit client access to WAIS databases. Before processing a client's request, the server checks to see if the requesting client has access to the requested database. It does this by checking an access list maintained for each database. The access list tells the server the legal client machines that have access to the database.

For any given database, the access list is a file with a **.acc** extension and is located in the same directory as the indexes of that database. For example, if the path name of your database index directory is

```
/wais/indexes/mydatabase
```

as specified by the **-d** switch to the **waisindex** program, then the path name of the access security list file for this database should be:

```
/wais/indexes/mydatabase/index.acc
```

If this file is nonexistent, any client can access the information in the database. If this file does exist, then only those clients whose Internet

address is listed in the file will be allowed access the database. All others will get an error message, suggesting the user contact the database maintainer.

The .acc file consists of the Internet address (IP address) of certified client machines, such as:

```
IP:+:192.216.46.104
```

The "IP:+" must appear exactly at the beginning of a line, followed by the IP address in Internet dot (.) notation. Comments can be entered into the file by using a hash mark (#):

```
#This is a comment
IP:+:192.216.46.104
#This is another comment
IP:+:192.216.46.104 # yet another comment
```

Asterisks can be used in the IP address to replace for any of the 4 component numbers. For example, the entry,

```
IP:+:192.216.46.*
```

allows access to machines with IP addresses 192.216.46.0 through 192.216.46.255, and the entry,

```
IP:+:192.216.*.*
```

gives access to machines with IP address from 192.216.0.0 to 192.216.255.255.

Configuration Files

A WAIS configuration file defines various run-time parameters that the **waisserver** program uses when processing requests against a WAIS database. Configuration files are auxiliary files optionally added by you, the WAIS administrator. There are two types of WAIS configuration files: local and global.

You may define a local, or database-specific, configuration file by naming it **index.wc** and placing it in the index directory of the database you want it to affect.

In addition, you may define a global configuration file that affects any databases that are served by your WAIS server. There are two ways to define a global configuration file.

1. Create the configuration file you want as the global default. Give it any name you like. When you call **waisserver**, use the **-config** option, which takes one argument: the path name of the global configuration file. For example, the command

```
waisserver -d /wais/indexes -config /wais/srvr.wc
```

invokes **waisserver** using **/wais/indexes** as the base directory and **/wais/current.wc** as the default configuration file.

2. Alternatively, create the configuration file you want as the global default and put it in one of the following files:

```
wais.wc (directory from which the server is executed; / for inetd )  
/usr/local/wais/wais.wc  
/usr/local/wais/etc/wais.wc  
/etc/wais.wc
```

If **waisserver** was not invoked with the **-config** option, the server process searches for a global configuration file by checking each of the path names listed above in the order shown.

A configuration file has strict formatting requirements. Each line is a declaration composed of a symbol followed by zero or more values, as in

```
symbol      value1      value2      value3 ...
```

where *symbol* is a case-insensitive copy of one of the parameters listed below, and *value* must be enclosed in double quotes if it contains any whitespace. Comments may be included in a configuration file on lines that each begin with a hash (#) mark.

Each available configuration parameter is listed and described below. Note that it is not necessary that every available configuration parameter be included in your configuration file.

MAINTAINER

The WAIS Administrator's email address. Used in the Query Report, which ends with "For more information send email to <maintainer>." Defaults to **info@wais.com**.

HELP-HEADLINE

Headline for user help file, **index.hlp**. Defaults to "Help on database: *name-of-database*."

NOTE-HEADLINE

Headline for user notices file, **index.not**. Defaults to "Information on database: *name-of-database*."

QR-HEADLINE

Headline for Query Report. Defaults to "Query Report for this Search".

SRC-HEADLINE

Headline for Source (**.src**) file. Defaults to "Information on database: *name-of-database*".

CATALOG-HELP-HEADLINE

Headline for Catalog (**.cat**) file when user types "help". Defaults to "Catalog for database: *name-of-database*".

CATALOG-NO-HITS-HEADLINE

Headline for Catalog (**.cat**) file when query yields no documents. Defaults to "Search produced no result. Here's the Catalog for database: *name-of-database*".

Note: In each of the headline declarations (**help**, **note**, **qr**, **src**, **catalog-help**, and **catalog-no-hits**), the symbol percent-s (**%s**) may be placed in any one place and the name of the database will be substituted, e.g., setting the help headline to "How to use **%s**" will result in "How to use *name-of-database*".

METADOC-AT-BOTTOM

(no value) If this symbol appears in a WAIS configuration file then, for the affected databases, the catalog and help file (or **.src**), will be at the bottom rather than at the top of the results list if the user requests help.

DBType

Database type declaration. Defaults to WAIS (the standard default WAIS database). This parameter is meaningful in database-specific configuration files (**index.wc**). Following the parameter name must be another symbol specifying the database type. Currently there is one choice other than the default: **MULTI**. A

multi-database is composed of two or more WAIS databases. If a DBType MULTI declaration appears in a configuration file, at least one DBS declaration (shown below) must also appear in the same file. For maintainability, a DBS declaration generally follows immediately after a DBType declaration.

DBS

Multi-database member declaration. Only used in conjunction with DBType Multi declaration. Must each begin with the symbol DBS followed by any number of full path names indicating which databases comprise a multi-databases. For a complete discussion of multi-databases, see the section entitled “Multi-Databases,” in this chapter.

FILTER

Declares filter programs, which retrieve and optionally modify data. Defaults to nothing, that is, no filter used. Takes multiple values in sets of three. Syntax for the whole line is thus:

```
FILTER    display-typeA  display-typeB  filterprogram
```

Within each filter specification, the first two values are display formats. The third value is either the full path name for a filter program or a series of UNIX shell commands: if there is any whitespace, the shell commands must be enclosed in double quotes. Multiple filter declarations may be included in a single configuration file.

For a complete discussion of filter programs, see the section entitled “Creating and Using Filters,” further on in this chapter.

LICENSE

A unique alphanumeric value provided by WAIS, Inc. to specify wais licenses. You will be told what value to give this parameter in order to turn on your **WAISserver** software. Multiple values per line and multiple lines are allowed. Do not change the value you are given, it encodes the date on which the software license expires.

Before serving any data, a server process first checks for configuration files. If you have created a global configuration file, its parameter

values are the defaults. For any particular database, they are overridden by the parameter values given in the local `index.wc` file, if there is one.

Timeouts for Idle Clients

The **waisserver -t** option defines how long the server process will maintain a connection with an idle client process.

By default, when a client has been idle for 10 hours, the server closes its connection. You can change this timeout with the **-t** option. The syntax is:

```
waisserver -t how-long other-waisserver-options
```

where the parameter *how-long* is the number of seconds of client idle time allowed before the connection is cut. For example, a setting of **-t 3600** would wait only 1 hour.

Multi-Databases

The **WAISserver** software is capable of serving multiple databases as if they were one big database. A database configured in this manner is called a multi-database.

The benefits of a multi-database are several:

- **size and speed**

A very large set of data is often more easily managed if split up between two or more directories — possibly on separate disks. In some cases, this becomes mandatory because the WAIS index files (especially `.inv` and `.dic`) approach or overflow the file limit for the UNIX implementation you are using. In other cases, splitting a database into two or more portions is desirable because it cuts down on indexing time and space requirements when updating or modification is required. Even incremental indexing can bog down your server machine when processing a huge database.

- **flexibility**

To WAIS client users a multi-database appears to be a single database. However, depending on how it is set up, a multi-database can offer users the greater flexibility of searching each

component database separately or searching them all as a multi-database. The WAIS administrator can choose whether or not to publicize the component databases by creating and entering their .src files in a directory of servers. Unless you inform them, users will assume the multi-database is simply another WAIS database.

- **accuracy**

The **WAISserver** multi-database mechanism ensures that document relevance scoring is merged across the component database searches. Although a client process can search multiple databases without needing to have them defined as multi-databases, accurate score merging is not done by WAIS clients.

A multi-database is easily set up simply by creating a directory for the multi-database and putting two files in it: 1) a WAIS configuration file named `index.wc` and 2) a source file named `database.src`.

For example, suppose you want to set up a multi-database named `/wais/indexes/fish-and-fowl`, which searches two other databases named `/wais/indexes/fish` and `/wais/indexes/birds`. First create an index directory for the multi-database. From within the `/indexes` directory, type

```
% mkdir fish-and-fowl
```

Then, make the configuration file `/wais/dbs/fish-and-fowl/index.wc` and put the following two lines in it:

```
DBType MULTI
DBS /wais/dbs/fish /wais/dbs/birds
```

When the server receives a request to search the `fish-and-fowl` database, it will look in the configuration file and discover that this is a multi-database. It will then perform searches over the two component databases and merge the results appropriately.

To publicize the multi-database, you need to make a `database.src` file for it and then add that to any directory of servers in which you want it included.

As explained in Chapter 4, "Building a WAIS Database," an .src file is automatically generated when you build an index for a database. Since you do not build an index for a multi-database, you need to make its .src file "by hand." This is easily done. Below is an example .src file. It is nothing more than a data structure with named fields. Each field name

is preceded by a colon and the field values are placed after each field name. Sample values are included in the example.

```
(:source
  :version 3
  :ip-address "129.362.28.5"
  :ip-name "server-name:whereever.com"
  :tcp-port 210
  :database-name "/wais/indexes/fish-and-fowl"
  :maintainer "whoever@whereever.com"
  :description
    "This is where you put a textual description of the
    multi-database you are defining. Be sure to include a
    description of any tagged fields you may have defined for the
    database. This is the information users will turn to to decide
    whether or not to search your database."
)
```

Using your favorite editor, simply copy the `:source` structure into an empty file, replacing the sample values with valid values for your site, server, and multi-database. Notice that all slot values are either text strings surrounded by double quotes or integer values.

Now, follow the instructions in the Chapter 4 section entitled "The `.src` File and The Directory of Servers," to add your new multi-database to the local and/or public directory of servers. This will let WAIS client users know it is available.

Creating and Using Filters

The **waisserver** filtering feature provides a relatively simple way for you to enhance the functionality of the **waisserver** when it retrieves documents from your database. The **waisserver** program can be configured to invoke a filter program in order to do customized processing during document retrieval. A WAIS filter program is a UNIX program written in any UNIX programming or scripting language, including C, perl, or csh. This section describe why you might want a custom filter and how to create one if you do.

Alternatively, WAIS Inc. can provide consulting services to develop and maintain customized filters to process your data. Please contact WAIS Inc. if you would like to purchase custom programming services on a contract basis.

Uses of Filter Programs

The most basic use of a WAIS filter program is to modify data — specifically, to translate documents from one display format to another. Thus, if a document has been parsed using a certain display format but a client process requests that it be retrieved in a different format, a filter program can handle the translation in the course of retrieving the document.

Since a filter program acts as a document retrieval mechanism, it is not limited to modifying data. One popular use of filter programs is to retrieve documents from external or non-WAIS databases, as described in the next section of this chapter. Similarly, it is possible to create a filter that retrieves documents from other WAIS databases, from other kinds of databases entirely, or from data that is brought together to create dynamic, virtual "documents" on the fly. Conceivably, a filter could be created to perform "agent-oriented" tasks with the document it is retrieving. For example, it could fax it, email it, encrypt or decrypt it, or cache it for future retrieval.

Generally, a filter program will filter documents for a **waisserver** process that is handling a client program's retrieval request. In addition, a filter program is invoked by a **waisserver** process when relevance feedback is used during a search. Relevance feedback is a WAIS search feature that uses a whole document or portion of a document as a query. Thus, if a user's query has resulted in the retrieval of a particularly interesting document, she can say, in essence, "Find me more like this." During relevance feedback, the server must retrieve and read the contents of the chosen document and therefore the filter is triggered during this kind of retrieval also. For more information on relevance feedback, see the *Technical Description*, Version 2.1, Chapter 3, entitled "The WAIS Server."

The **waisserver** process retrieves a document by using the filename table in the WAIS index to determine the required document key. When no filters are in use, it then uses the document key to locate the document in the file system, reads the file, and either returns the requested data to the client process or uses it to perform relevance feedback.

Using a filter program inserts another step into this process: the **waisserver** process passes the document key to the filter program. The filter program then locates the document, reads the data, processes it in its own way, and returns a stream of data to the **waisserver** process. The **waisserver** process then either passes it on to the client process or uses it to perform relevance feedback.

Creating Custom Filters

To activate the **waisserver** filter feature, you need to write one or more filter programs and put a filter declaration in the appropriate configuration file.

Filter Declaration

A filter declaration is a line in a WAIS configuration file that defines what filter program to use on which documents in a WAIS database. The **waisserver** process invokes the filter program whenever the appropriate filter declaration conditions are met.

A filter declaration must be of the form:

```
FILTER avail-display-type req-display-type filter-program
```

The *avail-display-type* is the display type assigned to the document when it was parsed by **waiparse**. The *req-display-type* is the display type requested by the client process. The *filter-program* is the filter to call when retrieving a document under these circumstances.

A filter declaration must be placed in a WAIS configuration file as described in the section entitled “Configuration Files,” earlier in this chapter. Once a filter program is declared, **waisserver** processes will automatically find and use it.

As an example, a local configuration file `index.wc` might contain these lines:

```
# convert images from tiff to gif
FILTER TIFF GIF tiff-to-gif-converter

# retrieve text files from the sql db
FILTER TEXT TEXT get-sql-data

# translate html files to text and dvi files to ps
FILTER HTML TEXT "dump-web | format-web"
```

The first declaration means that if a TIFF document is available, but a GIF document is requested, then the program `tiff-to-gif-converter` will be called to convert the display format. The second declaration means that if a TEXT file is available and a TEXT file is requested, the program `get-sql-data` will be called to retrieve the document from an SQL database. The third is a double declaration: it uses double quotes to surround a command sequence invoked when an HTML-tagged file needs to be converted to TEXT. A **waisserver** process always checks the configuration files to see whether it should use a filter.

Filter Program API

Here we describe the filter program Application Programming Interface, or API, which specifies the programming interface between the filter program and the **waisserver** program. A filter program may be written in any UNIX programming or scripting language, such as C, Perl, or `csh`. It is called by a **waisserver** process with eight arguments. These identify which document to retrieve, specify the desired portion of the document to retrieve, and indicate any display format translation required. The filter program must locate and read the specified document or portion of the specified document from wherever it may be stored, process it, and then write the resulting document to standard output.

The filter program is expected to handle the following eight arguments passed by the **waisserver** process.

filter-api

The version of the WAIS filter mechanism's API. If a version 2 WAIS filter API is trying to call a filter program expecting the version 1 API, for example, the filter program should write an

error to the file and exit. The current version number may be found in the `filter-codes.h` file.

doc-key

This is the way that the **waissserver** software refers to documents. If you are using `GatherDocKey` and `FinishDocKey` functions in a custom parse format, this is the doc-key assigned by the custom parser. Otherwise, the doc-key is the full path name of the file containing the document.

start-byte

The document's location within the file, or, in the general case, the location of the document as an offset from the beginning of the data buffer designated by the doc-key.

end-byte

The last byte of the document within the retrieved file or data buffer. This value may be negative, indicating that the position of the data within its containing file or data storage unit can change. If *end-byte* is negative, the filter program should assume that the length of the data has changed since last indexed, and recheck its length.

block-start-byte

A number specifying a byte offset from the *start-byte*. The filter program should start retrieving a requested data block at this byte.

block-len

The size of the block to retrieve. If $(start\text{-}byte + block\text{-}start\text{-}byte + block\text{-}len)$ is greater than the length of the file or data buffer, then the filter program should shorten *block-len* accordingly.

avail-display-type

The display type in which the document is available. (From the first value in the filter declaration)

requested-display-type

The display type that the WAIS client requested. (From the second value in the filter declaration)

A sample call to a filter program from the command line looks as follows:

```
% html2txt 1 /usr/ben/mypage.html 24601 26093 0 1492 HTML TEXT
```

The filter program is called `html2txt`. It uses filter API version 1. In this case, the doc-key is a file path. The 1492 bytes between 24601 and 26093 are requested and the document is translated from hyper-text markup language to ASCII text.

A filter program should always exit with an appropriate code. These codes are defined in the file `filter-codes.h` and described below. The code name is given first, then the code value, and finally a description.

FILTER_RESULT_REQUEST_OK 0

Return this error code when filter execution is returning successfully.

FILTER_RESULT_REQUEST_OUT_OF_RANGE 1

Return this error code when the *block-start-byte* argument is beyond the end of the document.

FILTER_RESULT_BAD_VERSION 2

Return this error code when the first argument is in error.

FILTER_RESULT_TYPE_NOT_AVAIL 3

Return this error code when the *requested-display-type* argument is not one this filter can produce.

FILTER_RESULT_ACCESS_DENIED 4

Return this error code when the filter program could not open the file or otherwise access the data associated with the doc-key.

FILTER_RESULT_BAD_DOCKEY 5

Return this error code when the doc-key argument is in error.

FILTER_RESULT_INTERNAL_ERROR 6

Return this error code when the filter program cannot proceed.

To demonstrate the input side of the filter program API, consider the following `cs` script, which just writes out all the arguments to standard output.

```
#!/bin/csh

while ($#argv)
    echo -n $argv[1] " "
    shift
end
echo ""
```

When you start developing a custom filter program, try using this script as your filter program at first. It will help you see how **waisserver** calls a filter program. Just type it into a file. Then create an `index.wc` file in your index directory and include a filter declaration in there. The filter is now installed. To test it, call **waisslookup** or any other client. Initiate a search and then a retrieval request against the database into which you've installed the filter. In response to a retrieval request, you will see the arguments with which the filter program is called. The WAIS log also records the filter arguments.

Serving External Databases

An external database is any non-WAIS database, such as an RDBMS, which has its own way of storing and retrieving data. An external database may reside on a remote machine, or it may be stored on a machine at your site.

The **waisserver** software can serve a data set even if that data is controlled by another database management system. Providing your server has permission to access the data, you can enable them to search external data sources simply by adding a few customizations to your **waisserver** software.

Many data repositories are kept in relational database management systems (RDBMS's) or stored in special ways that make them inaccessible to WAIS. To make such data accessible to WAIS, you need to write software that performs the tasks listed below.

- 1A. Dump the external database contents as a stream.
- 1B. Parse the external database contents using **waissparse**. This is done by creating a custom parse format as described in the

section entitled “Creating Custom Parse Formats,” earlier in this chapter.

2. Retrieve and optionally modify documents from the external database. This is done by creating a custom filter program as described in the section entitled “Creating Custom Filters,” earlier in this chapter.

The first two tasks are necessary to provide the **waisindex** program with a stream of documents to index. The third task is necessary to enable the **waisserver** filtering mechanism to return external data to a client process.

To review, WAIS server integration with an external database is accomplished as depicted in the upper right-hand corner of *Figure 4*: An index directory is build for the external database contents with the help of a custom dump program and a custom parse format. A filter declaration is included in the database-specific configuration file, *index.wc*, to point to a custom filter program that knows how to retrieve and possibly modify external data.

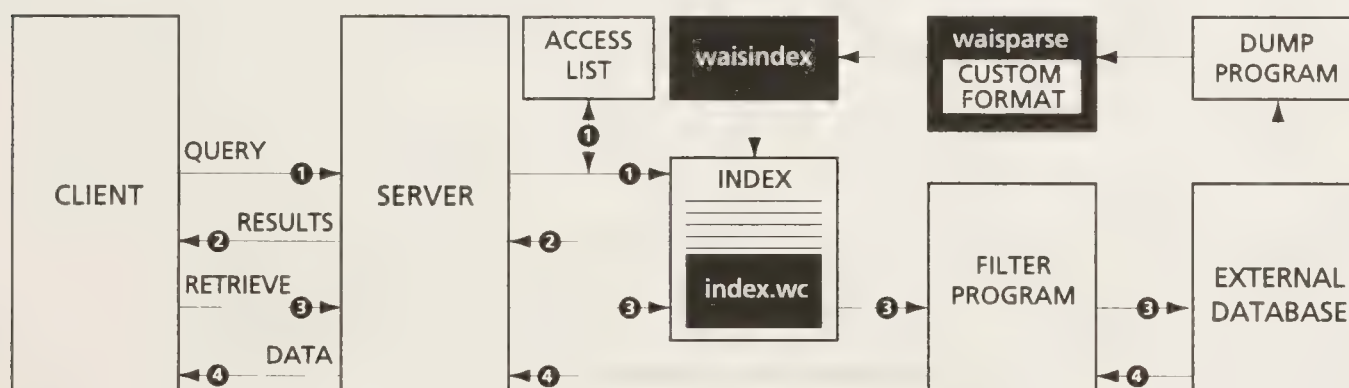


Figure 4: Serving An External Database

Once in place, using a WAIS server to access a non-WAIS database operates as depicted by the numbered arrows in *Figure 4*: First, the user issues a query (1). This causes a client process to send a search request to the WAIS server, which initiates a **waisserver** process. The **waisserver** process checks the access list to make sure the client’s request is allowable. Assuming it is, the server process then reads the *index.wc* file to get any run-time parameters affecting this database. Next, the server process consults the index files, which have been

created with the help of a custom parse format, and returns (2) a search results list of headlines to the client. If the user asks to see one of the documents found, the client process sends a retrieval request (3) to the **waisserver** process. Having read the filter declaration in the `index.wc` file, the **waisserver** process is already prepared to use a filter program to retrieve the document. It invokes the filter program, which retrieves the desired document, modifies the data or display format as needed, and returns (4) the data to the **waisserver** process. Finally, the **waisserver** process sends the data to the client process for display to the user.

Before undertaking the integration of an external database with your **waisserver** software, we suggest you read the rest of this section and work through the example provided. Then, return to this point and follow the instructions sequentially.

Step 1: Dumping External Data

The first task in making an external data source accessible to WAIS is to dump the data to a memory stream so that **waisparsed** can process it. Note that, by using the `+` option, the **waisparsed** program can take a stream of data as its input.

Confer with the external database administrator as needed and write a program that causes the external data source to output into a data stream the portion of it's data you want to serve. Most likely, this will be all the data the first time and only the new and changed data thereafter. Note: Typically, the stream is simply the terminal (stdout) which is then redirected using the UNIX pipe (`|`).

Once you have created a dump program to feed the external data to **waisparsed**, write a custom parse format to decipher the data format.

Step 2: Parsing External Data

To parse data from an external database, first be sure you have a complete description of the external data format. Then, follow the instructions in the Custom Parser Toolkit manual file to create a custom parse format for the external data. If you followed the default

installation procedures, the custom parser toolkit documentation may be found in `waiss/current/parser-toolkit/parser-manual.txt`.

For an overview of how to develop a custom parse format, see the section entitled “Creating Custom Parse Formats,” earlier in this chapter. After writing a custom parse format and compiling **waissparse** with it, you can build a WAIS index for the external database.

To create a WAIS index for the external data, invoke **waissparse** and **waissindex** using the command syntax

```
dump-data | waissparse -parse new-pformat +  
             waissindex -d extern-index-path
```

where *dump-data* invokes your program to dump the external data to standard out; *new-pformat* is the name of your custom parse format; and *extern-index-path* is the path name of the directory into which you want the newly created WAIS index written. The + option to **waissparse** causes it to read its input from standard input rather than from a file.

Step 3: Filtering External Data

Now that you have successfully parsed and indexed the external database, the next step is to enable the **waissserver** program to retrieve and optionally modify it for display to end users. This is done by writing a filter program.

Be sure you understand how to retrieve a document from the external database. Also, make sure you know in what display format the data is stored and what display format or formats your users are likely to request. With this information in hand, you can create a filter program for an external database. Simply follow the instructions in the section entitled “Creating Custom Filters,” earlier in this chapter.

External Database Example

You can experiment with the process of integrating an external database with WAIS by playing with the currency exchange example. This example is provided in the directory `/waiss/sample/currency-exchange`. To follow along, `cd` to that directory now.

This example is a simple database that stores international currency exchange data. Although not all external databases are remotely located, we will pretend that the currency exchange database resides, not on your local server, but at the Thirty-Fourth National Bank, which keeps it up-to-date and makes it publicly available. The database consists of the single file `money.txt`. Take a look at it: each line is a simple WAIS document of the form

```
Country-name    currency-name    exchange-per-USdollar    last-update
```

Imagine, however, that the data is kept in an obscure data format that requires a custom parser, under the control of a customized DBMS that requires a filter program.

To integrate this “external” database with your **waisserver** software, you first need to create a WAIS index of its contents. This can be done by using the example external database dump utility and the example custom parse format provided in the `customcode` directory.

With `/wais/sample/currency-exchange` as your current directory, create an index directory

```
% mkdir world-money
```

Now, go to the `customcode` directory

```
% cd customcode
```

and look around

```
% ls
ExchangeDump.exe           waisparsed           currency-filter
currency-filter.wc        localParsers.c
```

`ExchangeDump.exe` is a c-shell script that dumps the contents of the `money.txt` database to standard output. View it in your editor. Notice that the dump script simply calls the UNIX `cat` command on the `/wais/sample/currency-exchange/money.txt` file. Double-check the path name used by `ExchangeDump.exe` and change it if necessary; it will need to be changed if the default WAIS installation directory structure was not used.

Next, look through the copy of `localParsers.c` in the `customcode` directory. As you can see, after the sample functions, you will notice that it contains C functions and a `defParser` structure which together define a custom parser named `currency-parse`. This is a very simple parse format: it is just a copy of the standard one-line parse format, with two additions: 1) `Gather` and `Finish Doc Key` functions, and 2) code in the `Document Separator`

function to collect the modification date. It is essential that doc-keys and modification dates be collected when parsing non-file based data. In the absence of filenames, doc-keys become the unique document identifiers. Similarly, without the date stamps of UNIX files, modification dates must be relied on for incremental indexing updates. The **waisparse** program in your customcode directory was compiled with the custom currency-parse format included.

Before going on to examine the custom filter code, try using the dump program and customized parser to build an index for the currency exchange database.

From within the customcode directory, type the following command as a single, contiguous line:

```
% ExchangeDump.exe | waisparse -parse currency-parser +  
| waisindex -d ../world-money
```

Here, ExchangeDump.exe dumps the database contents to standard out, while the + option to **waisparse** allows it to read data from standard input. The customized **waisparse** in the customcode directory uses the currency-parse format and outputs the parsed data to standard output. The **waisindex** program accepts the data piped from standard out, indexes it, and creates WAIS index files in the directory /wais/sample/ currency-exchange/world-money. You should see output similar to

```
10274: 0: Oct 7 16:26:01 1994: 100: indexed China  
10274: 1: Oct 7 16:26:01 1994: 100: indexed Mexico  
10274: 2: Oct 7 16:26:01 1994: 100: indexed Russia  
10274: 3: Oct 7 16:26:01 1994: 100: indexed India  
10274: 4: Oct 7 16:26:01 1994: 100: indexed Brazil  
10274: 5: Oct 7 16:26:01 1994: 100: indexed Italy  
10274: 6: Oct 7 16:26:01 1994: 100: indexed Thailand  
10274: 7: Oct 7 16:26:01 1994: 100: indexed Poland  
10274: 8: Oct 7 16:26:01 1994: 100: flushing 52 words (361  
different words) to disk  
10274: 9: Oct 7 16:26:01 1994: 6: building searchable  
dictionary  
10274: 10: Oct 7 16:26:02 1994: 6: optimizing filename table  
10274: 11: Oct 7 16:26:02 1994: 6: updating document and  
headline tables  
10274: 12: Oct 7 16:26:02 1994: 6: committing changes  
10274: 13: Oct 7 16:26:02 1994: 100: wrote source description  
../world-money/world-money.src, please examine it before use  
10274: 14: Oct 7 16:26:02 1994: 100: building catalog
```

If not, recheck that you have typed the command correctly; it's easy to forget the + option to **waisparse**. Also, recheck that the DumpCurrency.exe script uses the correct path name for money.txt.

Edit the `world-money.src` file and add text describing the currency exchange database. Also, check the other values and correct any that may be wrong, for example your email address.

Once you have successfully created an index for the currency exchange database, the next step in integrating it with WAIS is to tell the **waisserver** program about the custom filter program. Look now at the file `currency-filter`. It is a simple c-shell script that abides by the filter program API, handling the arguments it receives from **waisserver**. In particular, it uses the `doc-key` to pick a document out of the database and send it to standard output.

To alert **waissindex** about this filter, you need to add to the index directory a configuration file that contains a `FILTER` declaration. Open the `currency-filter.wc` file. It contains one line:

```
FILTER TEXT TEXT /wais/sample/currency-exchange/customcode/  
currency-filter
```

This is the filter declaration for the custom filter program `currency-filter`. It means that if a document retrieval request is received and the asked-for display format is `TEXT` and the available display format is `TEXT`, then **waisserver** calls the `currency-filter` program to retrieve the document. Before continuing, be sure to change the path name in the filter declaration to match the `currency-filter` program's location in your directory structure.

The filter declaration belongs in a configuration file. With `customcode` as your current directory, type

```
cp currency-filter.wc ../world-money/index.wc
```

This creates a database-specific configuration file, `index.wc`, in the `world-money` index directory, where **waissindex** will find it when serving the currency exchange database. Notice that the filter declaration uses the full path name to the filter program. When serving an external database it is absolutely critical to declare the full path name because, if **waisserver** is running under `inetd`, there are no environment variables such as `PATH`, which tells UNIX what directories contain executables.

With the filter program thus installed, whenever a **waisserver** process searches the `world-money` index, it will use the `currency-filter` program to retrieve its documents.

Now you have completed the integration of the currency exchange database with WAIS. To test it, use the **waislookup** command. With currency-exchange as your current directory, type

```
% waislookup -d world-money@your-wais-server-host:your-port
```

You will see a response such as:

```
25094: 0: Oct  1 12:15:52 1994: 100: reading global
configuration from /usr/local/wais/wais.wc
local WAIS search on money-index
type:  q          to quit
       r <N>      to retrieve document <N>
       f <N>      to feedback document <N>
       h <N>      to set maximum number of headlines to <N> (-
1=all)
       anything else performs a search
>
```

At the > prompt, type your query, for example

```
> rupee
  0 score 1000 len      73 India rupee 31.1 08/24/94
  1 score      1 len    624 Query Report for this Search
> r 0
India          rupee          31.1          08/24/94
> China
  0 score 1000 len      73 China yen 8.68 08/21/94
  1 score      1 len    620 Query Report for this Search
> r 0
China          yen            8.68          08/21/94
> q
```

Here we show a query of rupee followed by a retrieval request for the one document that contains the word rupee. A second query and request sequence yield information about the Chinese yen. Now we know that if one has thirty-one rupees, they can be exchanged for about eight and a half yen. Notice that queries for either the currency or the country name work equally well.

As the **WAISserver** administrator, you would update your external database index periodically. In the case of an international currency exchange database, the data is changing continuously. However, a bank sets its rates once a day. If this example were real, you would want to run an incremental indexing update daily — right after the bank had posted its daily rate. To do this, you would probably put a command such as

```
% CurrencyDump.exe | waisparse -parse currency-parser +
                    | waisindex -d world-money -append
```

in a cron file and have it execute at the same time every day.

The **-append** option to **waisindex** causes it to reindex only those documents that have changed since the last time **waisindex** was run on this database. If a country collapsed or was overtaken by another, you might need to run **waisdelete** to remove the corresponding currency exchange document from your index.

7

WAISgateII

Introduction

The World Wide Web (Web) is a popular Internet browsing and retrieval tool based on hypertext links between information sources. The WAIS **WAISgateII** product enables Web browsers to search for and retrieve documents from local or remote WAIS databases.

Web browsers cannot directly access WAIS databases. **WAISgateII** provides a gateway between the browser and the WAIS server. **WAISgateII** forwards requests to the server in a form it can understand and returns the results to the browser in a form it can read.

To search for documents you use HTML search forms. In a search form you can specify fields for users to enter queries and a field to select the maximum number of documents to retrieve. Other input fields are used to specify such things as the database to be searched and the order in which the search results are sorted.

Using HTML templates, you can specify how the search results are presented. You use WAIS-specific tags and directives to specify what information to display about the search results and the documents retrieved. **WAISgateII** uses an internally specified search template if you do not specify your own.

Backward Compatibility with **WAISgateI**

WAISgateII is backward compatible with **WAISgateI**. You can replace the original, unmodified **WAISgateI** PERL script with the **WAISgateII** executable and your system will work as it did with **WAISgateI**. If you have made simple modifications to **WAISgateI** which affect the

appearance of your HTML pages, you can use WAISgateII with HTML templates in place of WAISgateI.

This version of WAISgateII is not intended to be used from the command line. Therefore, it does not support the command line options of WAISgateI.

Installation

In order to use WAISgateII, the following software must be installed and configured.

HTTPd

WAISgateII is invoked by the HyperText Transfer Protocol daemon (HTTPd) through the Common Gateway Interface (CGI). On the Web, you can get information on CGI, the NCSA HTTPd, and some information on how to write HTML from

`http://www.w3.org`

WAIS Database

You can create your own WAIS databases for search and retrieval or you can use existing WAIS databases. WAISgateII can be used with either local or remote WAIS databases. (For information on WAIS databases and how to install them, see the chapter “Building a WAIS Database.”)

Search Page

A user invokes WAISgateII through an HTML search page. The HTML search page provides a form for passing parameters to WAISgateII via CGI. (For information on HTML search forms and how to create them, see the section “Creating a Search Form” later in this chapter.)

WAISgateII

The WAISgateII executable must be copied into the directory `cgi_bin` specified by the `ScriptAlias` in your **`http_srm.conf`** file for your HTTPd. In addition, you need to configure WAISgateII to work with your HTML search page and WAIS database. You do

this by setting WAIS variables in input fields of the search form. (For information on how to use HTML search forms to configure WAISgateII, see the section "Creating a Search Form" later in this chapter.)

Creating a Search Form

A WAISgateII search form is an HTML page with input fields that are used to pass parameters to WAISgateII. To create a search form you will need a working knowledge of CGI.

Some parameters in the search form tell WAISgateII how to conduct the search. There are fields that specify the query string, the maximum number of documents to retrieve, and the sorting order of the search results. Other input fields, some of which are hidden, provide configuration information. There are fields that specify the WAIS database to be searched and the HTML template that defines how the search results are displayed.

An HTML Search Form

Figure 5 shows an example of an HTML search form. Line numbers have been added for reference.


```

01  <html>
02  <head>
03  <title> WAISgateII Example Search Form 1</title>
04  </head>
05  <body>
06  <h1> WAISgateII Example Search Form </h1>
07  <pre>
08  <form action="programs/waisgate" method=POST>
09  <input type="hidden" name="WAISdbName"
    value="database@server:port">
10  Search for: <input type="text" name="WAISqueryString"
    value="flat" size=20><br>
11  Limit to: <select name="WAISmaxHits">
    <option> 5
    <option> 10
    <option selected> 50
    <option> 100
    </select> Documents<br>
12  Sort Order: <select name="WAISsort">
    <option value="date"> Date
    <option value="increasing date"> Reverse Date
    <option selected value="headline"> Alphabetical
    <option value="decreasing headline"> Reverse
    Alphabetical
    <option value="size"> Size
    <option value="increasing size"> Reverse Size
    </select><br>
13  <input type="submit" name="Click Here to Search">
14  <input type="hidden" name="WAISemplate"
    value="results.html">
15  </pre>
16  </form>
17  </body>
18  </html>

```

Figure 5: WAISgateII Example Search Form

This form creates fields for the user to enter a query, specify the maximum number of documents to retrieve, specify the order in which the search results are sorted, and create a button for initiating the search.

The first 7 lines are standard HTML. For information about writing standard HTML, two good sources are:

<http://www.ncsa.uiuc.edu/General/Internet/WWW/HTMLPrimer.html>
http://kuhttp.cc.ukans.edu/lynx_help/HTML_quick.html

Line 8 is a standard HTML field that invokes WAISgateII to process the subsequent input fields in the search form. WAISgateII will be invoked when the submit button, created by the input field defined in line 13, is selected by the user.

There are several input fields defined in the rest of the search form. Each assigns a **value** to a **WAIS variable**. WAIS variables are passed as parameters to WAISgateII when WAISgateII is invoked. They have the following form:

WAISvariableName

WAIS variables are not case sensitive. However, by convention, the first four characters, "WAIS", are capitalized, and the *variableName* consists of lower case characters and capitals that begin new word segments.

Line 10 creates a text input area for the user to enter a query from the keyboard. The text the user inputs will be assigned to the WAIS variable named **WAISqueryString**. WAISgateII will use its value as input to a WAIS search, if another WAIS variable **WAISqueryRule** has not been set, as it has not been in this example. (**WAISqueryRule** is discussed later in this section.) The value specified for **WAISqueryString** ("flat") is the default value that appears before the user enters text. Use the empty string ("") to specify a blank default value.

Line 11 creates a select input area for the user to select a value for the WAIS variable **WAISmaxHits**. WAISgateII uses the value of this variable to determine the maximum number of documents to return results for. The option selected value (50) is the default value that appears in the input field before the user selects a value.

Line 12 creates a select input area for the user to select how the search results are to be sorted. The selected option is "headline" which means that the results will be sorted alphabetically by document headline. The other options list the alternative ways in which search results can be sorted.

There are two **hidden** fields defined in the form. Hidden fields prevent the user from changing the values once the form is displayed. Line 9 assigns a value to **WAISdbName**, which tells WAISgateII which WAIS database to search. In this example, the database is remote. Remote databases must be specified using the following format:

databaseName@hostname:portnumber

You can also specify a local database. When specifying a local database you can use the above format or specify a path name. Specifying a path name is preferable. With a path name, WAISgateII can access the database directly and therefore more quickly.

Line 14 assigns a value to **WAISemplate**, which specifies the HTML template that WAISgateII uses to format the search results. (For information on creating a search template see the section “Customizing Search Results” later in this chapter.)

WAISqueryRule

In the search form shown in Figure, **WAISqueryString** is used to pass a standard WAIS query to the WAIS server. The query can contain any standard query elements, such as Boolean operators, literals, and natural language expressions. (For more information on WAIS query strings, see the chapter “Clients and Queries”)

You can also use **WAISqueryRule**, which provides a more flexible way to construct a query. **WAISqueryRule** takes precedence over **WAISqueryString**. If **WAISqueryRule** is set, WAISgateII will use its value for the query rather than the value of **WAISqueryString**.

In *Figure 6*, lines A-F have been added to the example to illustrate the use of **WAISqueryRule**.


```

01 <html>
02 <head>
03 <title> WAISgateII Example Search Form 2</title>
04 </head>
05 <body>
06 <h1> WAISgateII Example Search Form </h1>
07 <pre>
08 <form action="programs/waisgate" method=POST>
09 <input type="hidden" name="WAISdbName"
    value="database@server:port">
10 Search for: <input type="text" name="WAISqueryString"
    value="flat" size=20><br>
11 Limit to: <select name="WAISmaxHits">
    <option> 5
    <option> 10
    <option selected> 50
    <option> 100
    </select> Documents<br>
12 Sort Order: <select name="WAISsort">
    <option value="date"> Date
    <option value="increasing date"> Reverse Date
    <option selected value="headline"> Alphabetical
    <option value="decreasing headline"> Reverse
    Alphabetical
    <option value="size"> Size
    <option value="increasing size"> Reverse Size
    </select><br>
    A      From: <input type="text" name="from" value="jane"><br>
    B      Subject: <input type="text" name="subj" value="lumber"><br>
    C      Find messages that match:
    D      <input type="radio" name="op" value="AND"> All search
terms.
    E      <input type="radio" name="op" value="OR" checked>
        All search terms.
    F      <input type="hidden" name="WAISqueryRule"
        value="($WAISqueryString) $op ($from=) $op ($subj=)">
13 <input type="submit" name="Click Here to Search">
14 <input type="hidden" name="WAISemplate"
    value="results.html">
15 </pre>
16 </form>
17 </body>
18 </html>

```

Figure 6: WAISgateII Example Search Form 2

Lines A-E add to the form two new fields—labeled **From:** and **Subject:**—for the user to enter parts of the query, and radio buttons for the user to specify a Boolean operator to be used when combining the parts of the query.

Lines A and B create the two additional input fields in which the user can specify query strings. These strings will be combined using a Boolean operator before they are passed to WAISgateII. Lines D and E allow the user to specify whether the Boolean operator is **AND** or **OR**.

Line F constructs the query string and assigns the result to **WAISqueryRule**. In the **WAISqueryRule** there are expressions of the form **\$var** and **\$var=**. WAISgateII replaces expressions of the form **\$var** by the value of the variable **var**. In line F, “\$op” will be replaced by the value of **op**—either “OR” or “AND” depending on which radio button the user checked. “\$WAISqueryString” will be replaced by its value. This value depends on what the user entered in the **WAISqueryString** input field specified in line 10.

WAISgateII replaces expressions of the form **\$var=** by “var=(val)”, where **val** is the value of the variable **var**. Suppose that the user has accepted the default values for the **from** and **subj** fields specified in lines A and B. In line F, “\$from=” will be replaced by “from=(jane)” and “subj=” will be replaced by “subj=(lumber)”.

The following is the query string that will be assigned to **WAISqueryRule** if a user accepts all of the default values for the input fields:

```
"(flat) OR (from=(jane)) OR (subj=(lumber))"
```

This is the query that WAISgateII will use in the search.

WAISgateII Variables

This section lists and describes the WAIS variables that can be used as input parameters to WAISgateII. These variables may be specified as input fields in an HTML search form or as CGI parameters when calling WAISgateII from a URL. An example of the latter is shown in the section “An HTML Search Form” later in this chapter.

WAISaction

This variable determines the action to be performed. There are three valid actions that can be specified:

search

Use the specified query to search the specified WAIS database. The query is the value of **WAISqueryRule** or the value of **WAISqueryString** if **WAISqueryRule** has not been set. The database is the database specified by **WAISdbName**.

retrieve

Retrieve a document from the specified WAIS database. One way to retrieve a document is to assign its document ID to the variable **WAISdocID**. A **document ID** is an internally constructed identifier that WAISgateII uses to identify and distinguish documents. WAISgateII returns a document ID for each document it finds during a search. This document ID is assigned to **WAISdocID** during a document retrieval to specify the document to retrieve. (For details on how document IDs are used to retrieve documents, see the discussion of Line 8 in **Error! Reference source not found.**)

Alternatively, a document can be retrieved by specifying a path name to the document. **WAISdocFile** is used for this purpose.

browse

Create an HTML page with the headlines of all the documents in the database. Each document headline may be selected in a Web browser to retrieve the document. The “browse” action is valid only for a local database.

The default value of **WAISaction** is “search”.

WAISdbName

This variable determines which database is to be searched. The database can be either local or remote. A **remote** database must be specified using the following format:

databaseName@hostname:portnumber

Access to the specified database will succeed only if a WAIS server is running on that **portnumber**.

A **local** database can also be specified with a path name, for example,

/path/to/wais/index/files

It is preferable to use a path name to specify a local database. With a path name WAISgateII can access the database directly instead of through a WAIS server. This provides faster access to the database and does not require a WAIS server to be running.

There is no default value for **WAISdbName**. You must specify a database when performing a search with WAISgateII.

WAISdocFile

When **WAISaction** has been set to “retrieve”, this variable can be used to specify the document to be retrieved. The file containing the document may be identified by a relative path name. The path is relative to the document directory specified by `../docs` relative to the directory in which WAISgateII is running.

There is no default value for **WAISdocFile**. To retrieve a document, you must specify a value for **WAISdocFile** or **WAISdocID**.

WAISdocID

When **WAISaction** has been set to “retrieve”, this variable can be used to specify the document ID of the document to retrieve. This number is generated by WAISgateII when a document is found. (For information on how a document ID gets formed, see the section “Customizing Search Results” later in this chapter.)

There is no default value for **WAISdocID**. To retrieve a document, you must specify a value for **WAISdocFile** or **WAISdocID**.

WAISgateI

This variable determines whether WAISgateI compatibility is on or off. There are two valid values that can be specified:

on

Turn on WAISgateI compatibility. WAISgateII uses this value internally in search results pages that have come from a WAISgateI style query.

off

Turn off WAISgateI compatibility.

By default, WAISgateI compatibility is enabled.

WAIShighlight

This variable determines whether search terms are highlighted. There are two valid values that can be specified:

on

Turn on search term highlighting.

off

Turn off search term highlighting.

By default search terms are highlighted.

WAISmaxHits

This variable determines the maximum number of documents to be returned in response to a query. A value of -1 means to return any number of documents (no limit) in response to the query.

The default value is 40.

WAISqueryReport

This variable determines if and where the WAIS query report is displayed. The query report is a document that describes how the query has been parsed by the WAIS server.

There are three valid values that can be specified.

first

Place the query report first in the search results.

last

Place the query report at the end of the search results.

none

Do not display a query report.

By default, the query report is displayed at the end of the search results.

For information on WAIS query reports, see the section “Query Report” in the chapter “Clients and Queries.”

WAISqueryRule

WAISqueryRule specifies the query string passed to WAISgateII. **WAISqueryRule** allows a flexible construction of a query string. In addition to the standard elements of a WAIS query string, the string value of **WAISqueryRule** can contain expressions of the following form:

\$var

This expression is replaced by the value of the variable **var**.

\$var=

This expression is replaced by an expression of the form “var=(val)” where “val” is the value of the variable **var**.

WAISqueryRule takes precedence over **WAISqueryString**. The value of **WAISqueryString** is used as the query only if **WAISqueryRule** has not been set. This allows you to use the **WAISqueryString** variable within **WAISqueryRule**.

By default, the value of **WAISqueryRule** is the empty string.

For more information on WAIS query strings, see the chapter “Clients and Queries.” For information on how to use **WAISqueryRule** in an HTML search form, see the section “WAISqueryRule” in this chapter.

WAISqueryString

If **WAISqueryRule** has not been set, WAISgateII passes the value of **WAISqueryString** to the WAIS server as the query to

use in the search. The query string can contain any of the standard elements of a WAIS query string.

WAISqueryRule takes precedence over **WAISqueryString**. The value of **WAISqueryString** is used as the query only if **WAISqueryRule** has not been set.

By default, the value of **WAISqueryString** is the empty string.

For more information on WAIS query strings, see the chapter "Clients and Queries."

WAISrelevance

This variable specifies the document or documents to use in a relevance feedback query. A document is identified by its **document ID**. (For information on document IDs, see the section "Customizing Search Results" later in this chapter. For information on relevance feedback documents see the section "Relevance Feedback" in the chapter "Clients and Queries.")

By default, no relevance feedback documents are specified.

WAISsort

This variable determines how the search results are sorted. The following values can be specified:

[decreasing | increasing] date

Search results are sorted by document date. If **date** is without its optional modifier, search results are sorted by decreasing date. The most recent document is listed first.

[decreasing | increasing] headline

Search results are sorted alphabetically by document headline. If **headline** is without its optional modifier, search results are sorted by alphabetically increasing headline. The alphabetically earliest document is listed first.

[decreasing | increasing] score

Search results are sorted by document WAIS relevance ranking score. If **score** is without its optional modifier,

search results are sorted by decreasing score. The highest scoring document is listed first.

[decreasing | increasing] size

Search results are sorted by document size. If **size** is without its optional modifier, search results are sorted by decreasing size. The largest document is listed first.

By default, search results are sorted by “decreasing score.”

WAISemplate

This variable is used to specify the HTML template used for displaying the search results or the template used to customize the appearance of documents. You can use an absolute or relative path. The path is relative to `../templates` which is relative to the directory in which `WAISgateII` is running.

By default, an internally-defined template is used for displaying search results. (For information on how to create search results templates, see “Customizing Search Results” later in the chapter.)

Customizing Search Results

You use an HTML template to tell `WAISgateII` how you want the results of a search displayed. By default, `WAISgateII` uses an internally-defined template. You can specify your own template by setting the **WAISemplate** variable in your search form, as illustrated in line 14 of *Figure 6*.

An HTML Search Template

Error! Reference source not found. shows an example of an HTML search template. Line numbers have been added for reference.

```

01  <html>
02  <head>
03  <title> WAISgateII Example Search Results </title>
04  </head>
05  <body>
06  Found <$WAIStotalHits> documents for
query:<$WAISqueryString><p>
07  <!--#repeat name=WAISresults-->
08  <$WAIScounter>)<a
      href="/programs/waisgate?WAISdocID=<$WAISdocID>
      &WAISaction=retrieve">
      <$WAISheadline> </a><br>
09  Score: <$WAISdocScore>
10  Date: <$WAISdocDate>
11  Size: <$WAISdocSize>
12  Type: <$WAISdocType><br>
13  <!--#endrepeat-->
14  </body>
15  </html>

```

Figure 7: WAISgateII Search Results Template

Figure 8 shows how the search results page might look when displayed. Its actual appearance will depend on the Web browser.

WAISgateII Example Search Results

Found 4 documents for query: waisgate

1) WAISgateII Design Considerations

Score: 1000 Date: Apr 07, 1995 Size: 19103 Type: TEXT

2) Dow Vision Scenario

Score: 521 Date: Apr 03, 1995 Size: 4834 Type: TEXT

3) Interface Details

Score: 103 Date: Apr 03, 1995 Size: 234 Type: TEXT

4) Query Report for this Search

Score: 1 Date: May 31, 1995 Size: 680 Type: TEXT

Figure 8: WAISgateII Example Search Results Displayed

The first 5 lines of the template shown in Figure 7 are standard HTML. Line 6 contains two simple WAIS template tags of the following form:

`<$WAISname>`

The *name* identifies the specific tag. WAISgateII replaces template tags by the values they represent. WAISgateII replaces `<$WAIStotalHits>` by the number of documents retrieved and `<$WAISqueryString>` by the query used in the search. In the example shown in *Figure 8*, 4 documents were found (including the Query Report). The query was “waigate”.

Lines 7 and 13 contain a second kind of template tag called a **directive**. WAIS directives have the following forms:

```
<!--#name attr=val... -->
```

or

```
<!--#name val -->
```

The **name** identifies the specific directive. Some directives have attributes that follow the directive's name, as indicated by **attr=val**, where **attr** is an attribute with value **val**. Other directives have values that follow the directive's name, as indicated by **val** in the second form.

Line 7 contains the **repeat** directive which specifies a block of statements to repeat for each document found in the search. The **endrepeat** directive on line 13 identifies the end of the block.

Line 8 creates a hypertext link to WAISgateII for each document found. Notice that two WAIS variables are set using CGI. **WAISaction** specifies the action to be performed, namely, a document retrieval. **WAISdocID** identifies the document to be retrieved. For each document found, WAISgateII replaces the template tag `<$WAISdocID>` by its document ID.

`<$WAIScounter>`, in Line 8, is used to number the search results. `<$WAISheadline>`, which WAISgateII replaces with the headline of the document, provides the text of the hypertext anchor.

Lines 9-12 of the **repeat** block of statements provide the WAIS document score, date, size in bytes, and WAIS document type for each

document found. *Figure 8* shows how this information is repeated for each document.

This example illustrates the use of most of the simple WAIS template tags. Most of the tags—for example **<\$WAISdocDate>**—apply to each specific search result. For this reason, they should be placed inside of a **repeat** block. Other tags—for example **<\$WAISqueryString>** and **<\$WAIStotalHits>**—apply to the search results as a whole. These tags will typically be placed outside of the **repeat** block.

Simple WAIS Template Tags

This section alphabetically lists and describes the simple WAIS template tags you can use in search results templates.

<\$WAIScounter>

This tag is replaced by the number of the document found. It is used within **repeat** directive blocks to number search results sequentially. (For information on directive tags and the **repeat** directive in particular, see “WAIS Directive Tags” later in this chapter.)

<\$WAISdocDate>

This tag is replaced by the display date of the document found. Dates are displayed in the following format:

Apr 17, 1995

<\$WAISdocID>

This tag is replaced by the document ID of the document found. A document ID is an internally constructed identifier which WAISgateII uses to identify and distinguish documents. You can specify a document to be retrieved by setting the WAIS variable **WAISdocID** to the value WAISgateII substitutes for **<\$WAISdocID>**. (See Line 8 of *Figure 7* for an example.)

<\$WAISdocScore>

This tag is replaced by the standard WAIS document score of the document retrieved. Scores range from 1 to 1000. (For

information on WAIS document scores see the section “Relevance Ranking” in the chapter “Clients and Queries.”)

<\$WAISdocSize>

This tag is replaced by the size in bytes of the document found.

<\$WAISdocType>

This tag is replaced by the WAIS document type of the document found. (For information on WAIS document types see the section “Parse Format” in the chapter “Building a WAIS Database.”)

<\$WAISheadline>

This tag is replaced by the headline of the document found.

<\$WAISseedWords>

This tag is replaced by the seed words used in the query. If the query is a single word such as **waigate**, the seed words consist of **waigate**. If the query contains the asterisk (*) wild card character, such as **waig***, the seed words will include values such as **waigate**, **waisserver**, **waig**, etc.

<\$WAIStotalHits>

This tag is replaced by the number of documents found for the query.

WAIS Directive Tags

In addition to the repeat directive discussed earlier, WAISgateII recognizes directives to include templates within templates and to conditionally use parts of templates.

The Include Directive

Use the **include** directive to include a block of HTML statements in several templates without duplicating the statements in each. Put the block into a separate file and then use the **include** directive to insert the block into a template. For example, suppose **navigation.html** contains hypertext links to company information that you want to include in a template. The template is specified relative to the `../templates` directory, which is relative to the directory in which WAISgateII is running.


```
01  <html>
02  <!--This is the template in which to include the statements-
->
03  <head>
04  <title> Some Document Template </title>
05  </head>
    ...
06  <!--#include navigation.html-->
    ...
07  </html>
```

WAISgateII will insert the statements in **navigation.html** into the outer template at the location of the **include** directive. Suppose, for example, that **navigation.html** contains the following statements:

```
A  <hr>
B  <a href="/homepages/company.html"> About this company </a>
C  <a href="/homepages/feedback.html"> Send mail to us </a>
D  <a href="/homepages/help.html"> Help </a>
E  <hr>
```

After **navigation.html** is included in the template it will look like the following:

```
01  <html>
02  <!--This is the template in which to include the statements-
->
03  <head>
04  <title> Some Document Template </title>
05  </head>
    ...
A  <hr>
B  <a href="/homepages/company.html"> About this company </a>
C  <a href="/homepages/feedback.html"> Send mail to us </a>
D  <a href="/homepages/help.html"> Help </a>
E  <hr>
    ...
07  </html>
```

The Ifdef and Ifndef Directives

The **ifdef** and **ifndef** directives are used to conditionally insert a block of HTML statements into a template. The **ifdef** directive conditionally inserts the block if the specified variable is defined; the **ifndef** directive if it is not defined. The **endif** directive is used to complete the block of statements.

For example, suppose you want a block of HTML statements inserted into a document template if the **WAISqueryRule** variable is defined:

```
<html>
<!--This is the template in which to insert the block-->
<head>
<title> Some Document Template </title>
</head>
...
<!--#ifdef WAISqueryRule-->

    ... HTML statements conditionally inserted

<!--#endif-->
...
</html>
```

The variables referenced in the **ifdef** and **ifndef** directives can be WAIS variables, as shown in the example, or your own variables which you set or unset using CGI parameters.

The remainder of this section alphabetically lists and describes all the directives you can use in WAISgateII search results templates.

<!--#endif-->

This directive ends an **ifdef** or **ifndef** block of statements.

<!--#endrepeat-->

This directive ends a **repeat** block of statements.

<!--#ifdef *variable*-->

If the variable is defined, then the block of statements between the **ifdef** directive and the next **endif** directive will be processed.

<!--#ifndef *variable*-->

If the variable is not defined, then the block of statements between the **ifndef** directive and the next **endif** directive will be used in the template.

<!--#include *template.html*-->

The HTML statements in **template.html** will be inserted into the search template at the location of the **include** directive. The

template is specified relative to the `../templates` directory which is relative to the directory in which `WAISgateII` is running.

<!--#repeat name=WAIScomponents-->

Use this repeating template directive in search results templates to indicate how to display component-specific information about documents in a WAIS database. A **WAIScomponents repeat** loop is only meaningful within a **WAISresults repeat** loop.

<!--#repeat name=WAISformats-->

Use this repeating template directive in search results templates to indicate how to display format-specific information about documents in a WAIS database. A **WAISformats repeat** loop is only meaningful within a **WAISresults** or **WAIScomponents repeat** loop.

<!--#repeat name=WAISresults-->

The block of statements between the **repeat** directive and the next **endrepeat** directive will be processed for each document found in the search.

Customizing Retrieved Documents

In a future release, `WAISgateII` will add a mechanism for customizing the format of retrieved SGML documents using HTML templates. WAIS Inc. is currently developing a DTD (Document Type Definition) for the form of SGML documents that will be customizable.

Trouble Shooting

The `WAISgateII` Error Log

`WAISgateII` logs time stamped warnings and errors to a log file. The log file is named **waissgate.log** and is placed in the directory where `WAISgateII` is installed.

Document Retrieval Failures

When a query is made, WAISgateII stores the query results in a temporary file called /tmp/waisgate###, where ### is a unique identifier. WAISgateII periodically removes expired versions of these temporary files. If you attempt to retrieve a document from an old search results page, it is possible that the temporary query results file has expired. If this happens, the document retrieval will fail. Query results are valid for at least an hour after the query is made.

If the database name you specified is invalid or if WAISgateII does not have read access to a local database, the search will return a search results page with no results.

HTTP Server Errors

If you see a server error in response to some action that uses WAISgateII, check the standard error output for your HTTPd to determine what the error was. You should also check the WAISgateII log to see if WAISgateII provides any information about what went wrong.

Sometimes missing or incorrect parameter information for WAISgateII can cause server errors. If the message in the **http_error_log** refers to something like a malformed header from script, this may be a bug in WAISgateII.

8

Monitoring WAIS Usage

What Information is Logged

The WAIS server automatically records all transactions in the log file that you specified with the **-e** switch to **waisserver**. In our example WAIS server, the path name of the file was set to `/wais/logs/server.log`. Generally, the information recorded in this file is so detailed that it is difficult to obtain a good measure of the usage patterns of your databases. Instead, usage characteristics are extracted from the log file and summarized using the WAIS Reporter as described in the next section. For the curious, however, the remainder of this section is devoted to a brief overview of the information recorded in the log file.

For each client process requesting service, the WAIS server records the WAIS server daemon process ID, the current count on the number of transactions performed for this client, the date, the time, and the type of transaction. The WAIS server records six main transaction types:

- Opening a connection
- Searching a database
- Returning results from a search
- Retrieving a document
- Closing a connection
- Errors and warnings

If a search transaction is performed, the server also records the name of the database and the client's question. If results were returned from a search, the number of documents found and the document identifiers are also logged. And finally, if a document is retrieved, the document

identifier, the database name, the document size, and the document display format are all recorded.

The WAIS Reporter

The WAIS Reporter can be used to summarize the information contained in the log file generated by the WAIS server. The generated summary, called the WAIS Usage Report, contains the following information:

- **Total number of connections:** This number represents the total number of independent client connections made to the WAIS server, where a connection equates to one **waisserver** process. A single connection can span over multiple searches and retrievals, and over multiple databases
- **Number of different machines connecting:** This number is the total number of client machines requesting services from this WAIS server.
- **Total number of searches:** This number is the total number of searches requested by all clients.
- **The total connect time (seconds):** This number is the sum of the connect time of all clients. The connect time is the lifetime of each daemon server process, in seconds. The majority of the connect time is idle time.
- **The total search time (seconds):** This number is the sum of the search time of each daemon server process, where the search time is the elapsed time, in seconds, that each daemon spends servicing its client's search request.
- **Searches returning zero hits:** This number is the total number of search requests resulting in no matches, where the server process was unable to find any documents matching the client's question.
- **Total number of documents retrieved:** This number is the total number of documents retrieved by all clients.
- **Total number of db's searched:** This number is the total number of different WAIS databases that clients have searched.

- **Number of searches with no DB name:** This number is the total number of times clients requested a search without specifying the database name. When a database name is not specified in the search request, the default INFO database is used.
- **Number of searches requesting help:** This number represents the total number of times a client process requested a search for "?" or "help". This gives you an idea of how many new users are requesting information about the databases served on this machine.
- **Avg. number of seed words per search:** This number is the sum of the number of words contained in all questions divided by the number of questions, or search requests. The word count also includes Boolean operators and stopwords.
- **Number of searches using rel feedback:** This number is the total number of searches performed with relevance feedback.
- **Number of server warnings:** This is the number of times a warning occurred while processing a client's request.
- **Number of server errors:** This is the number of times an error occurred while processing a client's request.

In addition to these totals, the WAIS Reporter also compiles lists of four more items:

- The total number of search and retrieval requests for each database searched by a client process. This information gives you a quantitative idea of the load on each database provided by the WAIS server.
- The names of all client machines accessing the server's databases and the number of connections requested by each machine.
- The names of the client software and the number of connections requested by clients using this software.
- The error and warning messages of any problems reported by the server.

How to Use the WAIS Reporter

The WAIS Reporter program is invoked with the following command sequence:

```
waisreporter log-file-name
```

where *log-file-name* is the path name of the log file. For example, in your invocation of the **waisserver** program, if you specified the **-e** switch with the filename */wais/logs*, the call to the WAIS Reporter might look like:

```
% waisreporter /wais/logs/server.log
```

Normally the WAIS Reporter sends the summary report to the standard output. If you want to save the report out to a file, you can redirect the output to the file of your choice.

```
waisreporter log-file-name > summary-file-name
```

where *summary-file-name* is the path name of the output file.

Options to the WAIS Reporter

If your WAIS server services multiple databases, and you would like to see a WAIS Usage Report of a specific database, you can use the **-d** switch to specify the database you want summarized:

```
waisreporter log-file-name -d database-name
```

where *log-file-name* is the path name of the log file and *database-name* is the path name of the database's index files. The *database-name* is the same name specified in the argument list to **waisindex** and **waislookup**. A sample usage follows:

```
waisreporter /wais/logs/server.log  
              -d /wais/indexes/resumes
```

If the log file is stored as a compressed file, the **-** option is useful for piping the log information from the standard input. For example,

```
zcat compressed-file-name.Z | waisreporter -
```

This is particularly useful for analyzing archived log files.

Sample WAIS Usage Report

An sample of a WAIS Usage Report is shown below.

WAIS Usage Report

generated on wais from /wais/logs/server.log-93-06-03

based on logs from Thu Jun 3 06:58:55 1993 to Thu Jun 3 18:42:26 1993

Total number of connections:	175
Number of different machines connecting:	2 (87.50 connections each)
Total number of searches:	113 (0.65 per connection)
Total connect time (seconds):	12741 (72.81 per connection)
Total search time (seconds):	391 (3.46 per search)
Searches returning zero hits:	5 (4.42%)
Total number of documents retrieved:	84 (0.74 per search)
 Total number of db's searched:	 5
Number of searches with no DB name:	3 (2.65%)
Number of searches requesting help:	4 (3.54%)
Avg. number of seed words per search:	0.11
Number of searches using rel feedback:	0 (0.00%)
Number of server warnings:	8
Number of server errors:	0

Database	Searches
Retrievals	

catalogs	98
77	
projects	9
7	
INFO	3
0	
resumes	2
0	
weather	1
0	
TOTAL	113
84	

Client Machine Connections

saturn.wais.com
173
jupiter.wais.com
2
TOTAL
175

Client Software Connections


```

8
WAIS-INC-Mac-WAIS1.1-GN
1
waissearch WAIS release 8 b2, from host: saturn.wais.com.
165
waissearch WAIS release 8 b5.1, from host: saturn.wais.com
9
TOTAL
175

```

Error and Warning Report

```

-----
----
none

```

Automating Reporting

A simple shell script can be used to manage the log file and to periodically invoke WAIS Reporter. An example of such a script is included with your installation in the file `/wais/current/util/run-waisreporter`. This section describes the operation of this shell script, and describes how to use the UNIX **cron** facility to periodically invoke the script.

The script operates as follows. First the `server.log` file in the `/wais/logs` directory is moved to a new file whose name is based on today's date, (e.g. `server.log-95-6-7`.) Since the log file can become very large over time, segmenting it on a periodic basis helps to manage the size of the file. Next, an empty `server.log` file is created as a replacement, and the permissions of this file are changed to ensure read and write accessibility. And finally, **waisreporter** is run on the logs contained in the old `server.log` file, and the resulting WAIS Usage Report is mailed to the specified administrative personnel.

To set up a crontab entry that executes **run-waisreporter** on a periodic basis, first create a file, called *waisreporter-crontab-filename*, containing the following one-line entry⁴:

```

minute hour * * * run-waisreporter-filename -e logfile -m
mailing-list -b executable-directory

```

where *minute* is the minute of the hour (0-59), *hour* is the hour of the day (0-23), and *run-waisreporter-filename* is the full path name of the shell script. This format specifies that the **cron** program should be run

⁴This example is based on a six field format. Check with your UNIX system administration manual to determine the exact format of your system's crontab.

on a daily basis. The **run-waisreporter** script takes three arguments, the location of the log file, *logfile*, the mailing list to send the query report, *mail-address*, and the directory location of the **waisreporter** program.

For example, the following command specifies a crontab entry that will execute the script in `/wais/current/util/run-waisreporter` daily at 11:55 pm.

```
55 23 * * * /wais/current/util/run-waisreporter -e
/wais/logs/server.log -m wais-admin@wais.com -b wais/current/bin
```

To set up your crontab entry, as superuser, execute the following command:

```
% crontab -e user
```

where *user* is the name of a user account that will run the cron job. This will start an editor so you can enter the line above. To check that your crontab entry was set up properly, use the list option to crontab:

```
% crontab -l
55 23 * * * /wais/current/util/run-waisreporter -e
/wais/logs/server.log -m wais-admin@wais.com -b wais/current/bin
```

To remove your crontab entry, use the `-r` switch to **crontab**.

9

Clients and Queries

As a **WAISserver** administrator, you are primarily concerned with setting up and maintaining one or more WAIS databases. This chapter describes the other side of the WAIS equation: how a WAIS database is used.

First, the **waislookup** program is discussed; this is a very simple interactive client program. Next, we describe the kinds of queries clients can send to your WAIS server and how the WAIS search engine handles queries. Finally, the query report is discussed — this is the report your server returns to a client process along with each query to let the end user know how her search request was handled.

Clients

WAIS Clients are user interface programs that enable end users to initiate search and retrieval requests for WAIS servers. The user of a WAIS client selects a database she wishes to search and then types a question or query. The client process sends the question to the WAIS server for the chosen database. This is called a search request. The server returns a results list consisting of relevance-ranked document headlines. Some clients also display the last modification date for each document. The end user may then request one of the listed documents and, if she does, the client sends a retrieval request to the server. The server responds by sending the document to the client, which displays it for the end user.

WAIS Inc. does not currently offer a WAIS client product, but freeware clients are available. The variations between client programs are mostly a matter of which platforms they run on and of how they look and feel. All available WAIS clients conform to a single network

protocol suite and are all able to successfully communicate with the WAIS Inc. Server product. For a list of WAIS freeware clients, see Appendix D.

Running Queries with **waislookup**

The **waislookup** program is included with the **WAISserver** software product. It operates in two distinct modes: as a local client and as a remote client.

Using **waislookup** as a Remote Client

Using **waislookup** as a remote client, one can search any database listed in the public directory of servers. When invoked as a remote client, **waislookup** provides a simple user interface at which you may enter queries and retrieval requests and view results lists, query reports, and documents. This is a valuable tool for testing the operation of your server and getting a feeling for how various queries work against your database. Also, **waislookup** can provide end users at your site with a simple WAIS client, which may be all they need.

To invoke **waislookup** as a client, type

```
waislookup -d database-name@server-host:server-port
```

where *database-name* is the database name as published in the directory of servers (typically the name of the index directory for the database), *server-host* is the name of the machine on which the WAIS server is running, and *server-port* is the port number assigned to handle WAIS server connections. As you might suspect, this syntax works equally well for queries against remote databases as for those against your own server. For example

```
waislookup -d directory-of-servers@wais.com:210
```

will put you in a **waislookup** session ready to query the public directory of servers.

The **waislookup** program can use either Version 1 or Version 2 of the Z39.50 protocol. To try it out, simply set the environment variable `connType` to either Z39501988 (the default) if you're searching a freeware server or a WAIS Inc. WAIS server still at Version 1.0, and set it to

Z3950V2 if you're searching a WAIS Inc. server at Version 2.0 or higher or a freeware server known to use the newer protocol.

You can use **waislookup** in combination with a WAIS Forwarder to search WAIS databases over firewalls. This is simply an extension to the client syntax for searching a remote database. For example, if WAIS Inc. had a firewall on the host machine `firewall.yoyodyne.com`, and `waisforwarder` was running on port 210 there, you could search a database at the Directory-of-Servers at WAIS, Inc. by issuing the command:

```
waislookup -d directory-of-servers@server.wais.com:210 \  
@firewall.yoyodyne.com:210
```

Using waislookup as a Local Client

When invoked as a local client, **waislookup** bypasses the **waisserver** program and consults the index directory files directly, just as **waisserver** would. This is a valuable tool for testing a database before setting up the server or after maintenance tasks such as incremental indexing. To invoke **waislookup** as a server, simply type

```
waislookup -d database-index-path
```

where *database-index-path* is the full or relative path name of the index directory for the database you want to search.

The waislookup Interface

Whether you invoke **waislookup** as a local or remote client, you will see something like this:

```
25094: 0: Oct  1 12:15:52 1994: 100: reading global  
configuration from /usr/local/wais/wais.wc  
local WAIS search on world-money  
type:  q      to quit  
       r <N> to retrieve document <N>  
       f <N> to feedback document <N>  
       h <N> to set maximum number of headlines to <N> (-1 =  
all)  
       anything else performs a search  
>
```

At the `>` prompt, type your query, for example

```
> party AND fun NOT (T-shirts or Tee shirts)
```

You will receive a results list such as:


```

0 score 260 len 2028 type TEXT 08/19/94: Susan Re: Party
Wine
1 score 496 len 2491 type TEXT 09/19/94: Brew Re: Party skit
2 score 176 len 3565 type TEXT 08/25/94: davem Re: sw weenie
3 score 96 len 1453 type TEXT 04/13/94: oveau
Re:seamstress?
5 score 106 len 2702 type TEXT 09/22/94: ma Re: Hey hey
Moma!
6 score 96 len 1370 type TEXT 09/19/94: ws Re: progress rpt
7 score 127 len 1762 type TEXT 08/11/94: ord Re: Economist
>

```

Each document is given a number down the left-hand side; this is the number used to retrieve the document. Next in each row is the document's relevance score, preceded by the word "score." The next section explains in detail how the WAIS search engine arrives at these scores. Then comes the length, type, date, and finally the document's headline.

To retrieve one of the documents whose headline appears on the list, type `r#` at the `>` prompt, where `#` is the document's score. To use a document in relevance feedback, type `f #` at the `>` prompt. For a complete description of the **waislookup** interactive interface, see its command reference in Chapter 9.

How Queries Work

At the heart of the **WAISserver** product is the WAIS search engine. The WAIS search engine receives a user's question or query, searches its database for documents most relevant to the question, and returns a relevance-ranked list of documents back to the user. Each document is given a score from 1 to 1000, based on how well it matched the user's question (how many words it contained, their importance in the document, etc.). A question, or query, is an expression that can contain any combination of natural language, literal strings, Boolean operators, field name-value pairs, date or numeric ranges, and relevant documents. The WAIS search engine also supports right truncation (wildcard searching), word stemming, and relevance ranking. Each of these capabilities is explained in this section.

Note: a copy of this section may be found on line in the file `/wais/current/doc/howtosearch.txt`.

The Directory of Servers

The Directory of Servers is an index of all publicly usable WAIS databases. There are two copies one at The Center for Network Information Discovery and Retrieval (CNIDR) and one at WAIS, Inc. The Directory of Servers can be a very valuable part of your search strategy, because it's the only reliably up-to-date way for you to know what public WAIS databases exist.

Let's say you are interested in finding an organic pesticide for a species of beetle in Colombia. Where do you start? Usually, most people start by searching the Directory of Servers for "organic pesticide for a species of beetle in Colombia". Don't make this mistake! As easy as WAIS is to use, it still doesn't have all the answers. The Directory of Servers contains the .src files for every public WAIS database. The .src file tells you where the database resides, which port, and who's the maintainer, and it has a short description of what kinds of documents are in the database. This short description won't ever have specific words like "beetle" or "pesticide" — rather, it will contain words like "agriculture", "insects", or "colombia". Many .src files have long lists of words that describe the categories of documents that are in the database.

Therefore, when you start out searching for an obscure topic, first try to find a WAIS database that deals with the broader category that the topic falls under. Then, when you've found a database that seems promising, search that database using the specific words; but even here, if the search turns up empty, try searching the directory for broad categories again to see if there are any general documents that would suggest where else to look -- for example, bibliographies, ftp sites, Mosaic pages, and so on. In short, try to think of other words to use, other ways to describe your information. If you strike out on your first few tries, don't assume WAIS can't help you find what you need.

Natural Language

The server can be queried using natural language questions. The server does not understand the question, rather it takes the words and phrases in the question and finds documents that have those words and phrases in them. "Tell me about portable computers." is an example of a natural language question. In this example, the WAIS server would search for

documents containing the words 'portable' and 'computers'; the other words, 'tell', 'me', and 'about', are called "stop words" -- words so common that they occur in almost every document and so they are not used for searching a document.

Literal Strings

A similar but more specific kind of query asks to find documents that contain one or more exact phrases by enclosing them in double quotation marks. This is known as a literal. For example, the query

"search engine capabilities"

returns only documents that contain this exact phrase.

The WAIS search engine performs a literal search exactly as if you had used the Boolean operator ADJ. Thus the above example would yield the same results as

search ADJ engine ADJ capabilities

For this reason, it is best to stick to noun phrases when using literals; if your literal phrase includes stopwords, the stopwords will be ignored.

Relevance Feedback

Relevance feedback is the ability to select a document or a portion of a document and find a set of documents related to it. For example, suppose you perform a search on a news database with the natural language question "What's going on in personal computers?". Scanning the headlines returned, you see the headline, "Personal Computers in K-12", where you are interested in finding more articles related to this. You can then perform the search again using your original question, selecting this article, or a portion of the article, for relevance feedback. The search engine then returns a new list of headlines for related articles.

In essence, relevance feedback adds more words to the original question. These words are determined by finding the "significant" words in the document that was fed back to the server; the significant words are those that best distinguish it from all other documents. It then tries to find other documents that share these words.

One of the primary uses of relevance feedback is to help users quickly focus their search without the need to learn complex query languages. For example, you can use natural language to find a list of document headlines, and then use relevance feedback to focus your search on the documents most relevant. Since a WAIS search is fast, you can interactively and iteratively refine your search using a combination of natural language questions and relevance feedback.

Boolean Operators

The Boolean operators, AND, OR, NOT, and ADJ aid in establishing logical relationships between concepts expressed in natural language. These operators are especially useful in narrowing down the search.

AND, &&

The AND operator is helpful in restricting a search when a particular pair or larger group of terms is known. For instance, when searching for documents on the weather in Boston, a question such as "weather AND Boston" would return only those documents that contain both the word "weather" and the word "Boston". You can use more than one AND in a query, e.g. "weather AND Boston AND November". Note that the C-like double ampersand (&&) may be used instead of spelling out the word AND.

OR, ||

The OR operator is often used to join two different phrases of a Boolean search. A question such as "hurricane OR tornado" would search for all documents containing either the word "hurricane", or the word "tornado", or both. You can also use more than one OR in a query. A natural language question is much like having an implicit OR between the words, except that the search engine does more work in a natural language query to determine the relevance of words and their relationships in a phrase. Note that the C-like double vertical bars (||) may be used instead of spelling out the word OR.

NOT

NOT is a binary operator. That is, it has to come between two or more words or parenthesized clauses. NOT is used to reject any

documents that contain certain words. The question "basketball NOT college" would find all documents containing the word "basketball", that do not also contain the word "college". Note, however, that this question would eliminate articles on any professional players that mention their alma maters; in other words, be careful not to limit your search too much with the NOT operator, make sure that you know what you're throwing away.

ADJ

The adjacent operator, ADJ, is used to ensure that one word is followed by another in the returned document, with no other words in between. For example, "cordless ADJ telephone" returns only documents containing "cordless telephone" and ignores documents that only contain one of the words or that contain both but not adjacent to one another. ADJ will nonetheless work when stopwords interrupt two words; for example, the preceding example will find occurrences of "cordless for telephone". Note that the ADJ operator yields the same results as does a literal query. Also note that ADJ, unlike AND, OR, and NOT, is not a commutative property — "telephone ADJ cordless" does not work the same as "cordless ADJ telephone".

Mixing Natural Language, Literals, And Boolean Operators

The ability to mix natural language, literals, and Boolean operators is unique to the **WAISserver** search engine. Combining natural language and Boolean operators enables end users to better target their searches. For example, suppose you were looking for documents specifically on portable laptop computers that are not made by Tosuji Corporation. The question could then be "Tell me about portable laptop computers NOT Tosuji."

Fielded Search

For data sets whose documents have special data fields, selected portions of the documents can be tagged by the WAIS parser as fields. A client can then ask a WAIS server to limit its search to those documents containing a user-specified value of a particular field. This is called a fielded search.

The mail-or-rmail parse format is an example of a parse format in which fields are tagged. For this parse format, the WAIS parser detects the "to" and "cc" fields, the "from" and "sender" fields, the "subject" field, and the "date" field. An example of a question using natural language, a Boolean operator, and fielded search is: "company picnic AND from=barbara". The WAIS server would then find email messages about a company picnic that Barbara sent.

Date and Numeric Ranges

For a date or numeric field, a range may be specified using the syntax

field-name comparison-operator value

where *comparison-operator* may be one of > (greater than), < (less than), <= (greater than or equal to), >= (less than or equal to), or = (equal to).

Currently, dates with the following formats are supported:

m-d-yy	m-d-yyyy	mm-dd-yy
m/d/yy	mm/dd/yy	m.d.yy
today	yesterday	

and positive integers only are supported for numeric fields.

If the comparison operator is =, then the range may be specified using the word TO, as in

date = 4/15/93 TO 4/14/94

Both ends of the range are inclusively specified.

Right Truncation (Wildcards)

A user can specify right truncation by ending a word with the asterisk (*) wild card character. This tells the search engine to search on words whose first several characters match the base characters before the *. For example, you might use right truncation in a question such as geo*, which may retrieve documents containing the words: geographer, geography, geologist, geometry, geometrical, etc.

Grouping Search Terms

A user can group search terms and phrases together using parentheses.

For example, if you wish to search for information about snowstorms, tornadoes, or hurricanes in New York City, you might search for "(snowstorms OR tornadoes OR hurricanes) AND (New ADJ York ADJ City)." You can also nest your parentheses; for example, "from = ((ben ADJ wais) OR (brewster ADJ think))" searches for messages from either **ben@wais.com** or **brewster@think.com**. When you're using several Boolean operators, you should always group, to disambiguate how the operators are to be applied.

Relevance Ranking

Each document is scored based on its relevance to a user's question, where the most relevant document has the highest score, or rank -- 1000 being the highest, 1 being the lowest. A document receives a higher score if the words in the question are in the headline, if the words appear many times, or if phrases occur as they do in the question. A document's score is derived using techniques such as word weighting, term weighting, proximity relationships, and word density. These scoring techniques are outlined below.

Word Weight

If a word in a document is found to match a word in the user's question, the word is assigned a weight, and this weight adds to the overall score of the document. The exact weight that a word receives depends on the emphasis given to the word by the author, and on where in the document the word was found. For example, a word is weighted normally if it appears only in the text body with no capitalization, higher if the word has all capital letters or if the first letter of the word is capitalized, and highest if it appears in the headline. The WAIS parser determines word weights as it reads through the original data set.

Term Weight

Each word used in a document is assigned a numerical value, called the term weight, based on the frequency of occurrence of that word over all documents in the data set. Words that occur frequently are not weighted as highly as those that appear less frequently. Very common

words are either ignored or diminished in the scoring. For example, since the term, "animal", may occur frequently in many of the documents in a zoology data set, its term weight is small compared to a term such as "hippopotamus", which may occur only a few times.

Proximity Relationships

Proximity relationship scoring specifies that if the words in a natural language question are located close together in a document, they are given a higher weight than those found further apart. The idea behind a proximity relationship is that if a document contains a phrase similar to one in the user's question, that document is more likely to be relevant.

Word Density

The ratio of the number of times a word appears in a document to the size of the document is called the word density. It is a measure of how important a word is to the overall content of the document. A higher word density results in a higher relevance ranking for that document with respect to that word.

Special Characters

The WAIS server was originally designed to be as general as possible and, in this spirit, it ignores all characters in a document that are not either an alphabetical letter or a number. In fact, non-alphanumeric characters usually separate words for the parser, for example, "F.Y.I." parses out to three words. This rule also applies to queries used to search a directory of servers.

Stemming

Stemming is a technique used to automatically derive variations of a queried word. These variations are then used as part of the search. If stemming is used, then when a data set is indexed, word stems are indexed where possible. For example, "dancing," "danced," and "dancer" would all be indexed as "dance." A question containing the word

"dancer", would then turn up documents that may also include "dancing", "danced", and "dancing".

Two types of stemming are supported: Plural and Porter stemming. Plural stemming attempts to determine the singular form of a word. Porter stemming attempts to find the real base, or stem, of a word and derive any possible alternate variations.

Since WAIS Inc. servers allow either form of stemming for a given database, be sure to ask the administrator of a database whether stemming is used before you search it. For example, you may search for "lens*" when curious about telescopes, but a plural stemmer will reduce your query to "len*" and return undesirable hits. A worst-case scenario is when you search on "s*" in a plural-stemming database; you will find no results, because the server stemmed your query to "*", the empty string.

Query Report

A query report is a document created by the **waisserver** program that describes how an end user's question is parsed by the server. When a client process sends a query, the server creates and returns a query report to the client. The query report is the last document in the relevance-ranked list of documents returned by the server. The headline of the query report is listed as 'Query Report for this Search', and its relevance score is 1. Since the query report is an actual document, it may be retrieved for viewing by the client.

The query report contains the following information:

- The database being questioned
- The original question
- The Boolean equivalent of the question in infix notation. This notation is a fully-parenthesized version of the question, showing the Boolean operator precedence.
- The Boolean equivalent of the question displayed as a tree
- The number of documents and the number of words in the database

- The number of unique words in the database
- The number of times each word in the question occurred in the database
- The expanded search words resulting from right truncation
- The number of documents found that satisfied the question
- The amount of elapsed time it took to perform the search

The purpose of this information is to give the user feedback on how the question was interpreted by the server, and on how well the information in the database matched the words in the question.

Below is an example query report generated from the following question: "carbon monox* AND poison". Simply stated, the question is looking for documents concerning both carbon monox* and poison*. The question uses right truncation for monox* and poison* to match words such as monoxide, monoximes, etc., and poisoned, poisoning, and poisonous.

Headline: Query Report for this Search

This is the search report for the search you ran on Jun 3 13:31:51 1993.
It is a temporary file, and will expire about an hour after the search.

Searching /proj/wais/wais-sources/doe...

Your query:

carbon monox* AND poison*

is equivalent to:

((carbon monox*) AND (poison*))

and was interpreted as:

AND
 (carbon monox*
 poison*
)

The database contains 39,062,401 words in 230,750 documents.
There are 639,200 different words.

carbon occurs 30,404 times in 14,896 documents.

monox* is expanded to:

monoxide occurs 3,825 times in 2,515 documents.
monoximes occurs 1 time in 1 document.
monoxodithioacetal occurs 1 time in 1 document.
monooxygenases occurs 2 times in 2 documents.
monooxyhemoglobin occurs 1 time in 1 document.

poison* is expanded to:

poisoned occurs 61 times in 49 documents.
poisoning occurs 486 times in 283 documents.
poisonous occurs 17 times in 14 documents.

The search found 67 documents. It took about 5 seconds.

The search was performed by a WAIS Inc. server: WAIS waisserver 1.0.9i.
For more information email info@wais.com.

The query reporter uses the *db-index/wais-tmp* directory for temporary storage of the query report, where *db-index* is the directory specified in the -d switch to **waisserver**. Query reports are automatically deleted after about 1 hour.

10

Command Reference

This section contains the UNIX manual pages describing the WAIS programs. They are available online in the `/wais/current/man` directory. To read one of these manual pages online, type

```
% man command-name
```

where *command-name* is the name of the WAIS command you want to know about.

waisdelete

NAME

waisdelete - mark documents for removal from a database.

SYNOPSIS

waisdelete

```
-d index_filename
  [ -x docKey [start-byte length-in-bytes] ]
  [ - reads arguments from stdin ]
```

DESCRIPTION

waisdelete marks documents for deletion from the wais index. Documents so marked are not returned as part of a search, even if they would otherwise match the search criterion. The resources used to record them in the index file are not recovered until new documents are added to the database using waisindex -append or -merge. In no case are the original documents modified or removed.

OPTIONS

-d *databasename*

The **-d** switch specifies the path name of the index files.

-x *docKey* [*start-byte length-in-bytes*]]

Specifies a document to delete. If the index was created from files in the file system, docKey is the full path name to the file to mark as deleted. If the file contains several documents (eg. a mail archive file), start-byte and length-in-bytes are used to identify which document in the file to delete. If the document was built from an external database, the docKey is the docKey assigned by the custom parser.

- Directs **waisdelete** to read arguments from stdin. Each argument must be on a separate line.

DIAGNOSTICS

Exit status 0 if successful, 1 if errors are encountered.

BUGS

There is no way to flush deleted documents from an index, other than using **waisindex** to **-append** or **-merge** new documents.

There is no waisundelete.

SEE ALSO

waisindex, **waislookup**, **waisparse**, **waisreporter**,
waisserver

waisindex

NAME

waisindex - index a stream of documents for fast search and retrieval

SYNOPSIS

```
waisindex
    -d index_filename
    [ -mem megabytes ]
    [ -sw filename ]
    [ -stem stemmer-name ]
    [ -nosrc ]
    [ -nocat ]
    [ -append ]
    [ -v ]
```

DESCRIPTION

waisindex takes a stream of documents from stdin, typically generated by **waisparse**, and creates an index for fast search and retrieval of those documents. The final index requires approximately 1/3 to 1/2 of the memory space of the original data. In addition temporary space equal to twice that is required during indexing.

OPTIONS

-d *database-name*

The **-d** switch specifies the path name of the index files. For example, if **/wais/indexes/foo** is specified for *database-name*, then the index files will be located in the directory **/wais/indexes/foo** and named **/wais/data/indexes/foo/index.***. If

the

directory does not exist, **waisindex** creates it. If the directory exists and already contains index files, the index files are overwritten. For indexing speed, *database-name* should be a directory on the local file system of the machine running **waisindex**. Indexing works over NFS, but it is significantly slower.

-mem *megabytes*

The **-mem** switch specifies the number of megabytes of main memory the indexer can expect to use for indexing. The more main memory available to the indexer, the faster the indexing occurs. The default value is 10. For example, if the indexing machine has 64 or 256 Mbytes of main memory, it may be reasonable to use a value of 50 or 200, respectively. It is very important that the size you choose is available to **waisindex** in RAM. Otherwise **waisindex** performance will be severely hurt.

-sw *filename*

The **-sw** switch specifies a file that contains a

list of words to be used as stopwords, where each line of the file contains one stopword. Stopwords are ignored in the creation of the index. During natural language and relevance feedback search, the stopwords have no effect. During Boolean search, they are treated as if they have never occurred. The default stopword list is located in **/wais/current/util/stopwords.txt**, and may be

modi-

fied as necessary. **/dev/null** may be used to specify ***no*** stopwords.

-stem *stemmer-name*

The **-stem** switch specifies the stemming algorithm to use on the database. Stemming is a technique used to automatically derive variations of a queried word. These variations are then used as part of the search. If a question contains the word "skate", for example, stemming is used to find documents that may also include "skates", "skated", and "skating". *stemmer-name* can be either plural or porter. Plural stemming searches for both the word and its corresponding plural. Porter stemming attempts to find the real base, or stem, of a word and derive any possible alternate variations. The default is no stemming.

-nosrc Inhibits the creation of a source file. If a source file already exists, the file is not overwritten, regardless of whether or not this option is given.

-nocat Inhibits the creation of a catalog. This option is useful for databases with a large number of documents, since the catalog contains several lines per document and may become large. A catalog is most useful for small databases. When a search returns no relevant documents, the catalog is returned.

-append The **-append** switch tells the indexer to append to the database specified by *database-name*, instead of overwriting it. If the indexer encounters a document has not been previously indexed, it appends the document to the index. If a document is from a file that has been modified since the last indexing, the old document is deleted, and the newer version of the document is appended to the index. If the database does not exist, a warning message will be issued and the database will be created.

-unlock Unlocks a database by removing update and write locks. This is useful for removing locks left behind when an indexing job dies or is aborted.

-nice *level*

Runs the indexer at the given priority level. Level can range from -20 to 20 where higher

numbers are lower cpu priority (i.e., nicer). The default value is 0. Only the superuser can use negative levels.

-v Print the version of the waisindex program.

ADVANCED FEATURES

-help Prints additional usage information.

-lock *mode*

Locks the database according to the *mode*. The *mode* is either **read**, **update**, or **write**. Write indicates that the index files will be changing immediately. It can only be placed when there are no other locks. Update indicates that the database is not to be modified, by other processes, and that you intend to place a write lock in the future. It allows read locks to be placed, but not write or locks. Read indicates that the files are being read and should not be modified. If the requested lock is not available the program will wait until it becomes available. The locks exist for the duration of the process only.

-merge *db1 db2*

Merge *db1* and *db2*, creating the database given in the **-d** argument. *Db2* must not contain any deleted documents. The result is built as per the **-tmp** flag. Use **-finalize** to make it searchable.

-replacewith *new-db*

Replace the db given in the **-d** argument with the *new-db*. The old db is destroyed. This command uses the locking protocol to ensure that users are not disrupted during the replacement.

-tmp Build the database without a searchable dictionary, and without optimization, and don't generate .cat or .src files. This saves index time and is useful when creating or merging several temporary files.

-finalize Create a searchable dictionary and optimize the index of the database given in the **-d** argument. Also create the .src and .cat files unless **-nosrc** and **-nocat** are specified.

DIAGNOSTICS

Exit status 0 if successful, 1 if errors are encountered.

BUGS

The second argument to **-merge** must not contain any deleted documents.

Solaris 2.3 requires patches to non Solaris 2.3 NFS servers in order for locking to work correctly over NFS.

Before using **-append**, the database must have been created using some other option to waisindex.

SEE ALSO

waislookup, **waisparse**, **waisreporter**, **waisserver**,
waisdelete

waislookup

NAME

waislookup - an interactive interpreter for searching and retrieving documents directly from a local WAIS database, or from a server via the network.

SYNOPSIS

```

waislookup
    -d database-name
    [ -config configuration-file ]
    [ -v ] waislookup
    -d database-name@server-host:server-port
    [ -config configuration-file ]
    [ -v ]

```

DESCRIPTION

waislookup is a simple WAIS client which can be used to query databases in two ways. In the first form, where only the database name is specified, **waislookup** searches the named db directly, using the same search engine used by **waisserver**. This is useful for testing new databases. If the database name references a server (using the @host:port syntax), a z39.50 connection is made to that server, and the search and retrieval are performed through it. In this way **waislookup** can be used to test local or remote servers.

OPTIONS

```

-d database-name
    Directs waislookup to search database-name, which
    is the path name of a database on the local
    machine. It is the same name as specified in the
    -d switch to waisindex. The search is performed
    directly by waislookup, without going through a
    waisserver

-d database-name@server-host:serverport
    Directs waislookup to search the database named
    database-name by connecting to a waisserver run-
    ning on server-port port of the machine named
    server-host. All search and retrieval requests are
    passed to the server using the network connection,
    and the work is done there. The :server-port may
    be omitted, in which case it defaults to port 210.
    Normally the connection is made using the z3950-
    1988 protocol. If the remote server supports the
    WAIS Profile of the z3950-V2 protocol, you can use
    it by setting the connType environment variable to
    Z3950V2.

-config configuration-file
    Read the global configuration from configuration-

```

file. By default the global configuration is read from **wais.wc** (in the current directory),
 /usr/local/wais/wais.wc,
 /usr/local/wais/etc/wais.wc, or
 /etc/wais.wc,
whichever is found first.

-v Print the version of the waislookup program.

USAGE

The **waislookup** interpreter provides five interactive commands: retrieve, feedback, headline, and quit. By default, a question typed at the prompt followed by a carriage return is interpreted as a search command. The question is either a natural language query, a Boolean expression, or combination thereof. **waislookup** responds by returning a relevance-ranked list of documents from the database. Each document in the list is consecutively numbered with the document numbered 0 as the most relevant document.

After performing a search, the text of any of the listed documents can be retrieved by specifying the number of the document to be retrieved. Specifically, to retrieve a document numbered *n*, type an **r** character followed by a blank space, the integer value *n*, and a carriage return. Some documents may be available in multiple formats, in which case the format numbered *m* of the document numbered *n* can be retrieved by specifying *r n.m*. For example, to retrieve the second format of **waislookup** prompt.

Relevance feedback is performed in the same way as retrieval, except **f** is used instead of **r**. The most important words of the specified document are then used to find additional documents that are "similar" to the original document. To limit the number of headlines returned by a search to *n*, at the command prompt type an **h** character followed by a blank space, the integer value *n*, and a carriage return. A value of **-1** specifies that all documents should be returned. The default value is 40.

To quit the **waislookup** interpreter, type a **q** followed by a carriage return.

SEE ALSO

waisindex, **waisparse**, **waisreporter**, **waisserver**,
waisdelete

waisparse

NAME

waisparse - parse data into a stream of documents for use by **waisindex**

SYNOPSIS

```
waisparse
    [ -parse parse-format ]
    [ -c ]
    [ -l ]
    [ -display display-format ]
    [ -contents -nocontents ]
    [ -assoc extension display-format ]
    [ -wl length ]
    [ -nf ]
    [ -ph ]
    [ -v ]
    [ -r ]
    [ - ]
    [ + ] files-or-directories-to-parse
```

DESCRIPTION

waisparse reads a set of data from files, directories, or stdin, and separates it into a stream of documents. For each document, the parser identifies the headline, field information, words, and docid. These are written to stdout, which is typically piped into **waisindex** to complete the building of a WAIS database. The original data is not modified.

OPTIONS

-parse *parse-format*

The **-parse** switch tells the parser how to extract the headline, field information, words and docid from the input data. The default parse format is text, in which a whole file is the document, and the headline is the filename. To display a list of the parse formats supported by WAIS Inc., run **waisparse** with no arguments.

Each time a new **-parse** format is specified on the command line, any switches set up to that point are reset to their default value. This allows several different parse formats to be specified in a single call to **waisparse**.

-c The **-c** switch prints a list of the parse formats contributed by the freeware community.

-l The **-l** switch prints a list of the parse formats developed locally at your site.

-display *display-format*

waisparse associates a display format with each document. The display format is ultimately used

by the WAIS client user interface to determine how to display the document. When a parse format is not specified, the default display format is TEXT. Otherwise, the default display format is determined by the parse format. For example, if the parse format is gif, then the default display format is GIF.

-contents (-nocontents)

Include (exclude) the contents of the file from the index. The filename and headline will always be included. The default is dependent on the parse format specified.

-assoc *extension display-format*

The **-assoc** switch specifies the extension and display format of secondary files that should be associated with the files-to-parse. Secondary files are not parsed, but are returned as part of any search which matches the files they are associated with. For example, this switch can be used to associate an image file with a descriptive text file. Only the words in the text file are parsed, but when a client performs a retrieval, the server returns both the text file and the image file. *Extension* is the filename extension of the secondary files, and *display-format* is the display format of the secondary files.

-wl *length*

The **-wl** switch specifies the minimum length (in characters) of words identified by **waisparse**. Words having fewer characters are ignored by the parser. The default length value is 1.

-nf Ignore fields in the data. This option is useful if the selected parse format identifies fields and if it is necessary to reduce the storage requirements of the indexed files. The storage of field information increases index file size by roughly 25%.

-ph Print headlines of documents as the parser runs. This is useful for debugging new parsers.

-v Print the version of the **waisparse** program.

-r Recursively parse subdirectories. Note: names given in *files-or-directories-to-parse* must contain directory names for this option to work properly. For example directories **A** and **B**, containing files **A.txt** and **B.txt** can be parsed using **waisparse -r A B**, but not **waisparse -r *.txt**, since ***.txt** does not match either **A** or **B**. If more complex operations are necessary, use the UNIX **find** command to generate filenames to pipe into **waisparse** using the **-** option (see below).

- Take the names of the files to parse from standard input, one file per line.

+ Read the data from standard input. This is typi-

cally used when parsing data from external databases through a database dumping program.

files-or-directories-to-parse

This is a list of the path names of files or directories to be parsed by *waisparse*. If the WAIS database is to be used from a machine other than the machine on which the parsing and indexing is performed, the filenames should be specified with a machine independent path name.

EXAMPLES

To parse and index a database named manuals, consisting of a set of files, where the filenames are the headlines, and all the words are indexed. Execute the following:

```
% waisparse /product/manuals/*.doc.[ch] |
    waisindex -d /wais/indexes/manuals
```

To index a UNIX mail file containing many messages, where each message is a separately document, and the headline is the subject field of the mail message, execute the following:

```
% waisparse -parse mail-or-rmail /user/elmer/mail |
    waisindex -d /user/elmer/indexes/mail
```

To parse and index a set of files with the same prefix, descending down subdirectories:

```
% find /usr/http/htdocs -name '*.html' | waisparse
-parse
html - | waisindex -d /usr/wais/html-docs
```

To index Microsoft Word documents so they can be displayed on a PC or a Macintosh, the parse format is text and the display format is MS-WORD. Text format as the parse format where the filename is the headline, and the words of the file are put into the index. Although there may be special formatting instructions in the document, these extra words do not amount to much space in the index, and do not effect search and retrieval. The display format of the documents is MS-WORD so that the client will know how to display it. The command is:

```
% waisparse -parse text -display MS-WORD
/user/elmer/*.doc |
    waisindex -d /user/elmer/indexes/ms-doc
```

When indexing images where there are no words in the file, only the filename can be used to provide terms for the index. Use the filename parse format:


```
% waisparse -parse filename -display GIF
/user/elmer/*.gif |
    waisindex -d /user/elmer/indexes/weathermaps
```

Since the display format is GIF, a parse format of gif could have also been specified. In this case, the gif parse format automatically sets the display format to GIF.

```
% waisparse -parse gif /user/elmer/*.gif |
    waisindex -d /user/elmer/indexes/weathermaps
```

An example of associating a set of text files with a set of gif and tiff image files is:

```
% waisparse -assoc gif GIF -assoc tiff TIFF
/user/elmer/*.txt |
    waisindex -d /user/elmer/indexes/weathermaps
```

This associates files matching ***.txt** (**/usr/elmer/foo.txt**, for example) with gif image files with the same name but the **.gif** extension (**/usr/elmer/foo.gif**) using the display format GIF, and with files with the tiff extension (**/usr/elmer/foo.tiff**) and the TIFF display type. The headline and words are taken from the **.txt** file. In this case, since the parse format is text, the headline would be "foo.txt".

Files with different parse types can be specified in the command line. For example:

```
% waisparse -parse text -display MS-WORD /papers/*.doc
    -parse ps /press-materials/reports.ps
    -parse filename -display MIME /slides/*.sl
    | waisindex -d /wais/indexes/company-info
```

within the same set of data. It also shows that the **-parse** switch resets any subsequent switches to their default value. Specifying **-parse ps**, for example, reset the display format to the default, which is PostScript in this case.

BUGS

The **-r** option is limited. Use the UNIX **find** command for complex cases.

SEE ALSO

waisindex, **waislookup**, **waisreporter**, **waisserver**,
waisdelete

waisreporter

waisreporter - generate a WAIS Usage Report

SYNOPSIS

```
waisreporter
    [ -d database-name ]
    [ -sr ]
    [ -ne ]
    [ -nw ]
    [ -pul ]
    [ -cli ]
    [ -v ]
    log-file-name
```

DESCRIPTION

waisreporter summarizes the contents of a log file generated by a WAIS server. The summary lists the number of searches and retrievals performed on each database, the total number of connections, the number of different machines connecting, the total connect time, the total search time, etc. It also lists any errors or warnings encountered by the WAIS server.

OPTIONS

-d database-name
The **-d** switch specifies the name of the database that is to be summarized. If this argument is not specified, a summary of all databases recorded in the log file are generated.

-sr
Print a detailed report on the searches performed.

-ne
Suppresses reporting of any error messages from the log file.

-nw
Suppresses reporting of any warning messages from the log file.

-pul
Print any entries log entries which **waisreporter** can not parse.

-cli
Clean up the client identification strings. The name of a client software program is sent to the server in an init message. Some clients also include IP number or date information, which is recognized and stripped by this option.

-v
Print the version of the **waisreporter** program.

log-file-name
This is the path name of the log file that **waisreporter** is to summarize. If a '-' is specified, the log file is taken from the stdin.

waisserver

NAME

waisserver - service WAIS search and retrieval requests

SYNOPSIS

```
waisserver
    [ -p port ]
    [ -e log-file ]
    [ -t seconds ]
    [ -u user ]
    [ -args file ]
    [ -v ]
    [ -d directory ]
    [ -config configuration-file ]
```

DESCRIPTION

waisserver is a program that services WAIS clients using the Z3950 and TCP protocols. For each new client that contacts the server, the server forks off a child server process to handle that client's requests. The child server remains active until the client closes the connection. If the server is started from the command line or from a shell script, the server is in standalone mode.

If the name of the process is **waisserv.d** then it is assumed to have been started from the **inetd** daemon. This mode of server operation is called daemon mode. See the examples below for how to set up the **/etc/inetd.conf** and **/etc/services** files.

OPTIONS

- p port** The **-p** switch specifies the port number at which the server waits for client connections. The default port number is 210. If the port number specified is less than 1024 (including 210), then the user must be root.
- e log-file** The **-e** switch specifies the name of the log file where the server records all transactions. If the server is run in standalone mode, the default is to send the log messages to stderr. If the server is run in daemon mode, the default is to send the log messages to **/server.log**.
- t seconds** Specifies the number of seconds to wait before timing out an idle client. The default is 36000 seconds (10 hours).
- u user** The **-u** switch specifies the user account which will run the server. You must be root to use the **-u** option. If no user is specified, the server runs as the user who started it.
- args filename** The **-args** specifies a file from which arguments will be read. The file is made up of valid

waissserver arguments, one per line. When the end of the file is reached, it is closed, and the server continues reading arguments from the command line. This switch is required in order to pass more than 5 arguments to a server running under inetd (in daemon mode).

-v Print the version of the waissserver program.

-d directory

The **-d** switch specifies the base directory in which the default databases served by this server exist. If directory is not specified, and if the server is run in standalone mode, the directory defaults to the current working directory. If directory is not specified, and the server is run in daemon mode using the inetd daemon, directory defaults to **/**.

-config configuration-file

Read the global configuration from *configuration-file*. By default the global configuration is read from **waiss.wc** (in the current directory), **/usr/local/wais/waiss.wc**, **/usr/local/wais/etc/waiss.wc**, or **/etc/waiss.wc**, whichever is found first.

EXAMPLES

In standalone mode, the following command,

```
% waissserver -p 8000 -d /wais/indexes
-e /wais/logs/server.log
```

runs the server on port 8000, with the default databases directory **/wais/indexes**, logging messages in the file **/wais/logs/server.log**. For a WAIS client to communicate with this server, its port must also be set to 8000. Since the port number is greater than 1024, the waissserver command could be executed by any user.

The equivalent command using **-args** is:

```
% waissserver -args /wais/server.args
```

where **/wais/server.args** contains the lines:

```
-p 8000 -d /wais/indexes -e /wais/logs/server.log
```

To run the server in daemon mode, an example entry in the **/etc/inetd.conf** file is:

```
z3950 stream tcp nowait root /wais/current/waissserver
waissserver.d -d /wais/indexes -e
/wais/logs/server.log
```

Note: the **inetd** entry must be on a single line.

The corresponding entry in `/etc/services` is:

```
z3950 210/tcp    # Wide Area Information Server (WAIS)
```

To activate this new server, send a **HUP** signal to the **inetd** process.

NOTE: the **inetd** configuration specifies the user and port so there is no need to use the **-u** or **-p** switches when running under **inetd**.

DIAGNOSTICS

Exit status 0 if successful, 1 if errors are encountered.

SEE ALSO

inetd, **inetd.conf**, **waisindex**, **waislookup**,
waisparse, **waisreporter**, **waisdelete**

Appendices

A WAIS Quick Start

B Recommended Readings

C Default Stopword List

D Freeware Information

E Glossary of WAIS Terms

A

WAIS Quick Start

So you're in a hurry. You like to learn by doing and you've decided to jump right in and install the **WAISserver** software. Great! This section will show you what is needed and give a real life example. We'll keep the commentary to a minimum so you can bring your server up as soon as possible.

Note that in our examples, the current WAIS release is wais-2-1. The actual release which you are unpacking might have a different name, so whenever you are asked to type wais-2-1, replace it with the name of the version you are using.

Installation

Let's get started. The first step is installing the WAIS software onto your UNIX machine. You'll need about 5 megabytes of free space to install the software. For the examples in this section, we'll use /wais as our root directory. Once you've decided where to install the software, make the directory and move into it.

```
% mkdir /wais
% cd /wais
```

If you've **ftp**'d the software over the Internet, you'll need to uncompress it and unpack it. The file is compressed if its filename ends in .Z; it is an archive if it has a .tar extension. Here are the lines that do the work:

```
% mv wais-2-1.tar.Z /wais
% cd /wais
% zcat wais-2-1.tar.Z | tar -xvf -
```

If the software is on a tape, you'll have to copy the tape onto your hard disk. That means you will need to know which UNIX device describes the tape drive on your system. Your system administrator should be able to help with this. We'll use a typical one in this example; it is the

first tape drive on the system and it's called `/dev/rst0` on SunOS 4.x, and `/dev/rdisk/c0t4d0s2` on SunOS 5.1

```
% cd /wais
% tar -xvf /dev/rst0
```

In either case, the computer should print something like this:

```
x wais-2-1/bin/waisparse, 270336 bytes, 528 tape blocks
x wais-2-1/bin/waisindex, 720896 bytes, 1408 tape blocks
x wais-2-1/bin/waisdelete, 712704 bytes, 1392 tape blocks
x wais-2-1/bin/waisserver, 1474560 bytes, 2880 tape blocks
x wais-2-1/bin/waislookup, 1269760 bytes, 2480 tape blocks
x wais-2-1/bin/waisreporter, 172032 bytes, 336 tape blocks
and so on
```

When you set up your WAIS server and WAIS databases, you won't want to encode the version number in each configuration file, since that would mean reconfiguring each file when a new release is installed. Instead we recommend making a symbolic link which maps the name of the release directory into a standard name used by the configuration files. In our example, we'll use "current" as the standard name.

```
% ln -s wais-2-1 current
```

When a new release is installed (e.g. `wais-2-1-1`), you can switch over to the new software by removing the old link, and making a new one.

To install the WAIS programs and UNIX manual pages, add the following to your `.cshrc` file:

```
setenv PATH /wais/current/bin:$PATH
setenv MANPATH /wais/current/man:$MANPATH
```

and type the following at the command line

```
% source ~/.cshrc
```

The installation applies to C shell (csh) users only. If you use another shell (e.g. borne shell, korn shell, etc.), you will need to modify the installation to suit your shell.

Now let's take a look at the software just installed. The `ls` command does a directory listing.

```
% ls current
bin          doc          parser-toolkit  util
client-toolkit  man        sample          waisgate
```

The `bin` directory contains the WAIS executables, the `doc` directory contains documentation, the `parser-toolkit` directory contains the source code and documentation for the Custom Parser Toolkit, the `util` directory

has useful conversion programs and shell scripts, the client-toolkit directory contains the source code and documentation for the Z39.50 Client Toolkit (for both versions of Z39.50), the man directory has the UNIX-formatted manual pages, the sample directory has sample databases to experiment with, and the **waisgate** directory contains the WAISgateII utility, a World-Wide Web-to-WAIS gateway for **WAISserver**.

This completes the installation of the WAIS software.

Building an Example WAIS Database

Now you are ready to build a WAIS database. A WAIS database is made up of a set of data and a WAIS index. The installation includes some sample sets of data from which you can try building and searching databases. Let's move into the sample directory and see what it contains.

```
% cd current/sample
% ls
Makefile      README      currency-exchange  data
% ls data
jargon      mail      resumes      weather
```

The /wais/current/sample/data directory contains several small sample data sets for you to practice with. Let's now create a WAIS database using the data in the resumes directory. First, let's take a look at our data set.

```
% ls data/resumes
README      res1.txt      res2.txt      res3.txt
```

The resumes directory contains three resume files, where the first line of each file contains the name. You may want to use your editor or the UNIX **more** command to view the contents of the files.

```
% more data/resumes/res1.txt
```

Now that you have a sample set of data, the next step is to build the WAIS index. If this is the first time you are doing this, you will need to create an index directory:

```
% cd /wais/current/sample
% mkdir indexes
```

A WAIS index is created from your original set of data using the **waisparse** and **waisindex** programs. The **waisparse** program takes a set of documents in the form of files and directories, and separates the data into a stream of documents. For each document, the parser

identifies a headline and the content-bearing words. The **waisindex** program takes a stream of documents from **waisparse** and creates an index for fast search and retrieval of documents.

The command line for building an index of the resumes data is

```
% waisparse -parse first-line  
    /wais/current/sample/data/resumes/*.txt |  
    waisindex -d /wais/current/sample/indexes/resumes
```

This must be typed as a single line on the command line, without any carriage returns. The method of parsing is specified by the word after the **-parse** switch. This tells the parser that each file contains one document and that the headline is the first line in each file. Notice that a UNIX pipe is used to feed the output of **waisparse** into **waisindex**. The **waisindex** program reads the data from **waisparse** and builds a database, whose name is specified by the argument following **-d** (**/wais/current/sample/indexes/resumes** in this example). The output you receive should look like the following:

```
17500: 0: Oct 18 18:36:54 1994: 7: parsing /wais/sample/data/resumes/res1.txt  
17501: 0: Oct 18 18:36:54 1994: 100: indexing /wais/sample/data/resumes/res1.txt  
17500: 1: Oct 18 18:36:54 1994: 7: parsing /wais/sample/data/resumes/res2.txt  
17501: 1: Oct 18 18:36:54 1994: 100: indexing /wais/sample/data/resumes/res2.txt  
17500: 2: Oct 18 18:36:54 1994: 7: parsing /wais/sample/data/resumes/res3.txt  
17501: 2: Oct 18 18:36:54 1994: 100: indexing /wais/sample/data/resumes/res3.txt  
17501: 3: Oct 18 18:36:54 1994: 100: flushing 1309 words (926 different words) to disk  
17501: 4: Oct 18 18:36:54 1994: 100: generating headers  
17501: 5: Oct 18 18:36:55 1994: 100: wrote source description /wais/sample/indexes/ resumes/resumes.src,  
please examine it before use  
17501: 6: Oct 18 18:36:55 1994: 100: building catalog
```

This completes the building of your WAIS database.

You've now built your first WAIS database. Let's check the results, and then run a query against it. The **waislookup** program provides an easy way to check that a database is built properly. The **waislookup** program can either search a WAIS database on the local file system, without talking to a WAIS server over the network, or it can connect to remote WAIS servers just like any other WAIS client. The **waislookup** program takes the name of the database following the **-d** switch. A sample interactive search session where **waislookup** searches a local database follows.

```
% /wais/current/bin/waislookup -d
/wais/current/sample/indexes/resumes
local WAIS search on indexes/resumes
type: q          to quit
      r <N>      to retrieve document <N>
      f <N>      to feedback document <N>
      h <N>      to set maximum number of headlines to <N> (-1 =
all)
      anything else performs a search
> unix AND programming
  0 score 1000 len      4102 John William Emmerson
  1 score      1 len      784 Query Report for this Search
> r 0
17527: 1: Oct 18 18:59:26 1994: 5: retrieving docID: "0 -4102
/wais/sample/data/resumes/res3.txt" bytes 0 4102 from database
"resumes" type "TEXT"
                                John William Emmerson
                                4126 Camry Avenue

...
> q
%
```

The **waislookup** program puts you into an interactive session in which you can ask questions of the information stored in the database. In this example, the first interactive command typed at the prompt is a question made up of the words "UNIX" and "programming" separated by the Boolean operator "AND". This tells the **waislookup** program to look for documents containing both the words "UNIX" and "programming". **waislookup** returns the headline of one document (numbered 0) that satisfied this criteria. The second interactive command is a retrieval request for the document numbered 0. **waislookup** returns and prints the contents of the document. To return to the UNIX prompt, use the **q** command.

Try running the sample **waislookup** session yourself to verify that your resumes database has been set up properly. Once you have completed this step, you are now ready to set up a server process.

Setting up a WAIS Server

The WAIS server handles search and retrieval requests from clients. The server program is called **waisserver**. The remainder of this section demonstrates the usage of the **waisserver** program. The command line looks like:

```
% waisserver -p 8000 -d /wais/current/sample/indexes &  
17561: 1: Oct 18 19:04:20 1994: 100: running WAIS Server  
2.1.0
```

The **-p** switch gives the TCP port number that the server should use to communicate with client processes. The **-d** switch tells the server to find its databases in `/wais/current/sample/indexes`. The **&** at the end of the command line tells the shell to run the command in the background. This allows you to type other commands at the prompt while the server process is running.

Once the server process has been started, try running a search from a client. You may want to first try running the **waisslookup** client on the same machine as the server, and then try it from a remote machine. (The **waisslookup** program can search remote servers as well as local databases -- see below) If possible, run it from a different shell process, since the server prints out the record of each client/server transaction. A sample **waisslookup** session on the resumes database follows. When trying this yourself, the string `"your.waissserver.host"` should be replaced by the name of the machine on which you are currently running the **waisserver** program.


```
% waislookup -d resumes@your.waisserver.host:8000
local WAIS search on indexes/resumes
type: q      to quit
      r <N>   to retrieve document <N>
      f <N>   to feedback document <N>
      h <N>   to set maximum number of headlines to <N> (-1 =
all)
      anything else performs a search
> unix AND programming
17614: 1: Oct 18 19:07:12 1994: 100: initing connection to
resumes@your.waisserver.host:8000
  0 score 1000 len      4102 John William Emmerson
  1 score      1 len      784 Query Report for this Search
> r 0
17527: 1: Oct 18 18:59:26 1994: 5: retrieving docID: "0 -4102
/wais/sample/data/resumes/res3.txt" bytes 0 4102 from database
"resumes" type "TEXT"
                                John William Emmerson
                                4126 Camry Avenue
                                ...
> q
```

Besides **waislookup**, other client programs are available. Several are included with your software installation, and several more are available by anonymous **ftp** from wais.com. See Appendix D for more information on client programs.

When the server responds to requests from a client process, the server prints out information to the shell. Your server output from processing the above **waislookup** session should look like:

```
17602: 2: Oct 18 19:07:12 1994: 100: child PID = 17615
17615: 0: Oct 18 19:07:12 1994: 1: accepted connection from: sushi [192.216.46.2], 2.0.0
17615: 1: Oct 18 19:07:13 1994: 100: init message: user <none> password <none> client WAIS Lookup
17615: 2: Oct 18 19:07:13 1994: 3: search database: "resumes" seed words: "unix AND programming"
17615: 3: Oct 18 19:07:13 1994: 100: checking access for client 192.216.46.2 to database
/wais/sample/indexes/resumes/index.acc
17615: 4: Oct 18 19:07:13 1994: 4: found 2 hits
17615: 5: Oct 18 19:07:17 1994: 100: checking access for client 192.216.46.2 to database
/wais/sample/indexes/resumes/index.acc
17615: 6: Oct 18 19:07:17 1994: 5: retrieving docID: "0 -4102 /wais/sample/data/resumes/res3.txt" bytes 0
4102 from database "resumes" type "TEXT"
17615: 7: Oct 18 19:07:20 1994: 2: closing connection;
17615: 8: Oct 18 19:07:20 1994: 2: done handling client
```

To kill the server process, first determine the process number (PID), and use the UNIX **kill** command.


```
% ps -auxww | grep waissserver
margaret  17561  0.0  2.2 2.16M 360K p4 S   0:00 waissserver -p...
margaret  17570  0.0  1.3 1.52M 208K p4 S   0:00 grep waissserver
% kill 17561
49 Terminated waissserver -p 8000 -d /wais/current/sample/indexes
```

Now that you've experimented with a sample WAIS database, you can set up your real WAIS database. We recommend that you read through chapters 4, 5, and 6 to familiarize yourself with all the optional features you may want to activate. Nonetheless, you can simply return to the Quick Start section entitled "Building an Example WAIS Database", and follow the directions there, substituting your real data for the sample resume data.

After you've built your real WAIS database, you'll probably want to run your server in daemon mode under inetd as described in Chapter 5.

B

Recommended Reading

The books listed here are ones we have found helpful. Most of them involve UNIX system administration.

Frisch, Aileen: *Essential System Administration*, O'Reilly & Associates, Inc., Sebastopol, CA 1991. Covers UNIX on a variety of platforms.

Nemeth, Evi, Garth Snyder, and Scott Seebass: *UNIX System Administration Handbook*, Prentice Hall Software Series, Englewood Cliffs, NJ 1989. Good general UNIX system administration background, a bit outdated.

Stallman, Richard: *GNU Emacs Manual*, 6th ed., Freeware Software Foundation, Cambridge, MA, 1987. Emacs is our preferred UNIX editor. It's freely available, and much more powerful than vi, but also harder to learn.

Winsor, Janice: *Solaris System Administrator's Guide*, Ziff-Davis Press, Emeryville, CA 1993. If you are administering a Solaris machine, this book is absolutely essential.

C

Default Stopword List

The following words make up the default stopwords list used by **waiparse**. They are included with your release in the file `/wais/current/util/stopwords.txt`. Stopwords are words which occur so frequently that they are not useful for distinguishing one document from another. Since they aren't useful for searching, they are not indexed.

a	as	do	found
about	at	does	four
above	be	doesn	from
according	became	don	further
across	because	down	had
actually	become	during	has
adj	becomes	each	hasn
after	becoming	eg	have
afterwards	been	eight	haven
again	before	eighty	he
against	beforehand	either	hence
all	begin	else	her
almost	beginning	elsewhere	here
alone	behind	end	hereafter
along	being	ending	hereby
already	below	enough	herein
also	beside	etc	hereupon
although	besides	even	hers
always	between	ever	herself
among	beyond	every	him
amongst	billion	everyone	himself
an	both	everything	his
and	but	everywhere	how
another	by	except	however
any	can	few	hundred
anyhow	cannot	fifty	ie
anyone	caption	first	if
anything	co	five	in
anywhere	could	for	inc.
are	couldn	former	indeed
aren	did	formerly	instead
around	didn	forty	into

is	not	somewhere	ve
isn	nothing	still	very
it	now	stop	via
its	nowhere	such	was
itself	of	taking	wasn
last	off	ten	we
later	often	than	we
latter	on	that	well
latterly	once	the	were
least	one	their	weren
less	only	them	what
let	onto	themselves	whatever
like	or	then	when
likely	other	thence	whence
ll	others	there	whenever
ltd	otherwise	thereafter	where
made	our	thereby	whereafter
make	ours	therefore	whereas
makes	ourselves	therein	whereby
many	out	thereupon	wherein
maybe	over	these	whereupon
me	overall	they	wherever
meantime	own	thirty	whether
meanwhile	per	this	which
might	perhaps	those	while
million	rather	though	whither
miss	re	thousand	who
more	recent	three	whoever
moreover	recently	through	whole
most	same	throughout	whom
mostly	seem	thru	whomever
mr	seemed	thus	whose
mrs	seeming	to	why
much	seems	together	will
must	seven	too	with
my	seventy	toward	within
myself	several	towards	without
namely	she	trillion	won
neither	should	twenty	would
never	shouldn	two	wouldn
nevertheless	since	under	yes
next	six	unless	yet
nine	sixty	unlike	you
ninety	so	unlikely	your
no	some	until	yours
nobody	somehow	up	yourself
none	someone	upon	yourselves
nonetheless	something	us	
noone	sometime	used	
nor	sometimes	using	

D

WAIS Freeware Information

Freeware is, as it sounds, available for free. It is written and donated by individuals and therefore comes without any binding obligations to update, fix, or support it. Due to limited staff resources, WAIS Inc. cannot provide support for the freeware WAIS clients and servers.

For information on WAIS server freeware or the Clearinghouse of Networked Information Discovery and Retrieval (CNIDR), contact Jane Smith at **jane.smith@cnidr.org** or 919-248-9213. The director of the freeware is George Brett at **ghb@jazz.concert.net** or 919-962-1000. For information on WAIS clients, contact the individual developers of each respective client.

WAIS Freeware Servers

Server	FTP Location
NeXT	ftp://ftp.wais.com/pub/freeware/next
RS6000	ftp://ftp.wais.com/pub/freeware/rs6000
SGI	ftp://ftp.wais.com/pub/freeware/sgi
Source Code	ftp://ftp.wais.com/pub/freeware/unix-src/wais-8-*.tar.Z ftp://ls6-www-informatik.uni-dortmund.de/pub/wais ftp://ftp.cnidr.org/pub/NIDR.tools/Isite/Isite-1.00.tar.gz
SUN	ftp://ftp.wais.com/pub/freeware/sun

WAIS Freeware Clients

Client	Author	FTP Location
DOS	Jim Fullton, UNC	ftp://sunsite.unc.edu/pub/wais/DOS, or ftp://hilbert.wharton.upenn.edu/pub/tcpip/pcwais.zip
GWAIS (Gnu Emacs)	Jonathon Goldman	ftp://ftp.wais.com/pub/freeware/unix-src/wais-8- b5.tar.Z
IBM Mainframe	Tim Gauslin, USGS	ftp://ftp.wais.com/pub/freeware/ibm-mvs
Mac	MCC	ftp://ftp.wais.com/pub/freeware/mac/mac-wais- 129.hgx
Mac HyperCard	Francois Schiettecatte	ftp://ftp.wais.com/pub/freeware/mac/HyperWais ftp://ftp.wais.com/pub/freeware/mac/JFIFBrowser
Mail	Jonathon Goldman	send message to waismail@sunsite.unc.edu, "search <source-name> {keywords}" or "retrieve DOCID" (DOCID as returned by a search)
NeXT	Paul Burchard, Univ of Utah	ftp://ftp.wais.com/pub/freeware/next
Openlook	Simon Spero, UNC	ftp://ftp.wais.com/pub/freeware/open-look
OS2	Kevin Oliveau, WAIS Inc. Julie Mills, Library of Congress	ftp://ftp.wais.com/pub/freeware/os2
SWAIS	John Curran, BBN	ftp://ftp.wais.com/pub/freeware/unix-src/wais-8- b5.tar.Z
VMS	Jim Fullton, UNC	ftp://sunsite.unc.edu/pub/wais/vms
Windows	Tim Gauslin, USGS MCC	ftp://ftp.wais.com/pub/freeware/windows/wnwais.zip ftp://ftp.wais.com/pub/freeware/windows/EIWAIS
XWAIS	Jonathan Goldman	ftp://ftp.wais.com/pub/freeware/unix-src/wais-8- b5.tar.Z

E

Glossary of WAIS Terms

.acc

File extension for access files. An access file contains the IP addresses of all machines that are allowed to search the database. It is created by the database administrator to control access to a database.

.cat

File extension for catalog files. See also catalog.

.dct

File extension for dictionary files. A dictionary file contains the dictionary of all the words used in a database.

.doc

File extension for document table files. A document table file contains a record of each document in the database.

.fn

File extension for filename table files. A filename table file lists the filenames of the original data files.

.hl

File extension for headline table files. A headline table file contains the headlines of all the documents in the database.

.inv

File extension for inverted files. An inverted file lists of all the words in the database, and for each word all the documents which contain that word.

.qst

File extension used by question files. See also question structure.

.src

File extension used by source description files which describe the database and the server. They are the means by which a client contacts the server and searches the database. Source description files are distributed to clients by the directory-of-servers. They are ASCII files, and can be edited by hand. See also source structure.

Boolean operator

A Boolean operator is a mathematical operator based on set theory. Boolean operators provide a very powerful mechanism for specifying exact relationships between words, literal phrases, and field specifications in a WAIS query. Each Boolean operator denotes a specific relationship between the specifications on either side of it. For example, the question dog AND cat contains the Boolean operator AND, and specifies that only documents having both the word dog and the word cat will be retrieved. In terms of set theory, this question is the intersection between the sets defined by dog and the sets defined by cat. The **waisserver** software supports the following Boolean operators: AND, && (meaning AND), OR, || (meaning OR), ADJ (meaning adjacent to), and NOT.

catalog

Catalog (.cat) files contain a human readable list of headlines and document id's for some or all of the documents in the database. This list may be returned to a user whose search has gone poorly, as an aid to help them understand the contents of the database.

client

In a client/server architecture, the client is the program which requests services. With WAIS, clients are user interface programs which request services from remote or local services, using the WAIS protocol.

custom parser

A parse format created specifically to recognize a non-standard data format. A **WAISserver** Administrator can write a custom parser with the aid of the Custom Parser Toolkit, provided with

the **WAISserver** software. For a fee, this programming task can also be performed by WAIS, Inc.

custom filter

See filter program.

daemon mode

This is the name for the mode the server is in when it is run by the **inetd** network daemon. See also standalone mode.

database

A service on a server that answers questions based on some defined expertise. It is described by a .src file that can usually be retrieved by asking "help" of the server now.

directory of servers

A database that serves .src files of WAIS databases. The public Directory of Servers on the Internet is located at quake.think.com on port 210.

display format

The display format specifies how a client will display a retrieved document. By default, the display format is determined by the parse format. See also parse format.

document identifier

(aka doc-id) A unique string that identifies each document in a database. A document identifier is assigned by the **waisparse** program. It includes the document key and resides in the filename table.

document key

(aka doc-key) A unique string used to locate each document in a database. If a database is file-based, then the document key is the full path and filename of the file containing a particular document. If a custom parser is used, it assigns document keys and these may be customized to suit your site's needs.

external database

Any non-WAIS database, such as an RDBMS, which has its own way of storing and retrieving data.

field

For data sets whose documents are structured in a semi-regular format, the regular portions of the documents can be tagged by the WAIS parser as fields. For example, in an electronic mail message, the 'to' and 'from' words are fields.

fielded search

Performing a restricted search based on the value of field or set of fields is called fielded search.

filter program

A custom software component that retrieves and modifies data as an enhancement to the **waisserver** program. Filter programs are most often used to convert display formats and to process data from external databases.

gwais

gwais is a WAIS freeware client program for GNU-Emacs developed by Jonathan Goldman at Thinking Machines (**jonathan@think.com**).

help

If a WAIS client user types **help** as a query, or issues an empty query, one or more text files are displayed. If the file **index.hlp** exists in the WAIS database index directory, it is displayed. Otherwise, the **.src** file is displayed (unless the System Administrator has invoked **waisindex** with the **-nocat** option). In addition to one or the other of these, the **.cat** file is also displayed (unless the System Administrator has invoked **waisindex** with the **-nosrc** option).

inetd daemon

The **inetd** daemon is the Internet network daemon. This is a UNIX program that manages the network services according to the configuration specified by the **/etc/inetd.conf** file. The **inetd** daemon runs in the background and manages network requests by spawning off other daemons, or programs, to service these requests.

multi-database

A multi-database is a WAIS database composed of two or more subsidiary WAIS databases. It is easily defined by making an entry in the WAIS configuration file, `index.wc`.

parse format

A parse format determines how **waiparse** breaks a data file into its component documents, and decides which words to use as a headline. See also `display format`.

phrase matching

If the user's question contains a natural language expression made up of more than one word, called a phrase, a phrase-matching technique is employed. Using this technique, a higher weight is assigned to a document containing a phrase that identically matches the phrase in the user's question.

plural stemming

Plural stemming is a stemming algorithm that attempts to derive the root form of a word if given a plural.

port

A port number specifies a service on a UNIX machine. For example, WAIS usually runs on port 210, and Telnet usually runs on port 23. Ports below 1,000 are called "well-known" ports, and you must be superuser to run a program on them. The mapping between the service name and port number is determined in `/etc/services` file.

porter stemming

Porter stemming is a stemming algorithm that attempts to find the real base, or stem, of a word and derive any possible alternate variations.

proximity relationship

A proximity relationship designates that if the words in a question are located close together in a document, they are given a higher weight than those found further apart. The idea behind a proximity relationship is that words found in close proximity to each other in a document more likely contain the same content as that specified in the user's question.

query

See question.

query report

A query report is a document created by the server that describes how a client's question is parsed by the server.

question structure

A question structure is a file format used by some client programs to store the state of a user's inquiry so that it can be used again. It includes what databases to ask, the user's question, and any relevant documents. It may also store the last list of results.

question

A question is an expression containing a combination of natural language words and Boolean operators.

relevance feedback

Relevance feedback is the ability to select a document or a portion of a document and find a set of documents "similar" to the selection. In essence, relevance feedback adds more words to the original question. It uses the most important words and phrases in the relevant document in addition to the original question. The most important words and phrases are determined by the same weighting algorithms as the words in the original question. The weight of the relevant document terms is less than the original question terms.

relevance ranking

Relevance ranking is the scoring of documents based on their relevance to a user's question, where the most relevant document has the highest score, or rank. A document receives a higher score if the words in the question are in the headline, or if the words appear many times, or if the phrases occur exactly as in the question. A document's score is derived from using techniques such as word weighting, term weighting, phrase matching, proximity relationships, and word density.

results list

The results list is the first thing returned to a client user in response to a query. It contains a list of headlines for the documents found along with the relevance rank or "score" assigned to each document. The client user may request retrieval of the listed documents, one at a time.

right truncation

A user can specify right truncation in a question by ending a word on the right with the wildcard character, '*'. This tells the WAIS server to search on words matching the base characters before the '*'. An example of using right truncation is a question such as "geo*", which may retrieve documents containing the words: geographer, geography, geologist, geometry, geometrical, etc.

serve

The transitive verb "to serve" is used when describing the services provided by a WAIS server. The server serves data to the client.

server

In a client/server architecture, the server is the program that provides the services requested by the client program. The machine on which the **waisserver** software is installed is also known as the server.

Solaris

(aka. SunOS 5.x) Sun's version of AT&T's System V Release 4 UNIX operating system.

source structure

A source structure is a file format used by WAIS client programs to describe a particular database on a particular server. Typical contents are the machine name, ip address, port of the server, and the name of the database.

standalone mode

A WAIS server is run in standalone mode when the **waisserver** program is invoked directly by the user or shell script. See also daemon mode.

stemming

Stemming is a technique used to automatically derive the root of a queried word. The root is then used to search against the roots of the words contained in a database. If a question contains the word "skate", for example, stemming is used to find documents that may also include "skated" and "skating".

stopword

A stopword is a word that occurs so frequently that it is not useful for distinguishing one document from another. Since it is not useful for searching, it is not indexed.

superuser

On machines running the UNIX operating system, the superuser is a privileged user who has access to all files and all services provided by the machine. This status is usually reserved for system administrators.

swais

swais is a freeware WAIS client program for ASCII terminals developed by John Curran.

TCP/IP

TCP/IP is an acronym for Transmission Control Protocol/Internet Protocol. This is the low level protocol which is used on the Internet, and on many LANs. It provides reliable data communication.

term weight

Each word used in a database is assigned a numerical value, called the term weight, based on the frequency of occurrence of that word over all documents in the database. Words that occur frequently throughout the database are not weighted as highly as the words that appear less frequently. Very common words are either ignored or diminished in the scoring. For example, since the term, "animal", may occur frequently in many of the documents in a database, its term weighting is small compared to a term such as "hippopotamus", which may occur in only a small number of documents.

WAIS

WAIS is an acronym for Wide Area Information Servers and a trademark of WAIS Inc.

WAIS database

A WAIS database consists of a set of documents, a set of index files, and a source file. See also database.

WAISgateII

The **WAISgateII** product is a gateway between WAIS and the World Wide Web, an Internet browsing and retrieval tool based on hypertext links between information sources.

WAIS protocol

The WAIS protocol is used to connect WAIS clients and servers. It is based on the Z39.50 protocol. Because a standard protocol is used, clients and servers can be built on a wide variety of computer architectures communicating over local and wide-area networks.

waisindex

This program takes the documents specified by **waisparse** and builds a WAIS searchable index.

waislookup

This program is essentially a very simple WAIS client generally used for testing a WAIS installation. It provides an interactive, dumb terminal interface. It can be invoked as an interactive server, in which case it does not go through the protocol or server but rather does the search internally. This mode is useful for troubleshooting WAIS indexes. The **waislookup** program can also be invoked as a client and then communicate with either a local or remote WAIS server. This mode is useful for troubleshooting WAIS servers.

waisparse

This program reads a data file and breaks it into its component documents, decides which words to index, and which words to use as the headline. The output of **waisparse** is fed to **waisindex**.

waisreporter

this program summarizes the log files generated by **waisserver**. It can be used to monitor database usage.

WAISserver

The **WAISserver** product is software licensed and sold by WAIS Inc.. Properly installed, it enables a computer to act as a WAIS server. Included in the **WAISserver** software are the **waisserver**, **waisindex**, **waisparse**, **waislookup**, **waisdelete**, and **waisreporter** programs.

WAIS server

The term "WAIS server" is used to describe any software or hardware that serves one or more WAIS databases by using the Z39.50 communication protocol.

waisserver

This program waits for a connection from a client, and handles the connection by searching and/or retrieving documents from a WAIS database.

word density

The ratio of the number of times a queried word appears in a document to the size of the document is called the word density. It is a measure of how important a queried word is to the overall content of the document. A higher word density results in a higher relevance ranking.

word weight

If a word in a document is found to match a word in the user's question, the word is assigned a word weight, and this weight additively contributes to the overall score of the document. The exact weight that a word receives depends on where in the document the word was found. A word is weighted highest if it appears in the headline, less if the word appears in all capital letters or if the first letter of the word is capitalized, and finally, a word has the least weight if it appears only in the text.

xwais

xwais is a freeware WAIS client program for X-Windows developed by Jonathan Goldman at Thinking Machines (**jonathan@think.com**).

Z39.50

Z39.50 is the National Information Standards Organization (NISO) protocol for information search and retrieval.

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